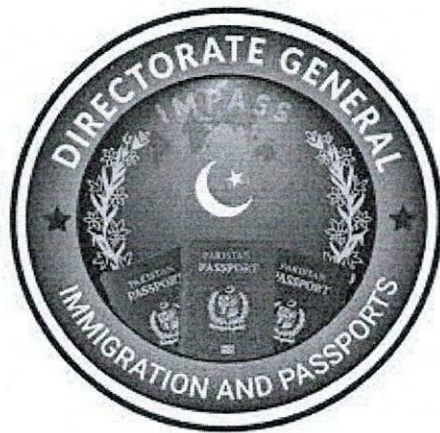


**REQUEST FOR PROPOSALS (RFP)**

**FOR**

**HIRING OF WHATSAPP CHATBOT SOLUTION FOR DG I&P**



**DIRECTORATE GENERAL OF IMMIGRATION  
& PASSPORTS HEADQUARTERS,  
ISLAMABAD**



GOVERNMENT OF PAKISTAN  
DIRECTORATE GENERAL (IMMIGRATION & PASSPORTS)  
OFFICE OF THE DIRECTOR (NW/F&L), SECTOR G-8/1, MAUVE AREA,  
ISLAMABAD

Tender Notice No: - 01/05/2026-Chatbot-Call Center

**TENDER DOCUMENT**

**FOR HIRING OF WHATSAPP CHATBOT SOLUTION FOR DG I&P**

| Description              | Details                  |
|--------------------------|--------------------------|
| Issued To                | _____                    |
| Issued On                | _____                    |
| Issuing Authority        | Logistics Section DG I&P |
| Last Date for Submission | _____                    |
| Bid Opening Date         | _____                    |

- i. QUOTATIONS:** Sealed quotations (Technical and Financial) are invited from NTN/GST Registered bidders to offer competitive prices for WHATSAPP CHATBOT SERVICES through E-PADS.
- ii. VALIDITY:** - The offer shall remain valid for 180 days from the date of opening of tender. Therefore further extended for 90 days under PPRA rule 26(3).
- iii. DESTINATION:** Whatsapp Chatbot Solution is required to be integrating/ establish at Directorate General, Immigration & Passports, Headquarter, G-8/1, and Islamabad.
- iv. EARNEST MONEY:-** Rs.20,000/- fixed amount

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**Director (Network/Logistics)**

Directorate General, Immigration & Passports (Hqrs)  
Room No. 222, 2<sup>nd</sup> Floor, Mauve Area, G-8/1, Islamabad  
Phone No:- 051-9107075 Fax No. 051-9107071

## **1. INTRODUCTION**

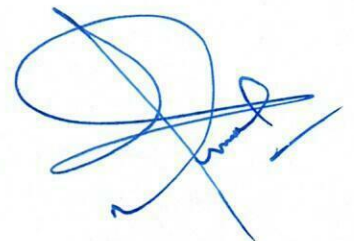
- i. The Directorate General Immigration & Passports (DGIP), Government of Pakistan, invites sealed technical and financial proposals from qualified firms, companies, system integrators, and technology service providers for the design, development, deployment, integration, training, support, and maintenance of an enterprise-grade WhatsApp Chatbot Solution.
- ii. The proposed chatbot solution shall enable DGIP to provide automated, secure, scalable, multilingual, and citizen-centric digital support services through WhatsApp Business Platform.
- iii. The objective of this initiative is to modernize citizen facilitation services by introducing an intelligent chatbot platform capable of handling passport-related queries, application tracking, appointment guidance, fee information, complaint handling, awareness campaigns, and integration with DGIP systems.

## **2. BACKGROUND**

DGIP provides passport and immigration-related services to citizens of Pakistan through regional passport offices, executive passport offices, foreign missions, and online digital platforms.

To improve citizen engagement and reduce pressure on call centers and physical offices, DGIP intends to deploy a secure WhatsApp-based chatbot solution capable of:

- i. Providing 24/7 automated support
- ii. Handling high volumes of citizen queries
- iii. Offering multilingual communication
- iv. Integrating with existing DGIP applications and databases
- v. Delivering real-time passport application status updates
- vi. Improving citizen awareness and communication
- vii. Enhancing service delivery through automation and AI capabilities



## **3. OBJECTIVES OF THE PROJECT**

The key objectives of this project include but not limited to:

- i. Establish a secure and reliable WhatsApp chatbot platform for DGIP.
- ii. Provide automated responses to frequently asked questions.
- iii. Facilitate passport application tracking and status inquiry.
- iv. Provide fee structure and passport category information.
- v. Guide users regarding required documents and procedures.
- vi. Support complaint registration and escalation mechanisms.
- vii. Provide bilingual/multilingual support.
- viii. Reduce workload on DGIP helplines.
- ix. Ensure scalability for future AI and digital services.
- x. Improve citizen facilitation and digital accessibility

#### **4. SCOPE OF WORK**

The selected bidder shall be responsible for the complete supply, deployment, configuration, integration, testing, commissioning, training, and support of the WhatsApp Chatbot Solution.

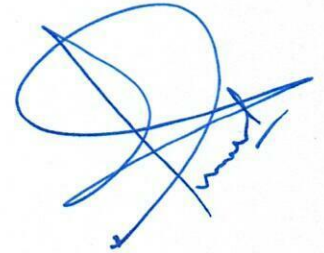
#### **5. BID SUBMISSION INSTRUCTIONS / REQUIREMENTS**

- i. Single Stage One Envelope procedure shall be adopted through EPADS in accordance with PPRA Rules.
- ii. Technical & Financial Proposals shall be opened on same day.
- iii. Interested firms must submit bids through EPADS only.
- iv. Manual bids shall not be accepted.
- v. Bidders shall submit proposals on official letterhead duly signed and stamped.
- vi. Bid validity shall remain valid for 180 days from date of opening.
- vii. The Procuring Agency reserves the right to reject any or all bids as per PPRA Rules.
- viii. Bidder shall provide all required supporting documents mentioned in mandatory eligibility criteria.
- ix. Financial proposals must be quoted in Pak Rupees inclusive of all applicable taxes.
- x. Earnest Money/Bid Security shall be submitted as mentioned in the tender notice.
- xi. Tender document shall be uploaded and downloaded through EPADS.

#### **6. MANDATORY ELIGIBILITY CRITERIA**

Technical proposal must contain the following mandatory documents:

- i. BSP (Business Service Provider with Meta)
- ii. Company profile/brochures.
- iii. Valid NTN/ATL and GST registration certificates.
- iv. Valid registration/incorporation certificate with SECP or Registrar of Firms.
- v. Valid partnership/authorization with Official WhatsApp Business API provider.
- vi. Minimum five (05) years' experience in deployment of chatbot/contact center/digital communication solutions.
- vii. Experience of at least five (05) similar projects completed for Government/Semi-Government/Autonomous Bodies/Corporate Organizations.
- viii. Documentary proof of work orders/contracts/completion certificates.
- ix. List of technical staff and support engineers.
- x. Affidavit on stamp paper stating that the company is not blacklisted.
- xi. Affidavit on Rs 100 stamp paper that the Company is neither blacklisted nor in litigation with any of its clients and if there is any litigation the bidder will be bound to disclose the same with nature thereof.
- xii. Copy of Bid Security.
- xiii. Financial soundness of the company (Minimum 05 Million turnover). Provide last one year of bank statements or bank letter confirming the 05 million turnovers or above in last one year w.e.f. 1st April 2025 to 31st March, 2026
- xiv. 03 Satisfactory performance certificates from clients (Government/Semi Government Departments. / Autonomous body/Corporate Sector) must be attached.
- xv. Undertaking regarding compliance with technical specifications.
- xvi. Data security and confidentiality undertaking.



xvi. Company must have 24/7 support mechanism.

Note: Non-compliance of any mandatory requirement shall lead to disqualification.

### **Preferred Qualifications**

- i. Official WhatsApp Business Solution Provider partnership
- ii. Experience with AI/NLP platforms
- iii. Experience in large-scale citizen service systems
- iv. ISO certifications (ISO 27001, ISO 9001, etc.)
- v. Local support presence

### **7. DEMONSTRATION / PRESENTATION**

Technically responsive bidders may be required to provide live demonstration/presentation of the proposed chatbot solution before the technical evaluation committee.

### **8. BID SECURITY:**

- a. As per clause 25 of PPRA rule the bidders are required to deposit the fixed amount of earnest money amounting to Rs.20,000/- as specified in clause-xii 'EARNEST MONEY" along with financial proposal in shape of PO / DD from any scheduled Bank in the name of Director General, DG (I & P), Sector G-8/1, Mauve-a-Area, near Peshawar more, Islamabad. The Bid in which original earnest money will be accompanied with the Technical proposal will liable to be rejected.
- b. The pay order / bank guarantee, in original should be accompanied with the financial proposal only.
- c. The amount of earnest money deposited by the successful bidder will be forfeited in the event of any default, violation of any of the specified conditions, refusal to accept order within the validity of the offer.
- d. The earnest money will be refunded after the deposit of performance security.
- e. The financial offer not supported by the instrument of earnest money will be straightway rejected. Offers accompanied with personal cheques or any undertaking as earnest money will not be entertained.

### **9. NOTIFICATION OF AWARD.**

- i. Directorate General Immigration & Passports shall notify the successful bidder in writing by registered letter or by fax (with confirmation in writing) that its Tender has been accepted.
- ii. The notification of award shall not be construed as legal binding until the Contract has been entered into by the DG I&P, and the successful bidder.
- iii. Upon the successful Tenderer's furnishing of Performance Security as per clause 13 of this document, DG (I&P) shall release the Tender Security of unsuccessful bidders.

**10. SIGNING OF CONTRACT**

- i. After issuance of notification of award DG (I&P), will send the successful Tenderer the contract form, incorporating all terms and condition between the parties.
- ii. Within ten (10) days of receipt of the Contract form, the successful Tenderer shall sign the Contract and return it to Directorate General Immigration & Passports.
- iii. The concerned officer of Directorate General I & P shall sign contract within ten (10) days after receipt from the successful Tenderer.
- iv. The Contract shall be effective from the date on which the officer of Directorate General (I&P) sign the Contract. The date shall be incorporated by Directorate General (I&P) after signing of both the parties, along with the agreed timelines for the implementation of the solution.

**11. MODE OF PURCHASE ORDER / WORK ORDER:**

Upon finalization of the tender and issuance of notification of award of contract, the work orders will be issued to the successful bidder.

**12. TERMS OF PAYMENT**

- i. Payment shall be made on monthly/quarterly basis as per actual services rendered.
- ii. No advance payment shall be made.
- iii. Payments shall be subject to applicable taxes.
- iv. Payment shall be processed upon submission of invoice and satisfactory performance report.

**13. PERFORMANCE SECURITY**

Successful bidder shall furnish Performance Security equivalent to 10% of the total contract value in shape of Bank Guarantee/Pay Order in favor of DG I&P.

**14. POST IMPLEMENTATION SUPPORT**

The bidder shall provide:

- i. Minimum one-year warranty after go-live
- ii. The bidder shall be responsible to provide Technical support during contract period of 3 years that include, Software, Licenses and operational support.
- iii. Bug fixes and patches without additional cost.
- iv. Performance optimization support.
- v. Security updates.
- vi. System health monitoring

**15. DATA OWNERSHIP & CONFIDENTIALITY**

- i. All citizen data shall remain the property of DGIP.
- ii. The bidder shall ensure strict confidentiality of all information.
- iii. No data sharing with third parties shall be allowed without prior approval.

- iv. The bidder shall sign NDA/confidentiality agreements.
- v. The bidder shall comply with all applicable data protection policies.

## **16. LIQUIDATED DAMAGES / PENALTIES**

In case of delay, service interruption, SLA violation, or unsatisfactory performance, penalties may be imposed as per contract agreement.

## **17. FORCE MAJEURE**

Force majeure conditions including natural disasters, war, government restrictions, or circumstances beyond control of either party shall be dealt with as per PPRA Rules and contract provisions.

## **18. INTELLECTUAL PROPERTY RIGHTS**

Any custom-developed modules, workflows, reports, integrations, and configurations developed specifically for DGIP under this project shall become the property of DGIP.

## **19. GENERAL TERMS & CONDITIONS**

- i. The authorized agents should attach the letter of authority from their company for correspondence with DG I&P in respect of Hiring of whatsapp chatbot solution for DG I&P.
- ii. The DG I&P, Islamabad reserved the right to reject or ignore any or all tenders and accept part or full tender without assigning any reason thereof. The Director General, Immigration & Passport (HQ) Islamabad also reserves the right to distribute the work. The decision of Director General, Immigration & Passport (HQ) Islamabad in this respect shall be binding and the lowest bidder will not have any claim to get order for full tendered quantity.
- iii. The Director General, Immigration & Passport (HQ) Islamabad can waive any of the condition stipulated in the tender enquiry in public interest.
- iv. Bidders are required to provide services entirely according to the specifications mentioned in the tender enquiry.

## **20. TECHNICAL SPECIFICATION & REQUIRMENTS**

The technical specification of work shall include, but not be limited to, the following:

### **20.1 Solution Design & Architecture**

The bidder shall:

- i. Design a scalable enterprise-grade chatbot architecture
- ii. Provide complete technical architecture documentation
- iii. Ensure high availability and redundancy
- iv. Ensure secure integration with DGIP systems
- v. Deploy the solution on DGIP infrastructure
- vi. Provide disaster recovery mechanisms

## **20.2 WhatsApp Business API Integration**

The solution must:

- i. Integrate with official WhatsApp Business Platform/API
- ii. Support verified WhatsApp Business account
- iii. Support template messages and notifications
- iv. Support rich media content including PDFs, images, videos, and links
- v. Support concurrent users and high transaction volumes
- vi. Support OTP and notification-based communication if required

## **20.3 Chatbot Features**

The chatbot solution must support the following capabilities:

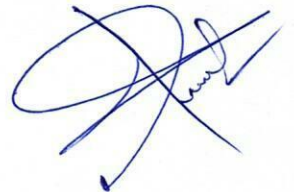
### **20.3.1 Functional Requirements**

- i. Interactive menu-based chatbot
- ii. AI/NLP-based conversational support
- iii. FAQ management
- iv. Passport application tracking
- v. Appointment guidance
- vi. Fee inquiry services
- vii. Document requirement guidance
- viii. Office location information
- ix. Complaint registration
- x. Live agent handover/escalation
- xi. Broadcast and awareness messaging
- xii. Citizen feedback collection
- xiii. Analytics and reporting dashboard
- xiv. Session management
- xv. Conversation history
- xvi. Search functionality
- xvii. Admin management portal

### **20.3.2 Language Support**

The chatbot must support:-

- i. English
- ii. Urdu
- iii. Additional regional languages (optional/future-ready)



## **20.4 System Integration**

The bidder shall integrate the chatbot with existing DGIP systems/APIs including but not limited to:

- i. Passport application tracking system
- ii. Online appointment system
- iii. Fee/payment verification systems

- iv. Complaint management system
- v. SMS/Email gateways
- vi. CRM/helpdesk systems (if applicable)
- vii. NADRA verification interfaces (where authorized)

All integrations shall comply with DGIP security policies.

### **20.5 AI & NLP Capabilities**

The chatbot solution should include:

- i. Natural Language Processing (NLP)
- ii. Intent recognition
- iii. Context-aware conversation handling
- iv. AI-based query understanding
- v. Machine learning-based improvement capabilities
- vi. Sentiment analysis (optional)
- vii. Smart response suggestions
- viii. Human escalation triggers

### **20.6 Dashboard & Reporting**

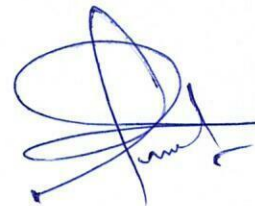
The system shall provide a comprehensive dashboard including:

- i. Real-time monitoring
- ii. User analytics
- iii. Chat statistics
- iv. Query categorization
- v. Agent performance reports
- vi. Peak usage trends
- vii. Resolution reports
- viii. Exportable reports (PDF/Excel/CSV)
- ix. Audit trails and logs

### **20.7 Security Requirements**

The bidder shall ensure:

- i. End-to-end encryption support
- ii. Secure API integration
- iii. Role-based access control (RBAC)
- iv. Multi-factor authentication for admin access
- v. Secure hosting architecture
- vi. Data encryption at rest and in transit
- vii. Compliance with cybersecurity best practices
- viii. Protection against unauthorized access and attacks
- ix. Complete audit logging
- x. Security event monitoring
- xi. Compliance with Government cybersecurity standards.



## **20.8 Hosting & Infrastructure**

The bidder shall clearly specify:

- i. On-premises deployment model
- ii. Infrastructure requirements
- iii. Bandwidth requirements
- iv. Storage requirements
- v. Backup mechanisms
- vi. Disaster recovery architecture
- vii. High availability design
- viii. Scalability approach

## **20.9 Training & Knowledge Transfer**

The selected bidder shall provide:

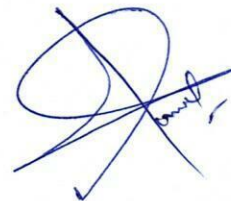
- i. Technical training for DGIP IT staff
- ii. Operational training for administrators
- iii. User manuals
- iv. Technical documentation
- v. SOPs and operational guides
- vi. Knowledge transfer sessions

## **20.10 Support & Maintenance**

The bidder shall be responsible to provide complete Hardware, Software, Licenses and operational support for the period of 03 Years under contract which will be extendable for further duration on SLA basis mutually agreed between bidder and DGI&P.

The bidder shall provide:

- i. 24/7 technical / telephonic premium support
- ii. Incident management
- iii. Bug fixing
- iv. Performance monitoring
- v. Software updates and patches
- vi. Preventive maintenance
- vii. SLA-based support services
- viii. Dedicated support team



## **21. General Technical Requirements**

The proposed solution must:

- i. Be enterprise-grade and production-ready
- ii. Support modular architecture
- iii. Support API-based integration
- iv. Support scalability for millions of users
- v. Support cloud-native or hybrid deployment
- vi. Be compatible with modern web browsers

- vii. Support responsive admin interface
- viii. Provide comprehensive logging mechanisms

## **22. Performance Requirements**

The system shall:

- i. Support minimum 50,000 daily interactions
- ii. Support concurrent sessions
- iii. Provide response time under 5 seconds for standard queries
- iv. Ensure minimum 99.5% uptime
- v. Support horizontal scalability

## **23. Compliance Requirements**

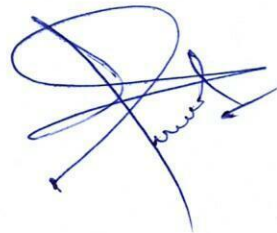
The bidder must ensure compliance with:

- i. Government of Pakistan IT policies
- ii. Cybersecurity standards
- iii. Data privacy and protection requirements
- iv. PTA regulations
- v. WhatsApp Business Platform policies

## **24. Deliverables**

The selected bidder shall provide the following deliverables:

- i. Requirement gathering and analysis report
- ii. Detailed solution architecture
- iii. System design documents
- iv. Configured WhatsApp chatbot solution
- v. API integration modules
- vi. Admin dashboard
- vii. AI/NLP engine configuration
- viii. Security implementation documentation
- ix. Test reports
- x. User Acceptance Testing (UAT) support
- xi. Training materials
- xii. User manuals
- xiii. Technical manuals
- xiv. Source code/customization code (where applicable)
- xv. Warranty and support services
- xvi. Final project completion report

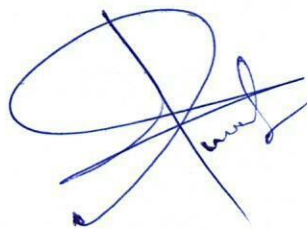


## 25. Implementation Timeline

The project shall preferably be completed within the following tentative timeline:

| <b>Activity</b>             | <b>Timeline</b> |
|-----------------------------|-----------------|
| Requirement Analysis        | 01Day           |
| Solution Design             | 03 Days         |
| Development & Configuration | 01 Week         |
| Integration & Testing       | 01 Week         |
| UAT & Training              | 01 Week         |
| Go-Live & Deployment        | 01 Week         |

Total Estimated Duration: 04 Weeks

A handwritten signature in blue ink, consisting of several overlapping loops and lines, positioned to the right of the total duration text.

**PROPOSAL SUBMISSION FORM**

The Director (Network/Logistics),  
Directorate General, Immigration & Passports,  
G-8/1, Mauve Area, Islamabad.

Sir,

We, the undersigned offer to provide for hiring of Whatsapp Chatbot solution for DG I&P call center in Directorate General, I&P, Islamabad, in accordance with your tender document dated \_\_\_\_\_ through our proposal. We are hereby submitting our Financial Proposal along with Technical proposal, sealed in envelopes as desired.

We have submitted a bid bond / earnest money fixed amount of **Rs. 20,000/-** as required in the tender document along with our financial bid.

We understand you are not bound to accept any proposal you receive and reserves the right to accept or reject any offer and to annul the bidding process and reject all proposals with assigning a reason.

The decision of evaluating committee shall be final and cannot be challenged on any ground at any forum, and the evaluating committee will not be liable for any loss or damage to any party acting in reliance thereon.

We remain,

Your's sincerely

Authorized Signature:

Name and Title of Signatory:

Name of Firm / Company:

Address

**TECHNICAL EVALUATION CRITERIA**

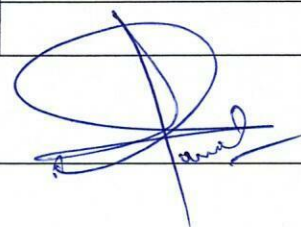
Technical evaluation shall be carried out on the basis of the following:

| <b>Sr. No.</b> | <b>Description</b>   | <b>Marks</b> |
|----------------|--|--------------|
| 1              | Company Profile and relevant experience                                  | 10           |
| 2              | Similar Projects Completed   | 10           |
| 3              | Technical Resources & Team<br>(05 CVs of technically qualified resource) | 10           |
| 4              | 100 % compliance of Technical Compliance Sheet ( <b>Annex-C</b> )        | 40           |
| 5              | WhatsApp API Authorization   | 10           |
| 6              | Solution Architecture & Features   | 10           |
| 7              | Support & Maintenance Capability   | 10           |
| <b>Total</b>   |  | <b>100</b>   |

Minimum qualifying marks shall be 80.

## Technical Compliance Sheet

| S:# | Requirement  | Compliance (Yes/No) | Remarks |
|-----|--|---------------------|---------|
| 1.  | WhatsApp API Integration                                   |                     |         |
| 2.  | AI/NLP Support   |                     |         |
| 3.  | Urdu Language Support                                      |                     |         |
| 4.  | API Integration Capability                                 |                     |         |
| 5.  | Dashboard & Analytics                                      |                     |         |
| 6.  | Security Compliance  |                     |         |
| 7.  | 24/7 Support   |                     |         |
| 8.  | Scalable enterprise-grade chatbot architecture             |                     |         |
| 9.  | Complete technical architecture documentation              |                     |         |
| 10. | High availability and redundancy                           |                     |         |
| 11. | Secure integration with DGIP systems                       |                     |         |
| 12. | On Premises solution on DGIP infrastructure                |                     |         |
| 13. | Disaster recovery mechanisms                               |                     |         |
| 14. | Minimum 20 Agent, scalable to 100                          |                     |         |
| 15. | Scalability for millions of users                          |                     |         |
| 16. | Be compatible with modern web browsers                     |                     |         |
| 17. | Support responsive admin interface                         |                     |         |
| 18. | Provide comprehensive logging mechanisms                   |                     |         |
| 19. | Support minimum 50,000 daily interactions                  |                     |         |
| 20. | Support concurrent sessions                                |                     |         |
| 21. | Provide response time under 5 seconds for standard queries |                     |         |
| 22. | Ensure minimum 99.5% uptime                                |                     |         |
| 23. | Support horizontal scalability                             |                     |         |
| 24. | Smart Routing to Supervisor                                |                     |         |
| 25. | Social media integration                                   |                     |         |



## FINANCIAL PROPOSAL

**Prices inclusive of all taxes**QUOTE SUMMARY

Party Name: \_\_\_\_\_

Name of authorize person: \_\_\_\_\_

Lot No: \_\_\_\_\_

Description: \_\_\_\_\_

| Sr. No. | Description                               | Qty | Unit Price<br>(Inclusive<br>of Taxes) | Total |
|---------|---|-----|---------------------------------------|-------|
| 1       | WhatsApp Business API Setup Charges       |     |                                       |       |
| 2       | Chatbot Development & Deployment          |     |                                       |       |
| 3       | Integration Charges                       |     |                                       |       |
| 4       | Support & Maintenance Charges (Yearly)    |     |                                       |       |
| 5       | Per Conversation/Message Charges (If any) |     |                                       |       |
| Total   |   |     |                                       |       |

Rupees in figure \_\_\_\_\_ (in words) \_\_\_\_\_

\_\_\_\_\_  
Sign and Stamp

## Note:-

- i. The above mentioned rates are inclusive of all taxes as approved by Government of Pakistan.
- ii. Conditional bids will not be entertained.

**INTEGRITY PACT**

**Contract No:**  
**Dated:**  
**Contract Value:**  
**Contract Title:**

**(Supplier/firm)**, hereby declares that it has not obtained or induced the procurement of any Contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GOP) or any administrative subdivision or agency there of or any other entity owned or controlled by GOP through any corrupt business practice.

2. Without limiting the generality of the foregoing, **(Supplier/firm)**, represents and warrants that it has fully declared the brokerage, commission, fees etc, paid or pay able to any one and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GOP, except that which has been expressly declared pursuant here to.

3. **(Supplier/firm)**, certifies that it has made and shall make full disclosure of all agreements and arrangements with all persons in respect to for related to the transaction with GoP and has not taken any action or shall not take any action to circumvent the above declaration, representation or warranty.

4. **(Supplier/firm)**, accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any Contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to Procuring Agency under any law, contractor other instrument, be void able at the option of Procuring Agency.

5. Not with standing any rights and remedies exercised by Procuring Agency in this regard, **(Supplier/firm)**, agrees to indemnify Procuring Agency for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Procuring Agency in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by **(Supplier/firm)**, as aforesaid for the purpose of obtaining or inducing the procurement of any Contract, right, interest, privilege or other obligation or benefit in whatsoever form from GOP.

\_\_\_\_\_  
Name:  
Designation:  
[For Purchaser]

\_\_\_\_\_  
Name:  
Designation:  
[For Supplier]