



FEDERAL TAX OMBUDSMAN SECRETARIAT

5-A, Constitution Avenue, Islamabad, Pakistan

TENDER DOCUMENT

Sealed quotations are invited from GST and NTN registered firms with adequate relevant experience & capabilities for repair/maintenance of computer hardware, machinery & equipment etc and provision of services as detailed under:-

Sr#	Item	Specifications	Qty
1	Backup Links: Procure a backup internet connection with the 40 Mbps bandwidth capacity.	40Mbps dedicated fibre connection with /29 IP pool	1
2	Inter-Connectivity of Two Server Rooms: We need a high-speed "highway" to the second floor. a. The Link: Multimode Fiber Optic cable (OM4) OR 12-core Armored Fiber trunk i. Why? Fiber is immune to electrical interference (EMI) from lights and elevators and can easily handle the traffic of the entire 2nd floor. b. Hardware: SFP+ modules on switches to connect the fiber directly at 10 Gbps.	500m Armored SMF OS2 With splicing <i>and installation</i>	1
	Redundancy: We need a failover path in case a cable is accidentally cut. Physical Redundancy: Run a secondary Fiber link between the server rooms, run it through a different physical path.	500m Armored SMF OS2 With <i>splicing</i> and installation	1
	Upgrade the network interfaces of server to connect with upgraded Network	PCIe RiserDell 7N2YT or equivalent	1
		Intel X710-DA2 (Dual-port 10G SFP+ for server) or equivalent	4
		DAC Cables4x 10G SFP+ DAC (2m) for server-to-switch	4
3	Ceiling: Remove "Drop" ceilings.	Civil work	1
4	Exposed wires are easy targets. Vertical Riser: A dedicated, locked "riser" (shaft) to run cables.	42U Server Rack Perforated front, solid rear for ducting. Vertical Exhaust Duct with steel mesh filter	1
	Conduits: EMT (Electrical Metallic Tubing).	Full Set Blanking Panels	1
	Separation: Separate ducting for data cables. This will prevent "noise" from slowing down network.	Brush Strips (Side)	1

	Labeling: A professional labeling scheme	Ultrasonic Repellent Device	1
	Closed Metal Trunking: No use of open cable trays. Solid-wall galvanized steel trunking with screw-on lids must be used.	Sealing Room with steel wool Installation	1
5	Renewal of Firewall License:	Fortinet 60F Unified Threat Protection License for 3 Year	1
6	Secured Socket Layer (SSL) for CMIS web portal	SSL certificates from a renowned certificate issuing authorities such as DigiCert or Global Sign etc	1

The terms and conditions are as follows:-

- The tender document may be downloaded from e-Pak Acquisition & Disposal System (EPADS) Version 2.0 which is available online at official website of Public Procurement Regulatory Authority (PPRA).
- The firm shall upload the tender through EPADS Version 2.0 latest by **19 May – 2026** till **09:30 hours** after which no tender will be entertained.
- Purchase Committee of FTO Secretariat shall open the tender/bids the same day i.e. **19-05-2026 at 11:00 hours** in the FTO Secretariat HQ Islamabad, in presence of the bidders/representatives of their firms.
- Only registered supplier who are on active taxpayers list (ATL) of FBR are eligible to Supply goods / services to Government departments. If supplier is not on ATL, his payment shall be withheld till the time he files his mandatory returns and appears on ATL of FBR.
- The successful bidder (s) shall provide warranty/guarantee of their repair/maintenance work/ services for at least one year during which firm will have to provide free of cost repair/maintenance, and replacement of parts, if need be.
- All the bidders will have to submit proof of GST registration, NTN number and a certificate to the effect that the firm was never blacklisted by any Government department.
- Earnest money equal to 2% of the total value of quoted tender cost in the form of call deposit in the name of DDO, FTO Secretariat HQ Islamabad shall be attached.
- This advertisement is also available on the official website of Federal Tax Ombudsman Secretariat www.fto.gov.pk.
- The office reserves the right to accept or reject any or all offers in the light of PPRA, Rules.
- Incomplete and late submission of tenders shall not be considered.

(Muhammad Farhan Khan)
Director (Admn)