



CORRIGENDUM NO. 1
REQUEST FOR PROPOSAL

SERVICE LEVEL AGREEMENT (SLA) FOR PROVISION OF OPERATIONAL SERVICES
AT NAWABSHAH AIRPORT

Reference is invited to the Request for Proposals notice published on 16th March, 2026 in respect of subject services.

Please amend to read the first paragraph of the Terms & Conditions as under:

- 1) *Licensed Constructors / Operators registered with PEC in Category C-4 / O-3 or above, having valid / active NTN are eligible to participate in the bidding process for the above-said services.*
- 2) *In RFP Document, Section II: Technical Evaluation Criteria*

Reference	Original Provision	Revised Provision
Criteria 1-A Page (xiii) of Bidding Document	A. Registration with Pakistan Engineering Council (PEC) a) Registered in C-6 Category or above for last four years (05 points for each year) b) Registered in O-6 Category or above for last one year (05 points)	A. Registration with Pakistan Engineering Council (PEC) a) Registered in C-5 Category or above for last four years (05 points for each year) b) Registered in O-4 Category or above for last one year (05 points)

All other Terms & Conditions, Dates, and submission requirements of the RFP remain unchanged. This corrigendum shall be read in conjunction with the original RFP. A copy of this Corrigendum has also been uploaded to the EPADS portal (<https://eprocure.gov.pk/>).

Bidders are requested to download fresh copy of RFP from the EPADS portal to avoid any errors or inconsistencies.

****End of Corrigendum No. 1****

Divisional Engineer Civil
Civil Aviation Training Institute, Hyderabad Airport,
Pakistan Airports Authority
Ph # (92-22) 9260334
Email: sahito@paa.gov.pk

REQUEST FOR PROPOSAL

Pakistan Airports Authority (PAA) invites eligible and interested Service Providers to submit proposals for the "Service Level Agreement (SLA) for Provision of Operational Services" at Nawabshah Airport, for a duration of two years (02 Years) extendable for another six (06) month's period with mutual consent as per Appendices to RFP document.

Sr#	NAME OF WORK	EARNEST MONEY	DATE & TIME OF OPENING
01	SERVICE LEVEL AGREEMENT (SLA) FOR PROVISION OF OPERATIONAL SERVICES AT NAWABSHAH AIRPORT	1,000,000/-	14-04-2026 at 11:30 Hrs

Terms & Conditions:

1. Licensed Constructors / Operators registered with PEC in Category C-6 / O-6 or above, having valid / active NTN are eligible to participate in the bidding process for abovesaid services.
2. Interested bidders may participate in the bidding process by depositing a non-refundable fee of Rs. 10,000/- in **PAA COLLECTION ACCOUNT A/c No. PK38HABB00008600171908-03** maintained at HBL Latifabad No. 07 Hyderabad.
3. Bids must be submitted electronically on PPRA's EPADS portal (<http://eprocare.gov.pk>) as per conditions guidelines provided by PPRA from time to time. The bidding shall be conducted in line with the single stage two envelope (Least Cost Based Selection) procedure prescribed under Public Procurement Rules 2004, e-Pak Procurement Regulations, 2023 and any Regulations, Regulatory Guides, Procurement Guidelines or Instructions issued by the PPRA (from time to time), and is open to all potential eligible bidders registered in the EPADS.
4. Original instrument of Bid Security (in sealed envelope) must be submitted along with technical bid on the date and time of opening of bids, and a scanned copy must be uploaded on EPADS. No bid will be considered if bid security in the shape of pay order / bank draft is not attached with the bid or any false information / document is provided. Bid Security shall be in favour of **PAA DEVELOPMENT**.
5. Bidders are advised to limit their bid submissions to a maximum of 200 pages (except bank statements) and to include only those documents that are specifically required in the Bidding Document. Color photographs or color pages are often non-reproduceable (non-copiable) and consume huge printing resources and therefore should be avoided in the bid submission. The inclusion of irrelevant, redundant, or excessive material is discouraged, as it may hinder the efficient review and evaluation of bids. The submission of unnecessary documents results in increased file sizes which may render the bids inaccessible on standard computer systems, lead to excessively high printing costs, and impose an undue administrative burden on the Procuring Agency. This is kindly requested in public interest.
6. Conditional bids will not be acceptable. In case the bidder does not accept the corrected / evaluated amount of bid, their bid will be rejected, and the bid security shall be forfeited. PAA reserves the right to reject any or all bids as per PPRA Rule 33.
7. **Warning:** Pay Order / Bank Drafts or any other financial instrument submitted by the 'Bidders', 'Contractors' and 'Operators' as 'Earnest Money / Bid Security' and 'Bank Guarantees', if found fake or dishonoured by Issuing Bank / Financial Institution at any Pre- or Post Stage of the case would call for blacklisting and legal action as per law of the land.

DIVISIONAL ENGINEER ES CIVIL
CATI DIVISION, HYDERABAD
AIRPORT, HYDERABAD
PHONE: 022-9260334

PAKISTAN AIRPORTS AUTHORITY

SERVICE LEVEL AGREEMENT
for Provision of Operational Services at Nawabshah Airport

REQUEST FOR PROPOSALS

1. Mode of Bid Submission	Uploading on EPADS
2. Date and time of opening of Bids	As per EPADS
3. Place of submission of Bid Security	Office of Divisional Engineer Civil, CATI
4. Amount of Bid Security	Rs. 1,000,000/-

Disclaimer

- A. The information contained in this document or subsequently provided to Bidders, whether verbally or in documentary form or otherwise by or on behalf of PAA, or any of its employees, is provided to Bidders on the terms and conditions set out in this RFP document and such other terms and conditions subject to which such information is provided.
- B. This RFP document is neither an agreement nor an offer by PAA to the prospective Bidders or any other person. The purpose of this RFP document is to provide interested parties with information to assist in the formulation of their proposals for selection pursuant to this RFP. This RFP document includes statements, which reflect various assumptions and assessments arrived at by the PAA in relation to the Procurement of Services. The assumptions, assessments, statements and information contained in this document may not be complete, accurate, adequate or correct and each Bidder should conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this RFP document and obtain independent advice from appropriate sources.
- C. PAA, or its employees, make no representation or warranty and shall have no liability to any person, including any Bidder, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, reliability, completeness and sufficiency of the RFP and any assessment, assumption or information contained therein or deemed to form part of this RFP document.
- D. PAA may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, its assessment or assumptions contained in this document. Such changes shall be intimated to all the Bidders. In case additional period for submission, if required due to such amendments, is necessitated the same shall be intimated to all the Bidders.
- E. Pursuant to the PPRA Rules, 2004 (Rule 33) PAA reserves the right not to proceed with the Bidding Process at any time or stage, without notice or liability, and to reject any or all Bid(s) without assigning any reasons whatsoever.



PAKISTAN AIRPORTS AUTHORITY

Request for Proposals

Pakistan Airports Authority (PAA) invites eligible and interested Service Providers to submit proposals for the “Service Level Agreement (SLA) for Provision of Operational Services” at Nawabshah Airport, for a duration of **two years (02 Years) extendable for another six (06) month’s period with mutual consent** as per Appendices to this document.

More details regarding the required services and requirements that service providers will need to follow, in order to prepare and submit their technical & financial proposals, for consideration are available in the attached request for proposal (RFP).

The bidding shall be conducted in line with the single stage two envelope procedure prescribed under Public Procurement Rules 2004, e-Pak Procurement Regulations, 2023 and any Regulations, Regulatory Guides, Procurement Guidelines or Instructions issued by the PPRA (from time to time), and is open to all potential eligible bidders registered in the EPADS (<https://www.eprocure.gov.pk/>).

All bids must be accompanied by Bid Security in an acceptable form in the prescribed amount.

The Service Provider will be selected under a Least-Cost Based Selection procedure described in this RFP.

The RFP includes the following documents:

- Section I. Instructions to Service Providers
- Section II. Technical Evaluation Criteria
- Section III. Forms
- Section IV. Proposed Contract
- Section V. Appendices

The Proposals (bids) prepared in accordance with the instructions prescribed in the electronic bidding documents must be submitted through EPADS on or before the bid closing date and time. Electronic bids will be opened by using EPADS on the same day 30 minutes after bid closing time.

Sincerely,

Divisional Engineer Civil,
CATI, Hyderabad



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Section I – Instructions to Bidders

1 General

- 1.1 PAA desires to receive bids for provision of services as described in this RFP.
- 1.2 Bidders should familiarize themselves with local conditions and take them into account while preparing the proposals.
- 1.3 PAA shall bear no responsibility for the safety or security of the Bidder's personnel, equipment, or vehicles, nor for any third-party claims arising in connection with the services. Except for payment of the agreed service fee, PAA shall have no liability of any kind. By submitting this bid, the Bidder agrees to indemnify and hold PAA harmless against all such risks and may, at its own expense, obtain appropriate insurance cover.

2 Corrupt, Fraudulent, Coercive, and Obstructive Practices

- 2.1 PAA observes highest standard of ethics during the procurement and execution of all contracts. PAA shall reject any proposal put forward by bidders, or where applicable, terminate their contract, if it is determined that they have engaged in 'corrupt', 'fraudulent', 'collusive', 'coercive' or 'obstructive' practices. For brevity's sake, these terms shall have the same meaning as defined in PPRA Rule 2(f).

3 Requisite Professional Experience

- 3.1 Only those Service Providers are eligible to bid who possess prior experience of providing services to different organizations.
- 3.2 Bidders interested in providing services to PAA must be:
 - a) A registered entity under the laws of Pakistan
 - b) Registered with Government Taxation Department(s) for deduction of applicable taxes.
- 3.3 The Bidder must have strong efficiency & discipline mechanism and would be responsible for the conduct of its employees.

4 Clarifications and Amendments to RFP Documents

- 4.1 PAA may, at any time prior to the bid submission deadline and for any reason, whether on its own initiative or in response to a clarification, amend this RFP by issuing an addendum. Where necessary to allow Bidders reasonable time to incorporate such addendum, PAA may, at its discretion, extend the proposal submission deadline.
- 4.2 Bidders may request clarification(s) on any part of the RFP within the period specified on EPADS. PAA will respond by standard electronic means to the said

request. Bidders shall not be entitled to base any claims on errors, omissions or inaccuracies made in the RFP documents.

- 4.3 Bidder(s) submitting proposal shall clearly designate and indicate their representative from whom the clarifications can be sought. (if required at any stage).

5 Bidding Procedure

- 5.1 Time, date and place for the opening of bids shall be as per the Notice seeking Requests for Proposals.
- 5.2 Bidding Procedure shall be single-stage two envelope as per PPRA Rule 36 (b).
- 5.3 PAA may at its discretion reject all bids or proposals in accordance with PPRA Rule No. 33 at any stage without assigning any reason(s) or incurring any liability to the Bidder.

6 Preparation of the Proposal

- 6.1 A Proposal shall comprise of a technical proposal containing all necessary information (including bid security) and a financial proposal containing the bid price, which shall be scanned and submitted on PPRA EPADS.
- 6.2 The Bidders are expected to examine in detail the documents constituting this Request for Proposal (RFP). Material deficiencies in providing the information requested may result in rejection of a proposal. Bidders are required to use the same formats provided herein as Forms but on their letterhead documents with their signature and seal (stamp).
- 6.3 Bidder shall be responsible for accuracy, adequacy, correctness, reliability, completeness and sufficiency of its bid.
- 6.4 The Bidder shall bear all costs associated with the preparation and submission of its bid (Proposal).
- 6.5 The Bid shall be submitted strictly in the prescribed form set out in this RFP, and the Bidder shall make no alterations, omissions, additions, or conditions of any kind, except for filling in the blanks as expressly directed. Any Bid not in compliance with these requirements, or containing unauthorized changes, shall be rejected as non-responsive.

7 Bid Security

- 7.1 **A scanned copy of the original instrument of *Bid Security of the prescribed amount* must be submitted with the technical proposal on PPRA EPADS. Whereas, original instrument of Bid Security must reach at the address**

given in the Notice seeking Proposals before the closing time stated on EPADS.

- 7.2 Should the Bidder fail to provide Original instrument of Bid Security before closing date/time or attach the copy on PPRA EPADS, in either case, the bids shall be out rightly rejected and shall not be considered for further evaluation.
- 7.3 The Bid Security, of the amount mentioned on the EPADS, shall be in the form of Deposit at Call, Pay Order, or a Banker's Cheque issued by a Scheduled Bank in Pakistan (acceptable to PAA) in favour of the Pakistan Airports Authority Development Account ("PAA Development").
- 7.4 The Bid Security shall be forfeited in accordance with PPRA Rule 25, if:
- 7.4.1 The bidder withdraws its bid during the period of bid validity.
- 7.4.2 The bidder does not accept the correction of his Bid Price pursuant to sub-clause 12.2 hereof.
- 7.4.3 The successful bidder fails to execute contract agreement in accordance with clause 14 hereof.
- 7.4.4 The successful bidder fails to furnish the required Performance Security as per clause 15 hereof.
- 7.5 The Bidder shall be responsible for the payment of all applicable taxes, duties, levies and charges relating to the agreement resulting from this bid.

8 Technical Proposal

- 8.1 When preparing the Technical Proposal, if a Bidder deems that it does not have all the expertise for the assignment, it may obtain a full range of expertise by associating with other firms or entities in a joint venture, as appropriate. In case of a joint venture, all partners shall submit a joint venture agreement and shall be jointly and severally liable and shall indicate who will act as the leader of the joint venture.
- 8.2 The Technical Proposal shall provide the following information:
- a) Proposal Submission form (Form D – Section III)
 - b) Complete RFP Document duly signed and sealed on every page.
 - c) Other documents as specified in **Requirements Check List** at the end of the RFP document.

9 Financial Proposal

- 9.1 In preparing the Financial Proposal, Bidders are expected to consider the requirements and conditions outlined in the RFP. The Financial Proposal shall follow the Financial Proposal Standard Forms (Section III) and Appendices (Section V).

- 9.2 The Financial proposal shall include all costs (inclusive of all government taxes excluding the provincial sales tax on services as applicable fourteen days prior to the date of opening) associated with the assignment.
- 9.3 Bidders shall express the price of their services in Pak Rupees (Rs.) only.
- 9.4 The Financial Proposal shall be valid for one hundred and eighty (180) calendar days after the date of opening. If PAA wishes to extend the validity period of the proposals, the Bidder has the right not to extend the validity of the proposals.
- 9.5 Prices quoted by the Bidder shall be fixed during performance of the contract and not subject to price escalation and variation on any account. A conditional bid will be treated as non-responsive and will be rejected outrightly.

10 Submission, Receipt, and Opening of Proposals

- 10.1 Each bidder shall submit only one bid either as an individual, or as a partner in a joint venture. A bidder who submits more than one bid will be disqualified.
- 10.2 The original Proposal (both Technical and Financial Proposals) shall be prepared in indelible ink. It shall contain no overwriting, except as necessary to correct errors made by the Bidders themselves. Any such corrections or overwriting must be initialed by the person(s) who signed the Proposal.
- 10.3 Proposals must be submitted electronically on EPADS at the date and time indicated in the invitation to submit proposal.
- 10.4 After the receipt of Proposals, all the Proposals shall be opened and evaluated as per PPRA Rule 36(b).

11 Technical Evaluation

- 11.1 Technical proposals shall be evaluated as per the Technical Evaluation Criteria (Section II).
- 11.2 To qualify for opening of Financial Proposal, a Bidder must PASS the criteria outlined in Section II.
- 11.3 Technical Proposal shall not be considered for evaluation in any of the following cases:
 - a) Failure to submit mandatory documents provided in Instruction to Service Providers.
 - b) Failure to submit bid security

12 Financial Evaluation

- 12.1 The Financial Proposal of the Bidders who passed the technical evaluation shall be opened.

- 12.2 Computational (arithmetical) errors if any will be corrected during the financial evaluation process. In case of a discrepancy between a unit rate and the total amount, or between words and figures, the former will prevail.
- 12.3 In the event that two or more Bidders submit Bids reflecting identical total evaluated prices (in Financial Proposal), the PAA shall apply the following tie-breaking criteria, in the order of precedence set forth below, for the purpose of determining the Bid that shall be deemed, in accordance with applicable laws and the rules of the Public Procurement Regulatory Authority (PPRA), to constitute the Most Advantageous Bid:
- a) The Bidder having obtained the higher Technical Evaluation Score shall be deemed to have submitted the Most Advantageous Bid;
 - b) Where the Technical Evaluation Scores are equal, the Bidder having obtained the higher score in Criterion 3 - Financial Strength (of Technical Evaluation Criteria) shall be deemed to have submitted the Most Advantageous Bid;
 - c) Where both the Technical Evaluation Score and the score in Criterion 3 - Financial Strength (of Technical Evaluation Criteria) are equal, the Bidder evidencing higher average monthly credit transactions in past six months, as substantiated by the most recent bank statements and certificate stating the average monthly credit transactions (both duly signed and stamped by authorized bank representative) and submitted with the Bid and confirmed by the relevant Bank(s), shall be deemed to have submitted the Most Advantageous Bid;
 - d) The PAA may, at its sole discretion, request the submission of further documentation to verify any matter arising under this Sub-Clause.
 - e) The PAA's determination in relation to this Sub-Clause shall be final and binding and shall not be subject to further review or appeal by any Bidder.
- 12.4 In addition, activities and items described in the Appendices hereof but not priced, shall be assumed to be included in the prices of other activities or items.

13 Award of Contract

- 13.1 The contract shall be awarded, through a letter of award, following the qualification of the Bidder with the most advantageous bid.
- 13.2 The Letter of Award shall obligate the successful bidder to complete all pre-contract requirements.
- 13.3 The contract shall come into force only upon execution of the formal written Agreement and fulfillment of all pre-conditions, including submission of Performance Security and other required documents. The effective date shall be

the date of such fulfillment or the date specified in the Agreement, whichever is later.

14 Execution of Contract Agreement

14.1 The successful bidder shall, within (14) days after receipt of Letter of Award, complete and fulfill the following pre-requisites for execution of Contract Agreement.

- a) Submit the Agreement form on non-judicial stamp papers of appropriate value in accordance with the Provincial Stamp Duty Act
- b) Submit Integrity Pact (prescribed format) on non-judicial stamp papers of appropriate value in accordance with the Provincial Stamp Duty Act.
- c) Register with EOBI and Provincial ESSI, if not registered previously.
- d) Furnish Performance Security.
- e) Obtain necessary insurances from “AA+” rated insurance company.

15 Performance Security

15.1 The Bidder, upon award of the Contract, shall furnish to PAA a Performance Security in the prescribed form, within fourteen (14) days of receiving the Letter of Award.

15.2 The Performance Security shall be of an amount equal to 5% (five per cent) of the Contract Price stated in the Letter of Award. Such Security shall, at the option of the bidder, be in the form of either (a) Deposit at Call, or (b) Pay Order, or (c) Banker’s Cheque, or (d) unconditional irrevocable bank guarantee from a Scheduled Bank in Pakistan (List of Banks acceptable to PAA is attached at Appendix-H). The Performance Security shall be valid for a period of 28 days beyond the date of expiry of the Contract Agreement.

15.3 The cost of complying with requirements of this clause shall be borne by the Bidder.

16 Blacklisting

16.1 Service Provider shall be considered for blacklisting on the following grounds & will not be eligible for participation in any future procurement processes:

- a) Engaging in corrupt, fraudulent, coercive, and obstructive practices.
- b) Submission of eligibility requirements containing false information or falsified documents.
- c) Misconduct i.e. not responding to at least three (03) written consecutive communications.

- d) Refusal or failure to post the required performance security within the prescribed or extended time without showing cause for in action for at least three (03) times in a year.
 - e) Consistent failure to provide satisfactory performance.
- 16.2 Prior to engaging in the bidding process, the bidders should at their own cost, read and acquaint themselves with the PAA's procedure for blacklisting of contractors and suppliers available on PAA website: (<https://paawebadmin.paa.gov.pk/media/fdpcknji/caao-003-escw.pdf>)

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Section II – Technical Evaluation Criteria

Criteria, sub-criteria, and point system for the evaluation of Technical Proposals.	
Criteria, sub-criteria	Max. Points
1. Organizational Capability and Status Evidence of organizational capability and operational status of the Bidder (Service Provider) [Form A]	
A. Registration with Pakistan Engineering Council (PEC) (a) Registered in C-5 Category or above for last four years (05 points for each year) (b) Registered in O-4 Category or above for last one year (05 points)	[25]
B. Registration with EOBI and (Provincial) Social Security Institutions for workers' / employees' welfare (a) Registered with EOBI. (2.5 points) (b) Registered with (Provincial) Social Security Institutions (2.5 points)	[05]
Total Points for this criterion	[30]
2. Experience of the Service Provider Evidence of relevant experience of providing services of a similar nature to various organizations, including the nature and value of the relevant contracts, as well as existing Contracts in hand and contractually committed. [Form B] PAA reserves the right to contact the references as well as other sources to check and verify the Service Provider's past performance.	
A. General experience of providing Operation, Maintenance and Development Services of Engineering Infrastructure (a) Three completed / ongoing Contracts (Service Level Agreement / Supply / Outsource / Works' Contract) in last three years with minimum financial commitment of Rs. 20 Million or more in each case. (05 points each) (b) One completed / ongoing Contract (Service Level Agreement / Supply / Outsource / Works' Contract) in last five years with minimum financial commitment of Rs. 50 Million (05 points)	[20]
B. Specific experience of providing Operation, Maintenance and Development Services of Engineering Infrastructure in Transportation / Airport Sector (a) Two completed / ongoing Contracts (Service Level Agreement / Supply / Outsource / Works' Contract) in last five years with minimum financial commitment of Rs. 05 Million or more in each case (10 points each)	[20]
Total Points for this criterion	[40]

3. Financial Strength [Form C]	
A. Average Annual Gross Turnover (<i>in last three financial years i.e. 2023, 2024, 2025</i>) Rs. 100 Million (10 points) For every additional Rs. 50 Million (01 point each) No points for Average Annual Gross Turnover less than Rs. 100 Million.	[20]
B. Average Monthly Credit Transactions (<i>in last six months i.e. Jun, 2025 to Dec, 2025</i>) Rs. 25 Million (05 points) For every additional Rs. 2 Million (01 point each) No points for Average Monthly Credit Transactions less than Rs. 25 Million.	[10]
Total Points for this criterion	[30]
Total Points for the three Criteria	100
The minimum technical score required to pass is 70 with at least 40% marks against each criterion (i.e. 1, 2 & 3 above).	

Section III – Forms

Form-A

NAME OF PROCUREMENT: Service Level Agreement (SLA) for Provision of Operational Services at Nawabshah Airport.

INFORMATION FORM

1. Name of Firm / Company
 - a. Address
 - b. Telephone Nos.
 - c. E-mail Address
2. Description of Firm / Company
3. Experience (No. of Years)
4. Names and addresses of associates in case of a JV. Its short description and description of their role in the JV association
5. Experience of JV (if any)
6. Registration with PEC (*Attach: Registration Certificate as a Constructor / Operator*)
7. Registration with EOBI (*For Service Providers / Operators Attach: Proof of Registration and Monthly Contribution of last one year, if any*)
8. Registration with Provincial Employees' Social Security Institution(s) (*For Service Providers / Operators Attach: Proof of Registration and Monthly Contribution of last one year, if any*)

Yours truly,
Name of authorized representative:
Position:
Date:

Form-B1**SUMMARY OF EXPERIENCE
(General & Specific Experience)**

[Note: Please refer to the Section II – Technical Evaluation Criteria]

[Name of the bidding firm / company]

S. No.	Name of Client	Brief Description of Services	Financial Commitment (PKR)	Duration of Services	Status (Completed / Ongoing)
1.					
2.					
3.					
4.					
5.					

[Details to be provided on Forms B2]



Form-B2

EXPERIENCE OF THE FIRM / COMPANY (General & Specific Experience)

[Note: Please refer to the Section II – Technical Evaluation Criteria]

[Name of the bidding firm / company]

1. Name of the work/ services
2. Name of the client
3. Address and phone number of clients
4. Contract start date month/year
5. Contract completion date month/year
6. Detail of services provided / works executed
7. Location where services provided
8. Approximate value of the contract

(Please attach separate sheet for each Experience, and attach relevant supporting documents)

Form-C**FINANCIAL STRENGTH**

[Note: Please refer to the Section II – Technical Evaluation Criteria]

[Name of the bidding firm / company]

Bidders should provide financial information to demonstrate that they meet the requirement stated in the instructions to the Bidder.

1. Bank Statement (*Attach: Bank Statement for last six months i.e. Jun, 2025 to Dec, 2025 duly signed and stamped by authorized Officers of issuing Bank*)
2. Average Annual Gross Turn Over (*Attach: Audited Financial Statements of past three years i.e. 2023, 2024 & 2025*)

(Please attach supporting documents)



Form-D

Proposal Submission Form

To:

*Airport Manager, Nawabshah Airport
Atten: Divisional Engineer Civil,
Pakistan Airports Authority,
CATI, Hyderabad*

Respected Sir,

We, the undersigned, offer to provide “**Operational Services at Nawabshah Airport**” at Nawabshah Airport in accordance with your Request for Proposal (RFP) and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal, and a Financial Proposal sealed under a separate envelope.

Our Financial Proposal shall be binding upon us up to expiration of the validity period of the Proposal.

We confirm that we have read, understood and accept the contents of the Instructions to Bidders, the Draft Contract (with all its clauses & Appendices), the provisions relating to the eligibility of Service Providers, any and all bulletins issued, and other attachments and inclusions included in the RFP sent to us.

We, the undersigned, do hereby certify that our bid contains correct information, and acknowledge that any false or incorrect information / particulars may result in disqualification and forfeiture of bid security.

We have attached the bid security of requisite amount in the prescribed form.

We acknowledge and accept that unless and until a formal Agreement is executed, this Proposal together with your written acceptance thereof, shall constitute a binding Contract between us.

We understand that you are not bound to accept any Proposal you receive.

Yours sincerely,

Authorized Signature:

Name and Title of Signatory:

Name of Firm / Company:

Address:


For PAA

Form-E

Declaration of Ultimate Beneficial Owners Information for Public Procurement Contracts

(In compliance with PPRA, S.R.O. 592(I)/2022 – Annexure I)

1. Name
2. Father's Name/Spouse's Name
3. CNIC/NICOP/Passport No.
4. Nationality
5. Residential address
6. Email address
7. Date on which shareholding, control or interest acquired in the business.
8. In case of indirect shareholding, control or interest being exercised through intermediary companies, entries or other legal persons or legal arrangements in the chain of ownership or control, following additional particulars to be provided:

1	2	3	4	5	6	7	8	9	10
Name	Legal Form (Company/ Limited Liability Partnership / Association of Persons / Single Member Company / Partnership Firm / Trust / Any Other Individual, Body Corporate (to be specified))	Date Of Incorporation / Registration	Name Of Registering Authority	Business Address	Country	Email Address	Percentage of Shareholding, Control or Interest of BO in The Legal Person or Legal Arrangement	Percentage of Shareholding, Control or Interest of Legal Person or Legal Arrangement in the Company	Identify of Natural Person Who Ultimately Owns or Controls the Legal Person or Arrangement

9. Information about the Board of Directors (details shall be provided regarding number of shares in the capital of the company as set opposite respective names).

1	2	3	4	5	6	7	8
Name and surname (In Block Letters)	CNIC No. (in case of foreigner Passport No)	Father's/Husband's Name in full	Current Nationality	Any other Nationality (ies)	Occupation	Residential address in full or the registered / principal office address for a subscribers other than natural person	Number of shares taken by cash subscriber (in figures and words)
Total numbers of shares taken (in figures and words)							

10. Any other information incidental to or relevant to Beneficial Owner(s).

Name and signature (Person authorized to issue notice on behalf of the company)



For PAA

Section IV – Contract

Form of Contract Agreement

Service Level Agreement Between
Pakistan Airports Authority
And
[Name of the Service Provider]

THIS CONTRACT AGREEMENT made and entered into as of this [dddd] day of [MMMM, yyyy] between the **Pakistan Airports Authority**, Headquartered at Terminal I, Jinnah International Airport Karachi, represented by Director CATI, hereinafter referred to as “**PAA**,” and

M/s **[Name of the Service Provider]**, [Address], represented by [Name, Title of the representative], hereinafter referred to as the “**Service Provider**.”

PAA and the **Service Provider** are also hereinafter referred to individually as a “**Party**” and collectively as the “**Parties**.”

WHEREAS the PAA invited sealed bids for “**Service Level Agreement (SLA) for Provision of Operational Services**” at Nawabshah Airport.

WHEREAS the Service Provider has offered to provide the required services on the terms and conditions appearing hereinafter.

NOW this Agreement witnesseth as follows:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract hereinafter referred to.
2. The following documents after incorporating addenda, if any, shall be deemed to form and be read and construed as part of this Agreement, in the order of preference set forth below:
 - (a) The Contract Agreement;
 - (b) The Conditions of Contract;
 - (c) The Appendices (including Appendix D – Schedule of Prices)
 - (d) The Letter of Award;
 - (e) The completed Form of Bid;
 - (f) Any other documents forming part of the Contract
3. In consideration of the payments to be made by **PAA** to the **Service Provider** as hereinafter mentioned, the **Service Provider** hereby covenants with the **PAA** to perform the services in all respects with the provisions of the Contract.
4. The **PAA** hereby covenants to pay the **Service Provider**, in consideration of the services rendered as per provisions of the Contract, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.



5. This Agreement shall bind and inure to the benefit of the parties, their successors, and approved assigns, if any.

6. This Agreement embodies the entire agreement between the Parties and supersedes all prior agreements and understandings, if any, relating to the subject matter of this Agreement.

IN WITNESS WHEREOF, the Parties hereinto set their hands on the day, month and the year mentioned herein above.

For and on behalf of
[Full name of the Service Provider]

For and on behalf of
Pakistan Airports Authority

[Signature]

[Signature]

Name
Position
Date
Place

Name
Position
Date
Place

Witness 1

Witness 2

[Signature]

[Signature]

Name
CNIC
Address

Name
CNIC
Address



Conditions of Contract

1 Definitions

In the Contract (as hereinafter defined) the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

- 1.1 **“Airport”** means any and all areas owned and claimed to be owned by PAA, particularly the areas mentioned in Appendix A to this Contract.
- 1.2 **“Approved”** means approved in writing including subsequent written confirmation of previous verbal approval and **“Approval”** means approved in writing including as aforesaid.
- 1.3 **“Divisional Engineer”** means an Engineer duly authorized by the PAA for administration of this Contract.
- 1.4 **“Force Majeure”** means an unforeseeable event or circumstance that impairs the ability of the Party affected by it to wholly or partially perform its obligations under this Contract.
- 1.5 **“PAA”** means Pakistan Airports Authority and includes its duly authorized agents, successors and assigns.
- 1.6 **“Representative of Divisional Engineer”** means any duly authorized officer or officers appointed by the PAA to perform the duties set forth.
- 1.7 **“Services”** mean all the services specified or set forth and required in and under this Contract, including additional instructions, specifications, drawings provided or specified from time to time by the Divisional Engineer or his representative, during the currency of Contract.
- 1.8 **“Service Provider”** means the person or persons, firm or Company whose proposal (as hereinafter defined) has been accepted by PAA and includes the Service Provider’s personal representatives, successors and permitted assigns, but does not include any sub-contractor.

2 General Provisions

- 2.1 This Contract shall be valid for a period of two (02) consecutive years commencing from the date of signing of the Contract and extendable for another six (06) month’s period with mutual consent on the same terms and conditions.

3 Independent Service Provider

- 3.1 The parties agree that this Contract creates an independent Service Provider relationship, not an employment relationship.
- 3.2 The Service Provider shall be exclusively responsible for remunerating its staff as per their entitlement.

- 3.3 None of the Service Provider's staff shall be entitled to seek employment with PAA merely on the grounds that they had been engaged by the Service Provider for the provision of the services to PAA.
- 3.4 The Service Provider acknowledges and agrees that it shall be responsible for tax compliance of its employees.

4 Scope of Services

- 4.1 The Service Provider agrees to provide PAA with Repair & Maintenance Services of **Civil Engineering Infrastructure and Horticulture Facilities** in accordance with the terms and conditions of this Contract and the scope and description of services provided in the Appendices hereof.
- 4.2 Services under this Contract include repair, maintenance, monitoring, supervision, and management services of the complete civil infrastructure (as defined in Appendices A & B hereof).
- 4.3 The Service Provider shall comply with all applicable civil (and airport) engineering codes, standards, regulations, and recommendations including but not limited to the following:
 - a) PAA's Orders, Rules, Regulations, Policies & Procedures.
 - b) ICAO Standards & Recommended Practices & FAA Advisory Circulars
 - c) National and Provincial Legislations on Building Construction & Safety, OHS etc.
 - d) Security, Traffic and Parking Requirements

5 Taking over of Facilities by Service Provider

- 5.1 Subsequent to letter of award, as a pre-condition to commencement of services, the Service Provider in coordination with PAA shall formulate a "Taking-Over Report" stating serviceability / operational availability / checklist of all facilities / function / areas as mentioned in Appendix A – Details of Infrastructure.
- 5.2 Service Provider shall ensure that all its staff / personnel are cleared by the airport security force, police or other security agencies.
- 5.3 PAA shall allow access of only relevant personnel to concerned parts of the buildings / premises where Services are to be provided under the Contract.
- 5.4 The Service Provider shall allow and ensure easy access of authorized person(s) of PAA to its office, stores or other areas under its control while providing the Services under the Contract.

6 Commencement of Services

- 6.1 The Services will be deemed to have commenced after all the human resources, machines, tools, equipment, and vehicles have been security cleared, deployed

on site and are engaged in works up to the satisfaction of the office of Divisional Engineer.

7 Service Provider's Representative (Site Manager)

- 7.1 The Service Provider shall deploy a Site Manager, who shall be available during office hours as Service Provider's Representative.
- 7.2 The Site Manager shall receive / relay correspondences on behalf of the Service Provider.
- 7.3 The Site Manager shall be Service Provider's point of contact and overall responsible for supervision of operation / maintenance activities, contractual compliances, and swift resolution of site issues.
- 7.4 The Site Manager shall attend all meetings called by PAA in relation to this Contract at no additional cost to PAA.

8 PAA's Representative

- 8.1 For the purposes of this Contract, the Divisional Engineer Civil shall act as PAA's Representative.

9 Identification & Correction of Defects

- 9.1 PAA shall have full right to access equipment, facilities and site at any time for verification and evaluation of the performance of Service Provider through physical inspections, testing of equipment / systems and checking attendance of the Service Provider's employees. Such inspections shall not relieve the Service Provider from its responsibilities.
- 9.2 Consequent to the inspection; if required, PAA shall serve a written "Notice to Remedy Defects" to the Service Provider highlighting the defect(s) / unserviceability identified during the inspection, and instruct the Service Provider to rectify the defect(s) at no additional cost.
- 9.3 For each such Notice served by PAA and not actioned by the Service Provider within the specified time, the PAA may impose fine as specified in Appendix E – Fines hereof.
- 9.4 If any system remains unserviceable beyond the allowed rectification period, the Service Provider may continue efforts to restore it; however, if PAA determines that the Service Provider is unable to rectify the fault within a reasonable time, PAA may issue a notice of "Unsatisfactory Performance" and have the defect remedied through other sources at the Service Provider's cost, without prejudice to any other rights or remedies available to PAA. PAA's determination under this Clause shall be final and binding.
- 9.5 If the number of "Unsatisfactory Performance Notices" exceed five (05) in a calendar year, then the PAA may consider that as a breach of duty of care and

tantamount to consistent failure, and proceed against the Service Provider accordingly.

10 Early Warnings by the Service Provider

- 10.1 Service Provider shall warn the PAA in writing at the earliest opportunity of specific likely future events, problems or circumstances whether on Service Provider's part or on PAA's part, that may adversely affect the quality of services. The Service Provider should also provide the details of likely corrective measures required.
- 10.2 PAA shall evaluate and decide the corrective measure(s) to be adopted as soon as reasonably possible.
- 10.3 If the Service Provider fails to give an early warning without any justified reason, it shall be held responsible for the consequences thereof.

11 Variations

- 11.1 PAA may, by an order in writing, instruct the Service Provider to provide Additional Services, which may cover any of the following scope:
 - a) The R&M Works in addition to those already mentioned in Scope of Services (Appendices A & B) of this Contract.
 - b) To mitigate a previously unforeseeable emergent or exigent situation (circumstances), which may adversely affect airport operations or be fatal to human life.
- 11.2 Subsequent upon written instruction (stating the scope of Additional Services) by PAA, the Service Provider shall submit its "Variation Proposal". The "Variation Proposal" shall comprise the following:
 - a) Technical Proposal; comprising scope of services, drawings, measurements sheet, timeline / completion / delivery period (as applicable).
 - b) Financial Proposal; comprising rate analysis (of all services, materials and etc.), BOQ and proposal validity period.
- 11.3 PAA shall analyze feasibility of the technical proposal and evaluate reasonability of financial proposal on the basis of the following:
 - a) In case the items mentioned in "Schedule of Prices" are directly applicable to the services in question, the rates of "Schedule of Prices" shall be utilized.
 - b) In case the items mentioned in "Schedule of Prices" are not applicable to the services in question, the rates shall be determined on the basis of prevalent Pak PWD Schedule of Rates.

- c) In case the items mentioned in the prevalent Pak PWD Schedule of Rates are not applicable to the services in question, the rates shall be determined on the basis of prevailing market rates plus overheads.
- d) The rates, so determined by PAA and agreed by the Service Provider, shall be considered as finalized.

- 11.4 Subsequent upon approval of the “Variation Proposal”, the “Variation Order” shall be issued by PAA to the Service Provider.
- 11.5 The Service Provider shall claim the cost of Variation Order in succeeding Monthly Bill(s) as “Variations”.

12 Charges and Payments

- 12.1 The all-inclusive Contract Price (the “Service Fee”) for the Services under this Contract as outlined in Appendix D - Schedule of Prices shall be the total charge to PAA.
- 12.2 Payments to the Service Provider shall be made by PAA in compensation of services rendered as per requirements defined in this Contract.
- 12.3 The Service Fee includes the cost of the salaries and other reimbursable costs etc. (if any).
- 12.4 Payments against services rendered on demand shall only be made upon provision of such services to the satisfaction of PAA.
- 12.5 The Service Provider shall, on first working day of every successive calendar month, submit proof of salary payments (verifiable fund transfer bank receipts only) to the personnel employed by the Service Provider for the performance of this Contract, monthly returns EOBI and Provincial ESSI returns, and complete log books for the previous calendar month, to obtain a monthly Performance Certificate.
- 12.6 A Performance Certificate shall be issued by the office of Divisional Engineer on the first (01st) working day of the successive calendar month, stating that services have been rendered satisfactorily.
- 12.7 The Service Provider shall invoice PAA on a quarterly basis upon completion of all the services (having achieved at least three performance certificates). The invoice shall be submitted in the office of Divisional Engineer Civil.
- 12.8 The invoice submitted by the Service Provider shall be approved / cleared based on the Satisfactory Performance Certificates.
- 12.9 Payments shall become due in 15 (fifteen) working days after approval of the invoice. Payment shall be made after necessary deductions on account of (a) Fines (if any), (b) Liquidated Damages (if any), and (c) Government taxes applicable as per law.

12.10 PAA shall be entitled, without derogating from any other right it may have, to defer payment of part or all the Service Fee until the Service Provider has completed to the satisfaction of PAA the services to which those payments relate.

12.11 No requests for advance payment can be made under this Contract.

13 Price Adjustment

13.1 Price adjustment in the Contract Price (Service Fee) shall be allowed as per following criteria:

- a) For Sub-head (A) Human Resource Services, the price shall be adjusted due to revision in the minimum wage (as and when notified by Federal Government) on pro rate basis (at the percentage increase in minimum wage) in the period of Contract agreement or any extension hereof. The price shall be adjusted only for the human resource personnel drawing salary less than the revised minimum wage notified by the Federal Government.
- b) For Sub-head (B) Machinery / Vehicle Services – Continuous Deployment, only fuel charges will be adjusted and paid as per price notified by OGRA during that month.
- c) For Sub-head (C) Machinery / Vehicle Services – On Demand Deployment, price will be adjusted by multiplying the price adjustment factor. The price adjustment factor (Pn) will be calculated by dividing the Current Date Price of HSD (Ln) (notified by OGRA) with Base Date Price of HSD (Lo). For the purposes of this Contract, the Base Date shall be the date one day prior to the date of bid opening.
- d) For Sub-head (D) Technical Equipment (Tools & Plants) Services, no price adjustment shall be allowed.

14 Subsequent Legislation

14.1 If, after the date of execution of Contract Agreement, there occur changes to any law or any regulation, or a new law or regulation is introduced which causes addition or reduction to the Service Provider's cost, other than under sub-clause 13.1 hereof, in the execution of the Contract, such additional or reduced cost shall, after due consultation with the PAA's Legal and Finance Offices shall be added to or deducted from the Contract Price. No adjustment shall be due for changes in the Service Provider's corporate income taxes or financing costs.

15 Taxes & Duties

15.1 All applicable Government taxes (excluding Provincial Sales Tax on Services) and any other amounts shall be deducted / withheld by PAA at source as per applicable laws.

- 15.2 Service Provider shall be directly responsible for all its liabilities or obligations on account of any applicable taxes (excluding Provincial Sales Tax on Services), duties (including stamp duty), charges, regulatory payments or cess levied by the Government or any other authority either on his business or the Services and the documentation related thereto.

16 Warranties

The Service Provider warrants that:

- 16.1 It is financially sound and duly licensed, with adequate human resources, equipment, competence, expertise and skills necessary to provide fully and satisfactorily, within the stipulated completion period, all Services in accordance with this Contract;
- 16.2 Any breach by Service Provider, constitutes a material breach of the Contract and may lead towards cancellations. In addition to PAA's rights under the Contract, PAA shall be entitled to require Service Provider to:
- a) Remedy the breach at its cost; or
 - b) Pay for it to be remedied; or
 - c) Repay all amounts already paid for the defective Services.
- 16.3 The Service Provider, prior to commencement of Services, shall produce the requisite equipment, tools and plants for initial inspection and clearance of the PAA.
- 16.4 The Service Provider shall produce all the equipment, tools and plants for regular inspections as per the satisfaction of PAA.
- 16.5 Each vehicle provided under this Contract shall be duly registered, with a certified true copy of its registration papers submitted to PAA, and the original registration papers kept in the vehicle at all times during the Contract;
- 16.6 The Service Provider shall provide adequate and reasonable opportunities to PAA's authorized representative(s) to inspect or examine the documents of Vehicle(s) as and when required;
- 16.7 Each Vehicle is roadworthy and in good working condition such as to ensure the safety of passengers and has all the necessary tools and equipment that may be needed in times of emergency;
- 16.8 Each Vehicle shall be equipped with proper safety arrangements for passengers and drivers, and the driver shall comply and ensure to follow all instructions for safety and security of passengers;
- 16.9 The Vehicle(s) provided by the Service Provider are covered by comprehensive motor vehicle insurance (from an Insurance Company in Pakistan having at latest AA+ rating from PACRA / JCR-VIS) for the entire duration of the

Contract, as evidenced by a certified true copy of the comprehensive motor vehicle insurance policy to be provided by the Service Provider to PAA prior to executing the Contract Agreement;

- 16.10 The Vehicle(s) are to include an adequate supply of fuel, lubricants, spare parts, and, in particular, a sufficient number of spare tyres, tool kit, first aid kit, fire extinguisher; torch light, and in particular, a spare tyre. If re-fueling is not possible because of fuel shortage, PAA will consider the Vehicles as non-operational and the corresponding deductions will be made accordingly;
- 16.11 The Service Provider is fully responsible for all the maintenance and repair of each Vehicle including when the vehicle is damaged or is not in good working condition. Maintenance should be conducted by the Service Provider as prescribed by the Manufacturer. During such maintenance or repair, the Service Provider shall provide PAA with a service vehicle of the same quality, type and condition as the Vehicle which is undergoing maintenance (the “Replacement Vehicle”). In case the Service Provider fails to provide such Replacement Vehicle within 24 (twenty-four) hours of required replacement, PAA reserves the option to make alternative arrangements on its own at the risk and cost of the Service Provider. PAA shall not be responsible for any Service Fee during the suspension period;
- 16.12 No arms or prohibited or dangerous items shall be carried / transported on-board the vehicles under this Contract;
- 16.13 The Service Provider’s staff shall obey all lawful and reasonable directions of the PAA, all rules and security policies and the PAA may exclude any person from its premises for any actual or threatened breach of these policies.
- 16.14 The maximum number of working hours of the Service Provider’s personnel employed for rendering of services under this Contract shall not exceed applicable national standards and regulations (in order to avoid accidents due to fatigue). The personnel shall follow the instructions given by PAA staff, provided those instructions do not go against applicable law. Personnel found to be unsuitable by PAA shall be replaced immediately, without contest, and at no additional cost to PAA.
- 16.15 The Service Provider further warrants that:
 - a) It shall comply with all applicable laws, ordinances, rules and regulations when performing its obligations under this Contract;
 - b) It shall employ competent, skilled, qualified human resources to carry out the Services.
 - c) Service Provider’s employees deployed to carry out Services has neither criminal record nor engages in criminal / illegal activity.
 - d) In all circumstances it shall act in the best interests of PAA;

- e) The Service Provider, its staff or shareholders have not previously been debarred or blacklisted by PAA;
- f) It has or shall take out relevant insurance coverage for the period the Services are provided under this Contract;
- g) It shall abide by the highest ethical standards in the performance of this Contract, which includes not engaging in any discriminatory or exploitative practice(s);
- h) The above warranties survive the expiration or termination of this Contract.

17 Employees of the Service Provider

- 17.1 Service Provider shall carry out the services only through its authorized staff / personnel having necessary qualifications and security clearances, hereinafter referred to as 'the Service Provider's employee(s) or employees of Service Provider' in accordance with the provisions of the Contract.
- 17.2 Service Provider hereby undertakes that in performance of the duties / services hereunder it shall faithfully comply with all the applicable laws & rules pertaining to employment i.e. EOBI Social Security, Compulsory Group Life Insurance, and adherence to labour laws etc. and other matters, and further undertakes to assume entire liability for settlement of any claims resulting from any injury or accident at any time to or by its employees engaged in the performance of duties under the Contract.
- 17.3 Service Provider promises to pay wages to its Employees at the remuneration rate equal to or more than the government approved minimum wages.
- 17.4 Service Provider promises to pay the wages to its Employees first and then claim the bill from PAA. The Service Provider will not excuse itself from paying the wages to its Employees on account of delay in payments from PAA.
- 17.5 Service Provider hereby undertakes to pay its Employees' wages latest by last working day of every calendar month.
- 17.6 Service Provider shall also ensure that the personnel having relevant qualifications are provided to the PAA who are physically fit and provide a fitness certificate from registered medical officer. It is mandatory for the Service Provider to ensure the security clearance and police verification in respect of all the personnel for any other criminal activities in time.
- 17.7 The employees of Service Provider engaged in the performance of duties / services under this Contract shall observe strict ethical and disciplinary code of conduct and shall perform the duty in presentable clean uniform as prescribed by PAA. These personnel shall at all times be in possession of necessary (valid)

identification documents and shall completely abstain from the consumption of any alcoholic beverages, intoxicating drugs, or substances.

- 17.8 The employees of Service Provider, while at airport during their duty hours, are to be in proper uniform (of approved colour) including safety shoes, safety helmets, safety vests, having legible printing and monogram, and must follow the occupational, health and safety protocols. All the cost incurred in this regard will be borne by the service provider.
- 17.9 The employees of Service Provider will be equipped with mobile phones having numbers duly notified to PAA. However, the Service Provider shall ensure that its employees are adequately trained and well-informed not to use mobile phones for entertainment purposes or for personal calls of prolonged nature.
- 17.10 The Service Provider shall ensure presence of its employee(s) during operational time, failing which he shall be liable for a fine as described in Appendix E – Fines hereof which shall be deducted by PAA from any amount payable by it to the Service Provider whether under this Contract or otherwise.
- 17.11 Following must be adhered by the Service Provider, else it will be held responsible for the violation(s).
- a) The employees of Service Provider shall not engage in any unethical or any unlawful activity at the airport and / or elsewhere.
 - b) The employees of Service Provider should not engage in any activity other than the services defined in this Contract.
 - c) Protocols are strictly prohibited at the airport. Airport entry passes shall not be used for any activity other than the scope of services in this Contract.
 - d) No photography will be allowed other than that relating to services under this Contract, that too shall be subject to prior permission from the office of Divisional Engineer.
 - e) The employees of service provider should be physically and mentally fit and in case of absentees on medical or other grounds, the Service Provider shall provide a competent and fit replacement well in time with all the necessary airport entry passes, uniform, T&P etc.
 - f) PAA may ask for replacement or removal of any resource from the airport and the service provider will not object and shall not claim any compensation for the same. Suitable replacement shall be provided by the service provider on immediate basis.
 - g) It shall be ensured that movement at airside and in security restricted areas will be controlled and coordinated.

18 Health, Hygiene and Safety

- 18.1 Following are some basic health, hygiene, and safety restraints and guidelines, in case of violations, fine shall be imposed as prescribed in Appendix E – Fines hereto;
- a) Possession or use of alcoholic beverages or illegal drugs / substances (i.e. naswar, men puri, chhalia, gutka etc.).
 - b) Possession of un-authorized explosives, firearms, ammunition, and other weapons.
 - c) Intimidating, threatening, harassing, impeding or interfering with PAA employee(s), designated representative(s), outer agencies or passengers.
 - d) Misuse of fire prevention and protection equipment.
 - e) Illegal dumping, handling, or disposal of hazardous materials.
 - f) Demolition or removal, without written permission, of any property belonging to PAA or any other agency.
 - g) Unauthorized removal or destruction of a safety barricade, handrail, guard rail, warning sign, fall protection, or other warning devices intended to protect employees or property.
 - h) The service provider shall maintain good housekeeping by keeping work areas neat, clean, orderly, free of trash and debris.
 - i) The service provider shall not block or cause to block walkways, stairs, exits, or create a tripping hazard.
 - j) Tools, wires, materials shall not be left or haphazardly spread out at the workplace.
 - k) Open holes, trenches, or excavations into which people may fall shall be identified, covered or provided with guardrails.
 - l) In order to protect the employees and environment, safety blinding shall be provided at all works execution sites, where necessary.
 - m) Prior coordination with PAA's representative shall be compulsory for entering a confined or restricted area with or without a PAA employee.

19 Assignment and Subcontracting

- 19.1 The Service Provider shall not assign or subcontract the Services under this Contract in part or all, unless agreed upon in writing in advance by PAA. Any subcontract entered into by the Service Provider without approval in writing by PAA may be cause for termination of the Contract.
- 19.2 In certain exceptional circumstances by prior written approval of PAA, specific jobs and portions of the Services may be assigned to a subcontractor. Notwithstanding the said written approval, the Service Provider shall not be relieved of any liability or obligation under this Contract, nor shall it create any contractual relation between the subcontractor and PAA.

- 19.3 The Service Provider shall ensure that all subcontractors are bound by written agreements imposing obligations no less protective of PAA than those imposed on the Service Provider under this Contract, including without limitation with respect to health, safety and environment (HSE), integrity obligations, audit rights, and confidentiality. The Service Provider shall remain fully responsible and liable to PAA for the acts, omissions, and defaults of any subcontractor. The subcontractor shall have no cause of action against PAA for any breach of the subcontract.

20 Delays and Non-Performance

- 20.1 The Service Provider shall be responsible for delivery, implementation and execution of all required services and must agree to the time duration specified for each of the item / job defined by PAA.
- 20.2 The Service Provider shall promptly notify PAA of any event or conditions, which might delay the completion of implementation work in accordance with the approved schedule and the steps being taken to remedy such a situation.
- 20.3 If, for any reason, the Service Provider does not carry out or is not able to carry out its obligations under this Contract, it must give notice and full particulars in writing to PAA as soon as possible. In the case of delay or non-performance, PAA reserves the right to take such action as in its sole discretion is considered to be appropriate or necessary in the circumstances.
- 20.4 Neither Party will be liable for any delay in performing or failure to perform any of its obligations under this Contract if such delay or failure is caused by force majeure.
- 20.5 Fine for delays / non-performance shall be levied at the rate provided in Appendix E.
- 20.6 Without prejudice to its other rights, if the Service Provider fails to perform any Critical Service and such failure materially endangers the safe or efficient operation of airport facilities, PAA may, upon 24 hours' written notice, step-in and perform (or procure the performance of) such services at the Service Provider's cost and risk until the Service Provider resumes performance to PAA's satisfaction. Such step-in shall not relieve the Service Provider of its obligations or liabilities under this Contract.

21 Suspension of Airport Services and Liquidated Damages

- 21.1 Without prejudice to the provisions of clause 20, if any airport services are suspended due to the fault of the Service Provider, the Service Provider shall pay to PAA liquidated damages, at the rate of one per cent (1%) of the Total Monthly Cost (as set out in Appendix D – Schedule of Prices) for each calendar day (or part thereof) of such suspension, capped at ten per cent (10%) of the Total Monthly Cost per incident. The Parties acknowledge and agree that this

amount constitutes a genuine pre-estimate of PAA's losses and is not a penalty. The imposition of liquidated damages under this sub-clause and fines/penalties under Clause 20 may be applied in respect of distinct breaches, but shall not result in double recovery for the same default and period of suspension.

- 21.2 In case of suspension of any airport services for more than five (05) calendar days during the currency of the Contract, PAA shall be at liberty to terminate this Contract at any time.
- 21.3 In such circumstances all ongoing defects / unserviceability shall be made good by PAA at the risk and cost of the Service Provider. The costs thus incurred may be recovered through any amounts payable to the Service Provider and / or forfeiture of Performance Security.

22 Force Majeure

- 22.1 The term Force Majeure as employed herein, shall include an act of God, war, act of terrorism or sabotage, invasion or act of foreign enemies, or any other unforeseeable cause beyond the control of the affected Party which materially and adversely affects the performance by such Party of its obligations under or pursuant to this Contract. It is clarified that strikes, lockouts, shortage or non-availability of raw materials, rains, other labor disputes or non-availability of transport are excluded from the term "Force Majeure". During the established period of Force Majeure as contained hereinabove, the Service Provider shall not be entitled to payment for Services and PAA shall not impose fine.
- 22.2 In the event of either party hereto being rendered unable, wholly or in part, by Force Majeure circumstances to carry out its obligations under this Contract, then such party by giving notice with satisfactory evidence of such Force Majeure circumstance(s) relied upon, the obligations of the party giving such notice so far as they are affected by such Force Majeure shall be suspended for the period during which the party, is rendered unable as aforesaid, but for no longer period. However, such notice must be given within fifteen (15) days of occurrence of Force Majeure event.
- 22.3 In case, the Force Majeure lasts continuously for more than one calendar month, both parties shall agree on the necessary arrangement for the further implementation of the Contract. In case further implementation is unforeseeable and impossible, both parties shall arrange for the termination of the Contract, but without prejudice to their right and obligations prior to such termination it being understood that each party shall fulfill its Contractual obligations so far as they have fallen due before the operation of Force Majeure.

23 Service Provider's Risks, Insurance, and Indemnities

- 23.1 The Service Provider shall, at his own cost, maintain and keep in force during the validity of this Contract or any extension hereof, insurance coverage in

respect of all the risks of personal injury, death, and loss of or damage to property of the PAA due to the negligence of the Service Provider, its staff, associates, assigns etc.

- 23.2 The Service Provider shall, at its own cost, maintain and keep in force during the validity of this Contract or any extension hereof, comprehensive insurance coverage in respect of all vehicles. The Comprehensive motor vehicle insurance of each Vehicle shall cover all accidents, and any damage caused to the vehicle, its driver and passengers, third party as well as property damage. PAA shall not, in any case, be held responsible for any damage to the Vehicle or to any third party (whether with respect to life or property) resulting from any accident in which one of the Vehicles may be involved.
- 23.3 The Service Provider shall at all times defend, indemnify, and hold harmless PAA, its officers, and employees from all claims, damages, losses, and expenses arising out of or resulting from the acts or omissions of the Service Provider, its staff, or subcontractors in performance of this Contract. Such indemnity shall apply regardless of concurrent negligence of PAA, except in cases of willful misconduct or gross negligence solely attributable to PAA.
- 23.4 The Service Provider shall indemnify and keep indemnified the PAA, at all times against any such loss, claim, damage, charge related to negligence / fraud if any, committed by the Service Provider's employee(s) during the validity of Contract, and even after their replacement by the Service Provider.
- 23.5 PAA shall promptly notify the Service Provider of any written claim, loss, or demand for which the Service Provider is responsible under this clause.
- 23.6 These indemnities shall survive the expiration or termination of this Contract.

24 Waiver

- 24.1 Failure by either Party to insist in any one or more instances on a strict performance of any of the provisions of this Contract shall not constitute a waiver or relinquishment of the right to enforce the provisions of this Contract in future instances, but this right shall continue and remain in full force and effect.

25 Insolvency and Breach of Contract

- 25.1 Should the Service Provider be adjudged insolvent or make or enter into any arrangement for composition with the creditors or be wound up either compulsorily or voluntarily or commit any breach of this Contract (not herein specifically provided), PAA shall have the right to declare this Contract terminated forthwith in which case the Service Provider shall be liable for forfeiture of Performance Security, confiscation of any movable assets held in PAA's custody, forfeiture of unpaid claims, and pay the PAA for any extra

expenses, which it might incur but it shall not be entitled to any gain or compensation from PAA.

26 Termination by PAA

26.1 PAA may terminate this Contract forthwith at any time, in whole or in part by issuing a Final Notice to the Service Provider, under any of the following conditions:

- a) The Service Provider materially or consistently breaches the Contract.
- b) The number of warnings / notices furnished by PAA reaches the upper limit (refer clause 9.5 above); or
- c) Service Provider suffers (or is likely to suffer) an insolvency event or, undergoes a material change in its management, ownership or control; or
- d) Provisions of sub-clause 21.2 hereof are invoked.

26.2 In the event of termination of this Contract, PAA will only pay for the Services completed and rendered in accordance with this Contract unless otherwise agreed.

26.3 Termination of this Contract shall be served via notice in writing.

26.4 Upon any such termination, the Service Provider shall waive any claims for damages including loss of anticipated profits on account thereof.

27 Termination by the Service Provider

27.1 The Service Provider may not terminate this Contract except in the event of (i) PAA's material breach that remains uncured for sixty (60) days after written notice, or (ii) prolonged Force Majeure exceeding ninety (90) days. In such cases, the Service Provider may terminate upon ninety (90) days' prior written notice. No termination shall be permitted merely for convenience of the Service Provider.

27.2 If the Service Provider is not willing to get the Contract extended at the end of original period, it shall have to intimate PAA at least 120 days before the expiry of the Contract.

28 Payments upon Termination

28.1 If the Contract is terminated because of a breach of Contract by the Service Provider, the PAA shall, after making necessary adjustments if any, make payments based on the quantum and duration of services rendered.

28.2 However, in case of defective services rendered, settlement shall be made as defined in relevant sections of the Conditions of Contract.

29 Handing over of Facilities by Service Provider

- 29.1 PAA, upon expiry / termination of the Contract and at the time of take-over from the Service Provider, shall generate “Take-Over Report” stating serviceability / operational availability of all facilities described in Appendix A – Details of Infrastructure.
- 29.2 The Service Provider shall be bound to remedy any unserviceability / defect (except fairly inevitable wear and tear aspects) highlighted in “Take-Over Report” before take-over by PAA.
- 29.3 In case, the Service Provider does not remedy an unserviceability / defect (within stipulated time as granted by PAA) for which the Service Provider is liable, the PAA may carry out such remedy on its own and the cost thus incurred shall be deducted from amounts payable to the Service Provider or through forfeiture of Performance Security.

30 Integrity Pact

- 30.1 Service Provider, their agents, employees or any of their personnel, if found to have violated or involved in violation of the Integrity Pact signed by the Service Provider, then the PAA shall be entitled to:
- a) recover from the Service Provider for an amount equivalent to ten times the sum of any commission, gratification, bribe, finder’s fee or kickback given by the Service Provider, Sub-contractor, their agents, servants or any of their personnel;
 - b) terminate the Contract; and
 - c) recover from the Service Provider any loss or damage to the PAA as a result of such termination or of any other corrupt business practices of the Service Provider, Sub-Contractor, their agents, servants or any of their personnel.
- 30.2 On termination of the Contract under sub-clause 30.1 (b) above, the termination shall proceed in accordance with clause 28 hereof.

31 Audit

- 31.1 The Service Provider agrees to maintain necessary records relevant to the Services in accordance with generally accepted accounting principles to sufficiently substantiate all direct and indirect costs of whatever nature involving transactions related to the provision of Services under this Contract. The Service Provider shall make all such records available to PAA or PAA’s representative at all reasonable times until the expiration of one (01) year from the date of final payment, for inspection, audit, or reproduction. On request, employees of the Service Provider shall be available for interview.

32 Confidentiality

- 32.1 All information which comes into the Service Provider's possession or knowledge in connection with this Contract is to be treated as strictly confidential. The Service Provider shall not communicate such information to any third party without the prior written approval of PAA. These obligations shall survive the expiration or termination of this Contract.
- 32.2 Service Provider shall impose the same obligations on its staff and other third parties.

33 Dispute Resolution

- 33.1 Following procedures shall govern the resolution of any controversy, dispute or claim between or among the Parties, arising out of or in relation to this Contract, or the breach, termination or invalidity thereof ("Dispute").
- 33.1.1 *Negotiation.* The Parties shall promptly attempt to resolve any Dispute by negotiation in the normal course of business. If, after good faith efforts, the Dispute is not resolved, either Party may request in writing that the Dispute be resolved via Executive Consultation pursuant to sub-clause 33.1.2 below.
- 33.1.2 *Executive Consultation.* For Disputes submitted to Executive Consultation, each Party shall designate a senior official with authority and responsibility for attempting to resolve the matter. For PAA, such designee shall be Deputy Director General (Works & Development). The Party filing the claim shall provide, in addition to documents supporting the claim, a brief summary of the claim, its perception of the position of the Parties and any perceived barriers to settlement of the Dispute. Within 30 calendar days after delivery of the claim summary, the Parties shall meet and attempt to resolve the Dispute. If the Dispute is not resolved within 45 days from submission of the claim summary, or such other amount of time as agreed between the Parties, the claiming Party may proceed under sub-clause 33.1.3 below.
- 33.1.3 Any controversy or claim between the Parties arising out of or relating to this Contract, or the breach, termination or invalidity thereof, that has not been resolved by Executive Consultation, shall be referred to DGPAA for its redressal. The decision of DGPAA shall be final, and binding.

34 Final clauses

- 34.1 For all intents and purposes, the Appendices shall form an integral part of this Contract and the Service Provider shall comply with and fulfill all the terms and conditions stipulated in such Appendices. Any failure by the Service Provider to comply with any terms and conditions incorporated in the Appendices be deemed as breach of this Contract.

- 34.2 Amendments may be made by mutual agreement in writing between the Parties.
- 34.3 The Contract period shall only be extended subject to satisfactory performance of the Service Provider on the same terms and conditions of the initial Contract agreement.
- 34.4 In case of extension of Contract period, the Service Provider shall have the Performance Security extended accordingly at least 15 days before the expiry of original term.
- 34.5 If the Service Provider fails to extend the Performance Security, the Contract shall only be extended for a period suitable for PAA on the same terms and conditions of the initial Contract agreement.
- 34.6 PAA, upon completion of the term of the Contract, and at the request of the Service Provider, shall issue a Completion Certificate to the Service Provider.
- 34.7 If any part of this Contract is found to be invalid or unenforceable, that part will be severed from this Contract and the remainder of the Contract shall remain in full force.

35 Notices & Communication

- 35.1 Any communication pursuant to this Contract will be considered complete if it is in writing and received by the other Party at the following address:

Airport Manager Nawabshah Airport,

Attn: Divisional Engineer Civil

Hyderabad Airport

[Full name of the Service Provider]

Attn: [Name of the Service Provider's contact person]

[Service Provider's address]

Email: [Service Provider's email address]

Section V– Appendices

Appendix A – Details of Infrastructure

The details of Civil & Horticulture infrastructure (as provided hereunder) are only provisional. PAA may increase / decrease the area and quantum of civil and horticulture infrastructure to be dealt under this Contract.

1 Buildings

- 1.1 Passengers' terminal encompasses an area of around **12,750 Sqft.**
- 1.2 The Passenger terminal building hosts several toilets blocks.
- 1.3 Admin building encompasses an area of around **2,608 Sqft.**
- 1.4 Admin building has one toilet block and one attached toilet.

2 PAA Colony

- 2.1 04 Nos. E type houses.
- 2.2 08 Nos. F type houses.
- 2.3 08 Nos. H type houses.
- 2.4 01 bachelor Mess.
- 2.5 04 bachelor rooms.
- 2.6 House No. D-1.
- 2.7 House No. D-2.
- 2.8 Rest House (two (02) rooms and a kitchen).
- 2.9 Masjid.
- 2.10 RCC UGWT of 30,000 Glns and RCC OHWT of 10,000 Glns and a pump room.
- 2.11 Guard room.

3 Other Buildings (Airport).

- 3.1 ATC tower and allied structures including fire garages encompass an area (G.F) around 3,885 Sqft. (two (02) RFF Garages and three (03) rooms / offices).
- 3.2 Old PIA Academy bldg. encompasses an area around 4,550 (8 rooms and two halls).
- 3.3 Old powerhouse.
- 3.4 New powerhouse / vault room / AFL System.
- 3.5 Old M.T.
- 3.6 VOR/DVOR.

- 3.7 NDB.
- 3.8 RCC UGWT & OHWT.
- 3.9 Pump House.
- 3.10 Police Guardroom.

4 Pavements (Airport)

4.1 Runway & Taxiways.

- a) Main Runway made as Rigid pavement (Concrete Slabs) of size 9000 ft x 150 ft and 900ft over run (Flexible / bituminous pavement) having 12.5 wide shoulders on each side (Flexible / bituminous pavement).
- b) Taxiway 'A' made as flexible pavement of size 1350 ft x 50 ft with 35 ft shoulders on each side.
- c) Taxiway 'B' made as Rigid pavement of size 985 ft x 750 ft with 35 ft shoulders (flexible) on each side.
- d) Taxiway 'F' made as flexible pavement of size 9000 ft x 75 ft. (PAF) Parallel Taxiway.

4.2 Apron

- a) Fokker (old) Apron (Rigid) of size 300 ft x 225 ft. and around 12.5 ft wide shoulders (flexible).
- b) Jet Apron (Rigid) of size 600 ft x 400 ft and around 25 ft wide shoulders (flexible).

4.3 Other pavement surfaces.

- a) Main approach road made as flexible approx. 1200 ft.
- b) Apron road (tuff pavers / rigid) approx. 450 ft.
- c) Tuff paver road / rigid b/w Aprons 120 ft.
- d) QRF Road (Rigid pavement) length approx. 120 ft.
- e) New powerhouse approach (rigid) length approx. 150 ft.
- f) Old PIA Academy building approach (rigid) length approx. 190 ft.
- g) Admin block approach (Rigid pavement) length approx. 192 ft.
- h) DVOR access road (Rigid pavement) length approx. 1100 ft.
- i) Car park pavement (Tuff pavers / Rigid) approx. an area of 30,000 Sqft (30 vehicles).
- j) Admin block front area (Rigid pavement) an area of 1200 Sqft.
- k) QRF Shed area (rigid pavement) approx. 1500 Sqft.

- l) Old powerhouse front pavement (Rigid) approx. an area 800 Sqft.
- m) New powerhouse front pavement (Rigid) approx. an area 1100 Sqft.
- n) Apron to PTB approaches (Rigid) approx. Length 75 ft (4x tracks)
- o) Front area (Rigid) of Apron side (PTB) approx. an area 3,300 Sqft.
- p) Sides of PTB area (Rigid) measured approx. 650 Sqft each side.
- q) Sides of concourse hall area (Rigid) measured area approx. 600 Sqft. each side.
- r) Old offices approach road (flexible) up to 300 ft length.
- s) Old airports buildings including Terminal building and ATC, Fire garages, MT office
- t) M.S shed Admin office with front M.S shed and NDB station.

4.4 Horticulture and Landscaping Area

- a) Apron side Lawns 12,700 Sqft.
- b) Car park side orchard 12,000 Sqft.
- c) Undeveloped lawn (Jet Apron sides) approx. 6000 Sqft.
- d) Wild growth removal Area (along with boundary wall, Taxiways RESA, Runway fair weather strip and other landside area etc.
- e) Old watercourse approx. length 4000 ft. and water reservoir (small dam) 30,000 Glns.

4.5 Other Civil Engineering Infrastructure

- a) Compound wall approx. length up to 4000-Ft.
- b) Airport Boundary wall approx. length 9,300-Ft.
- c) Double Gate (80-Ft length cover with chain link fence).
- d) Chain link fence (separate land and airside) length approx. 5,50 ft.
- e) Watch tower (along with boundary wall) 6 Nos.
- f) Main Gate, Double Gate (3x gates).

5 Airfield Lighting (AFL) System

5.1 Approach Lights

Sr.	Description	Type (Inset / Elev.)	Total Qty. Installed	Fixture Make / Part No. / Watt	Lamp Make/ Part No./ Watt	Total U/S Fixtures
1.	Approach Lights (Primary Runway) Runway End 02	Elevated	130	ADB 150 Watt	OSRAM 64361 150 Watt	NIL
		Inset	40	ADB	OSRAM	04

				315 Watt	64339C 105 Watt	
2.	Approach Lights (Primary Runway) Runway End 20	Elevated	13	ADB 150 Watt	OSRAM 64361 150 Watt	NIL
		Inset	04	ADB 315 Watt	OSRAM 64339C 105 Watt	01

5.2 Edge Lights

Sr.	Description	Type (Inset / Elev.)	Total Qty. Installed	Fixture Make / Part No. / Watt	Lamp Make/ Part No./ Watt
1.	Runway Edge Lights (Primary Runway)	Elevated	78	ADB 150 Watt	OSRAM 64361C 150 Watt
		Inset	10	ADB 200 Watt	OSRAM 64342C 100 Watt
2.	Taxiway / Apron Edge Lights (All Lights)	Elevated Taxiway "C"	40	ADB 45 Watt	OSRAM 64317C 45 Watt
		Inset Taxiway "C"	04	ADB 90 Watt	OSRAM 64317C 45 Watt
		Elevated Apron Edge	18	ADB 45 Watt	OSRAM 64317C 45 Watt

5.3 Supplementary Approach Lights

Sr.	Description	Type (Inset / Elev.)	Total Qty. Installed	Fixture Make / Part No. / Watt	Lamp Make/ Part No./ Watt
1.	PAPI Lights (Primary Runway)	Elevated RWY-02 End	04	ADB 315 Watt	OSRAM 64339C 105 Watt
		Elevated RWY-20 End	04	Philips 200 Watt	Philips 6281 100 Watt
2.	Runway Threshold / End Lights (All Lights)	Inset Runway-02 End	09	ADB 315 Watt	OSRAM 64339C 105 Watt
		Inset Runway-02 End	19	ADB 210 Watt	OSRAM 64339C 105 Watt
		Inset Runway-20 End	08	ADB 315 Watt	OSRAM 64339C 105 Watt

5.4 Miscellaneous Lights

Sr.	Description	Type (Inset / Elev.)	Total Qty. Installed	Fixture Make / Part No. / Watt	Lamp Make/ Part No./ Watt	Total U/S Fixtures
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1.	Apron Flood Lights	Elevated Jet Apron	3x6=18	Philips 400 Watt	Philips SON-T 400 Watt	01 light each pole u/s
		Elevated ATR Apron	4x2=08	Philips 400 Watt	Philips SON-T 400 Watt	Nil
2.	Taxiway Guidance Signs	Elevated	05	ADB 1200 Watt	OSRAM 64361C 150 Watt	Nil
		Elevated	06	ADB 600 Watt	OSRAM 64361C 150 Watt	01
3.	Wind Cone Lights	Elevated b/w Taxiway "F" and Apron	02	50 Watt	LED Lamp 50 Watt	---
4.	Obstruction Lights	Elevated	02	-	-	Nil
5.	Distance Measuring Boards (DMBs) (Both Sides of Runway)	Elevated	16	Local 210 Watt	OSRAM 64339C 105 Watt	16

6 Electrical Power Distribution Network

Feeder (Name / Code / Supply Voltage)	11KV University 29 37312 1598300 440 V	11KV University 29 37312 1598500 440 V	11KV University 29 37312 1584900 440 V	11KV University 29 37312 1598302 440 V
Sanctioned Load of the Feeder (KVA)	189	200	3.70	130
Type of Feeder (Express / Common)	Common	Common	Common	Common
Feeding Grid Station	Old University	Old University	Old Nawabshah-II	Old University
Capacity of Transformer Installed (KVA)	250	250	100	250
Sanctioned Load of Transformer (KVA)	189	200	3.7	130
Billing Tariff to be paid by PAA	C-1b	C-1c	A-3a	C-1c
MDI (KVA)	23.75	80	-	66
Date of Commissioning	20-02-1992	02-10-1998	Not Available	17-8-2020

All allied systems including Lightning Protections, Arrestors & Earthing Systems (various capacities), HT and LT cables Incoming & Outgoing (various sizes), Ceiling Fans, Bracket

Fans, cable trays, Power Sockets, Switch Socket Outlets, Floor boxes (various ratings), Street / Road lighting including allied equipment, accessories.

7 Standby Power Supply System

Sr. No.	Generator Make, Model, Serial No. & Capacity (KVA)	Site of Installation and Areas being Supplied	Fuel Storage Capacity of Genset Tank (Liters)
1.	FG WILSON Model 1991, 250 KVA	Power House Terminal Building, CVOR, ATC Tower, NDB, MET office, New & Old Admin Blocks, Water Works, AFL System	400
2.	FG WILSON Model 2011, 200 KVA	Vault Room Terminal Building, CVOR, ATC Tower, NDB, MET office, New & Old Admin Blocks, Water Works, AFL System	280
3.	CUMMINS Model 2016, 150 KVA	ATC Tower Terminal Building, CVOR, ATC Tower, NDB, MET office, New & Old Admin Blocks, Water Works, AFL System	80
4.	TAIYO Model 1984, 25 KVA	CVOR	400

Generator numbers, capacities and strength may increase or decrease as per operational requirement. The service provider shall arrange the operation & maintenance of such increased / decreased number of generators sets under the terms & conditions of this Contract.

8 Heating Ventilation & Air Conditioning (HVAC)

Sr.	Make (Brand)	Type of Unit (Chiller/ Split/ Window/ Package)	Capacity (Tons)	Model (Year)	Facility used for	Performance (Good / Satisfactory / Poor / U/S)	Expenditures incurred on Maintenance
1.	ACSON	Split Type Floor Mounted	08	-	Departure Lounge	Satisfactory	
2.	ACSON		08	-	Departure Lounge	Un-serviceable	
3.	ACSON		04	2025	VIP Lounge	Good	
4.	ACSON		04	2025	VIP Lounge	Good	
5.	ACSON		04	2025	Briefing Area	Good	
6.	PEL		05	2009	Departure Lounge	Poor	
7.	PEL		05	2009	Departure Lounge	Poor	
8.	DIAKAN	Split Type Ceiling	04	2015	ATC Tower	Un-serviceable	
9.	PEL	Split Type Floor Mounted	2.5	2008	Arrival Lounge	Poor	
10.	PEL		2.5	2008	Arrival Lounge	Poor	
11.	PEL		2.5	2008	Departure Lounge	U/S	Replace with 08 ton Ascon
12.	HAIER	Window Type	02	2014	Old VOR	U/S	Return to log
13.	DI COOL		02	2014	Vault Room	U/S	
14.	GENERAL		1.5	Not Available	ATC Tower	U/S	

Sr.	Make (Brand)	Type of Unit (Chiller/ Split/ Window/ Package)	Capacity (Tons)	Model (Year)	Facility used for	Performance (Good / Satisfactory / Poor / U/S)	Expenditures incurred on Maintenance
15.	PANASONIC	Split Type Wall Mounted	02	2015	DVLS / ECR	Satisfactory	
16.	PANASONIC		02	2015	DVLS / ECR	Satisfactory	
17.	PANASONIC		02	2015	SATO Office	Satisfactory	
18.	PANASONIC		02	2015	Training Room	Satisfactory	
19.	PANASONIC		02	2015	DVLS / ECR	Satisfactory	
20.	HAIER	Split Type Wall Mounted DC Inverter	02	2017	Old VOR	Satisfactory	
21.	HAIER		02	2017	Old VOR	Satisfactory	
22.	ORIENT		02	2018	Vault Room	Satisfactory	
23.	ORIENT		02	2018	Logistic Section	Satisfactory	
24.	HAIER		02	2018	NDB Section	Satisfactory	
25.	HAIER		02	2018	NDB Section	Satisfactory	
26.	HAIER		02	2021	ATC Tower	Satisfactory	
27.	HAIER		02	2021	Communication Office	Satisfactory	
28.	HAIER	Split Type Wall Mounted	02	2022	ATC Tower	Satisfactory	
29.	HAIER		02	2017	Facilitation Office	S/A	
30.	HAIER		1.5	2013	Rest House Room #02	U/S	
31.	PANASONIC		1.5	2017	APM Office	Good	
32.	PANASONIC		1.5	2017	HR Office	Good	
33.	PANASONIC		1.5	2017	HR Office	Good	
34.	PANASONIC		1.5	2017	HR Office	Good	
35.	PANASONIC		1.5	2017	HR Office	Good	
36.	PANASONIC		1.5	2017	Accounts Office	Good	
37.	HAIER		Split Type Wall Mounted DC Inverter	1.5	2018	Rest House Room #01	Good
38.	PANASONIC	1.5		2018	Fire Station	Good	
39.	HAIER	1.5		2018	CCTV Room	Good	
40.	PANASONIC	Split Type Wall Mounted	01	2015	MET Office	Good	
41.	PANASONIC		01	2015	Watch Room (Fire)	Satisfactory	
42.	DAIKEN		01	2017	PA to APM Office	Good	
43.	ORIENT	Split Type Wall Mounted DC Inverter	02	2022	E/M Office	Good	3000-00
44.	GREE	-	1.5	2023	DVOR	Good	
45.	GREE	-	1.5	2023	DVOR	Good	

All allied accessories, piping/ducting network, tanks, electric power/ control panels, software /applications of above-mentioned systems inclusive.

9 Water Works, Allied Facilities

9.1 PAA Colony

- a) Groundwater Tubewell (Water Source)
- b) Underground Water tank having 30,000 gallons capacity
- c) Overhead Water tank 10,000 gallons

- d) 15 hp new motor & 7 HP old mother pump
- e) Pump room

9.2 Airport water facility

- f) One (01) underground water tanks having 12,000 gallons capacity
- g) One (01) overhead water tank 10,000 gallons
- h) One (01) pump room

9.3 Main water supply line acquired from municipal city government for airport (3 inches dia).

9.4 Allied Equipment / Interfaces: All allied electro-mechanical equipment/ systems including but not limited to electric power, relays, timers and control panels, piping, pumps, motors, and UPS etc. are inclusive.

10 Other Mechanical Facilities

Sr. No.	Make (Brand)	Type of Unit (Water Cooler/ Dispenser)	Capacity (Gallon / HR)	Model (Year)	Facility used for	Performance (Good / Satisfactory / Poor / U/S)
1.	Nas Gas	Water Cooler	65 Litre / Hr	2017	Departure Lounge	Satisfactory
2.	National		80 Litre / Hr	2017	New Admin Block shift to Masjid Colony	S/A
3.	National		80 Litre / Hr	2017	Store	Un-serviceable
4.	Nas Gas		85 Litre / Hr	2020	Concourse Hall	Good
5.	Nas Gas		85 Litre / Hr	2020	Store	Good
6.	Orient	Dispenser	20 Ltr / Hr	2020	E&M Office	U/S
7.	Orient		20 Ltr / Hr	2020	CFRO Office	Satisfactory
8.	Orient		20 Ltr / Hr	2020	CIP Lounge	Satisfactory
9.	Orient		20 Ltr / Hr	2020	ATC Tower	Satisfactory
10.	Orient		20 Ltr / Hr	2022	Communication Office	Satisfactory
11.	Dawlance	Refrigerator	06 Cu.ft	2015	CIP Lounge	Satisfactory
12.	Haier		08 Cu.ft	Not Available	ATC Tower	Satisfactory
13.	PEL		08 Cu.ft	Not Available	Communication Office	Satisfactory
14.	PEL Desire		11 Cu.ft	Not Available	Rest House	Poor
15.	Singer		11 Cu.ft	Not Available	CAA Mess	Poor
16.	Haier		13 Cu.ft	Not Available	CVOR	Satisfactory

All allied Electro-mechanical equipment/ systems including but not limited to piping, pumps, motors, electrical and control panels, system UPS and software.

11 Specialist Vehicles Motor Transport (SVMT)

Sr. No.	Type of Vehicle	Make (Brand)	Registration No.	Model (Year)	Deployment	Total Mileage (upto Sep 2025)
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1.	LFCT	Baracuda	L-14-B	1996	Fire Station	Meter U/S 21,615 KM 1437.8 Hrs
2.	LFCT	Oshkosh Striker-1500	S-33-0	2010	Fire Station	7885 KM 778.5 Hrs
3.	Water Bowzer	HINO	JP-9022	2008	Horticulture	11,183 KM
4.	Water Bowzer	HINO	W-43-N	2009	Fire Station	18,701 KM
5.	Tractor	Messy Ferguson	MF-385	2018	Horticulture	998 Hrs
6.	Ambulance	Mitsubishi	GA-6843	2008	Fire Station	25279 KM

Other Allied Equipment / Interfaces: Air Compressor/ Jacks, other tools etc.

12 Common Use Motor Transport (MT)

Sr. No.	Type of Vehicle	Make (Brand)	Registration No.	Model (Year)	Deployment	Total Mileage (upto Sep 2025)
1.	Pick-Up	Suzuki Ravi	GA-9533	2003	MT Pool	105,583 KM
2.	Motorcycle	Honda	KDN-7205	2008	MT Pool	57,053 KM
3.	Car	Suzuki Cultus	GAB-658	2016	MT Pool	1224 KM
4.	Van	Suzuki Bolan	SA-1783	2022	MT Pool	27,700 KM
5.	Pick-up	Toyota Hilux	SA-2269	2023	Fire Station	5,535 KM

Other Allied equipment/Interfaces: Air Compressor/ Jacks, other tools etc.

13 IT Support Services

- a. IT facilities include equipment and devices, which are installed in all offices, i.e. all section offices, hostel/ mess, and other buildings are yet to be developed. Details are as follows:
 - a) Core switches, 10 plus managed/ unmanaged switches, LAN/WAN, wi-fi routers and other equipment
 - b) 50 computer systems, 10 printers, 05 scanners.

Appendix B – Scope of Services

1 Scope of Services

- 1.1 The Service Provider shall be responsible for efficient services in all areas defined in Appendix A before.
- 1.2 As and when required in writing by PAA, the Service Provider shall increase or decrease the number of personnel as may be determined by PAA in its sole discretion.
- 1.3 Service Provider's Site Manager shall remain in close contact, all the time, with the Divisional Engineer and / or his representatives.
- 1.4 Service Provider will seek prior approval of PAA to carry out any activity under this Contract.
- 1.5 Provision, availability and effectiveness of all tools, plants, machinery & vehicles for R/M works will be the responsibility of the service provider.
- 1.6 The Service Provider would ensure economical consumption of materials and consumables.
- 1.7 The Service provider may be allowed to use certain PAA's equipment, tools and machinery, if required, at the sole discretion of PAA.
- 1.8 Service Provider shall provide technical assistance relating to operational support for all IT infrastructure, devices, systems and related services to ensure the efficient functioning of the organization's technology environment.

2 Service Standards / Key Performance Indicators (KPIs)

- 2.1 Any facility / infrastructure and work directly connected with flight operation, passenger facilitation and safety or notified in writing by PAA shall be considered as critical work / service / infrastructure.
- 2.2 All other facilities / infrastructure and work shall be treated as General work / Service / Infrastructure.
- 2.3 The critical and general infrastructure and works of **Civil and Horticulture facilities** to be maintained by service provider are as follows:
 - 2.3.1 **Passenger Terminal Building (PTB):** Terminal building includes domestic arrival, domestic departures, international arrival, international departures, international briefing area, domestic briefing area, Gangways, state and VVIP lounges, prayer areas, Air traffic control tower, toilet blocks, corridors, lobbies, stairs, concourse halls, offices blocks, instrument areas, service areas and ducts, stores, roofs and allied facilities.

- 2.3.2 R&M Works required in PTB are; masonry work, concrete works, dismantling work, Paint work, Polish, Metal Works (Aluminum, Iron, GI, alloys etc.) , glazing works (door, windows and skylights with accessories), wood works, ply works, plumbing works (toilets faucets, gravity lines, pressurized lines), sanitary works, finishing work including floor tile fixing (porcelain, granite, wooden, PVC, glazed, raised etc.), wall claddings (PVC, metal, wood, porcelain, granite etc.) and ceiling system works (metal, gypsum, acoustic MFB etc.), doors works (metal, wood, PVC, sandwich panel, fiber glass etc.), kitchen fittings and fixers, firefighting system, sewerage system (the sludge removal through mechanical means from manholes will be required on monthly basis).
- 2.3.3 **Airside and Allied Facilities** include runways, taxiways, aprons, rapid exits, fair weather strips, storm water drains, perimeter roads, footings and foundations of instruments and equipment and security (boundary) wall, fence & gates, security watch towers, fire stations and garages, instrument / equipment's rooms and station, stores, vault rooms, water hydrants etc.
- 2.3.4 R&M Works required for airside and allied facilities are pavement (rigid and flexible) patch work, concrete works, pavement marking work, tuff pavers, Metal Works (Aluminum, Iron, GI, alloys etc.), seal coatings, dismantling works, excavation, storm water drains seasonal cleaning, masonry works, pavement joint filler, chemical application, pavement stains removal, paint work, polish work, glazing works (door, windows and skylights with accessories), wood works, ply works, potable water filtration systems, plumbing works (toilets faucets, gravity lines, pressurized lines), sanitary works, sewerage system (the sludge removal through mechanical means from manholes will be required as per routine basis), finishing work including floor tile fixing (porcelain, granite, wooden, PVC, glazed, raised, concrete tuff pavers etc.), wall claddings (PVC, metal, wood, porcelain, granite etc.) and ceiling system works (metal, gypsum, acoustic MFB etc.), doors works (metal, wood, PVC, sandwich panel, fiber glass etc.), kitchen fittings and fixers, firefighting system and water bores.
- 2.3.5 Horticulture works required on airside are removal of wild growth and period clearing and dressing of fair-weather earth.
- 2.3.6 **Landside** includes main car parking, arrival and VIP lanes, sheds, walkways, toilets, general area, fence and gates, cabins, security posts.

- 2.3.7 R&M Works required at landside includes pavement (rigid and flexible) patch work, sign boards, concrete works, pavement marking work, studs, tuff paver, Metal Works (Aluminum, Iron, GI, alloys etc.), seal coatings, dismantling, excavation, storm water drains seasonal cleaning, masonry works.
- 2.3.8 **Other facilities at landside** includes approach road network, office blocks, all Messes, School Buildings, MI Room, Medical Center, BOQs, Cargo Area, nursery block, Main Mosque, Residential areas, water works and its operation, sewerage system, storm water drainage system, security posts, parking sheds, boundary wall and fences. Potable Water supply pumping stations & units (24/7 Operation required). Fire Water pump stations and its control systems. Deep well and submersible pumping bores, Sewerage system (the sludge removal through mechanical means from manholes will be required on monthly basis), sewerage lift stations and Overhead water tank and underground reservoirs.
- 2.3.9 R&M Works required for other facilities at landside are masonry work, concrete works ,dismantling work, Paint work, polish work, Metal Works (Aluminum, Iron, GI, alloys etc.) , glazing works (door, windows and skylights with accessories), wood works, ply works, potable water filtration systems, plumbing works(toilets faucets, gravity lines, pressurized lines), sanitary works, finishing work including floor tile fixing (porcelain, granite, wooden, PVC, glazed, raised etc.), wall claddings (PVC, metal, wood, porcelain, granite etc.) and ceiling system works (metal, gypsum, acoustic MFB etc.), doors works (metal, wood, PVC, sandwich panel, fiber glass etc.), kitchen fittings and fixers, firefighting system and water bores.
- 2.3.10 Horticulture works in general shall include maintenance of grassy lawns and green belts through regular mowing, irrigation, and fertilization to ensure healthy landscape plantations. This includes planting new flora and grassy areas, performing various horticultural practices, removing weeds, trimming and pruning plants, and cleaning and disposing of plant debris and waste at designated sites. Additionally, any necessary horticultural practices required to maintain the horticulture at Airside will be conducted.
- 2.3.11 Horticulture works in general shall include the maintenance of grassy lawns and green belts through regular mowing, irrigation, and fertilization to ensure healthy landscape plantations. This includes planting new flora and grassy areas, performing various horticultural practices, removing weeds, trimming and pruning plants, and

cleaning and disposing of plant debris and waste at designated sites. Additionally, any necessary horticultural practices required to maintain the horticulture at Airside, central courtyards, and terrace gardens will be conducted. All horticultural practices, tools, and machinery shall be provided by the service provider to keep all areas up to the mark. This includes the plantation and upkeep of all seasonal, annual, and perennial plants as per requirement. Horticulture services required in PTB include the arrangement of pots and planters at various locations, shifting of pots and planters as per seasonal requirements to indoor and outdoor locations, irrigation of all pot plants as per their requirement, removal of excess water and trash from planters and plates, and painting of pots for a presentable look as per requirement. Additionally, cleaning dust from plants' leaves to keep them shiny at all times, removal of all debris, dry leaves, dry twigs, and mud from around potted plants, proper staking of plants and replacement or repair of existing stakes, chemical sprays and pesticide application to avoid plant diseases and insects, application of fertilizer and manure to plants as per requirement, trimming and pruning of all plants, hedges, shrubs, and trees as per requirement, irrigation of all plants and green areas as per requirement, chalking of trees as per requirement, supplying and spreading of sweet earth and farmyard manure, levelling and dressing, and protection of all floras and grassy belts, especially new plants, until their establishment will be conducted.

2.3.12 Other miscellaneous R&M civil works in different associated areas as defined in Appendix A before.

2.4 The critical and general infrastructure and works of **Electrical & Mechanical facilities** to be maintained by service provider are as follows:

2.4.1 **Electric Power Distribution Network:** HT/LT Panels, High Tension Switch-Gears / Low Tension Switch Gears / Bus coupler panels Main Distribution Boards / Power & Distribution Transformers / ATS / AMF Panels / Sub main panel boards / PFI Panels, PDB & LDB Street / Road / Parking, Buildings Lighting Fixtures and other lighting fixtures of various ratings, HT/ LT Cable Fault (maximum allowable rectification time is 06 hours for PVC/PVC cables and 24 hours for underground cables) and Lighting protection / Grounding systems, Illuminated Signages (maximum allowable rectification time is 06 hours).

2.4.2 **Miscellaneous Electrical Fixtures in Public Areas:** Ceiling Fans, Bracket Fans, Power Sockets, Switch Socket Outlets (various

- ratings), Electric Geysers, Hand Dryers, Internal Lighting Fixtures etc.
- 2.4.3 **Standby Power Supply:** Generators, ATS / AMF Panels, Battery Charger / Bank, Fuel Day Tanks / Underground tanks
 - 2.4.4 **Heating Ventilation and Air Conditioning:** Exhaust Fans, Split type AC Units (wall mounted, floor standing, cassette type etc)
 - 2.4.5 **Water Works:** Centrifugal Pumps / Turbine, Donkey Pumps, Rain water disposal pumping stations, De-watering pumps and allied control systems, Motor Starters / Control Panels
 - 2.4.6 **Special Vehicle Motor Transport:** Fire Crash Tenders (Large / Medium), Water Bowsers, Ambulances, Tractors, Any other allied equipment
 - 2.4.7 **Common Use Motor Transport:** Cars (Toyota / Cultus), Carry Van, Pickups, Motorcycles, Any other allied equipment
 - 2.4.8 **IT Infrastructure:** Core switches, 20 plus managed/ unmanaged switches, LAN/WAN, wi-fi routers and other equipment, around 150 computer systems, 50 printers, 20 scanners.
 - 2.4.9 The Service Provider shall ensure that operational loss time of the abovementioned critical equipment / sub-systems is less than 03% in all cases.
- 2.5 The unserviceability of abovementioned general and critical area / facilities against any complaint / report shall be subject to imposition of fine and liquidated damages based on level of unserviceability as per relevant provisions of this Contract.

3 Human Resource Services

- 3.1 The Service Provider shall submit credentials of its employees to be deployed within fifteen (15) working days after Letter of Award. The Service Provider shall immediately intimate the PAA, regarding any change in credentials of its employees deployed under this Contract, as and when any change in the same occurs.
- 3.2 The Service Provider may be required to deploy additional human resources to meet operation services standards and / or contractual requirements. Additionally, deployed human resources must be experienced and trained in their respective areas and able to perform services to the entire satisfaction of the PAA.

4 Management Services

Management / Supervision includes mobilization of required necessary resources according to intended work activity and completion of work as per standard engineering practices. Complaint cell management, field and site survey, report preparation and submission. The resources required are as follows.

- 4.1 **Supervisor:** DAE or equivalent having at least 15 years of site experience, for supervision of complete services and coordination as required. He would be responsible for managing the works as per applicable standards and practices. He will also be responsible for managing the human resources in their designated areas. He will manage shift roster with approval of the office of Divisional Engineer and ensure availability of all skilled / nonskilled laborers, proper uniform and all the required tools and safety instruments. The supervisor should be expert in the following;
- (a) Shall be efficient in reports writing in English.
 - (b) Expert in measurements taking and analysis of works.
 - (c) Expert in estimation.
 - (d) Shall possess smart phone with cellular data for correspondence.
 - (e) Shall possess a mode of transportation for commute to work sites.
- 4.2 **Complaint Cell Clerk(s):** To man the complaint room phone, receive and write down complains, forwarding them to the concerned personnel and maintaining the job slip record. Must be computer literate.
- 4.3 **Computer Operator / IT Support Assistant / Web Support/ Clerk:** Having bachelor's degree in Computer / Software / Electronics with 03 years' relevant experience. To provide IT support and assistance facilities for equipment and devices which are installed in all offices, i.e. four schools, all section offices, hostel/ mess, library, resource center and other new buildings are yet to be developed.

5 Operation Services

- 5.1 The Service Provider shall be responsible to ensure 24/7 smooth, uninterrupted and safe operations and maintenance of the systems as defined in Clauses 1 & 2 hereinbefore (Appendix B).
- 5.2 The Service provider shall ensure deployment of skilled professionals / manpower at strategic locations for smooth operations, immediate response / activities in case of emergency and avoiding potential damage(s) to human life and equipment.

- 5.3 The Service Provider shall perform operation management services as per OEM recommendations/ airport applicable standards/ Operational requirements/ PAA regulations/ Categorizations / Interface Requirements (in case of interfaces with other systems).
- 5.4 The Service Provider shall be responsible for maintaining a clean, safe, and hygienic environment across all terminal areas, including public spaces, restrooms, and administrative offices. All services shall be performed in strict accordance with the performance metrics, frequency schedules, and quality control standards defined within this Service Level Agreement to ensure a positive passenger experience.

6 Works Services

- 6.1 **Carpentry, Joinery and Woodwork Function:** Repair and maintenance work pertaining to carpentry, joinery, and woodwork including replacement / repairs / maintenance of doors, windows, locks, false ceilings, furniture etc. Skilled Carpenters / Joiners / Woodworkers well trained for using the related tools are to be provided. Minimum 3 years of experience in carpentry function required, vocational training certifications shall be preferred.
- 6.2 **Plumbing Function:** Repair and maintenance work pertaining to Plumbing including replacement / repairs / maintenance of related fixtures, pipelines, pumps etc. Plumbing works shall include Water supply lines maintenance, Water leakage repair, including replacement of pipes, specials and other fitting fixtures, maintenance & replacement of Sanitary fitting fixtures, operations and routine maintenance work of pressurized pipelines. etc. Skilled Plumbers well trained for using the plumbing related tools are to be provided. Minimum 3 years of experience in plumbing function required, vocational training certifications shall be preferred.
- 6.3 **Painting Function:** Repair and maintenance work pertaining to paint or polish including scheduled and unscheduled painting work of walls, doors, windows, equipment, fixtures etc. Expertise in road, runway marking paintings is essential. Painting works shall include painting and re-paintings of walls, ceiling, doors, windows, equipment etc. Painting/ re-painting of Runway Centerline, Threshold, Runway edge marking, warning/ guidance signs paint/ repainting. (Where and when required) etc. Skilled Painters well trained for using the painting related tools are to be provided. Minimum 3 years of experience in painting function required, vocational training certifications shall be preferred.
- 6.4 **Masonry / Plaster / Tile Fixing / Pavement Function:** Repairs and maintenance work pertaining to (rigid and flexible) pavements i.e. runways, taxiways, aprons, parking bays, tiles, pavers and buildings etc. Masons should be able to repair potholes, fill / repair cracks & joints, rainwater drains stone

masonry. They should be experts in brick, block, stone masonry, concrete work, plaster works, pointing and pavement repairs etc. Finishing works including all types of building finishing works i.e. modern flooring, ceiling, wall paneling, Corian finishes etc. Masonry / Pavement works including all types of cement work, concrete work, asphalt work, plaster work, all sort of flooring works including tiles replacement, tiles fixing, tiles grout replacement & vinyl flooring works, digging of earth etc. Skilled Masons, well trained for using the masonry related tools are to be provided. Minimum 3 years of experience in masonry function required, vocational training certifications shall be preferred.

- 6.5 **Aluminum fixer/ glazier Services:** Maintenance of all glasses, windows, ventilators, main façade etc. including removal / re-fixing/ cutting of windows, doors, glasses, mirrors and aluminum composite panels (ACP) with all accessories.
- 6.6 **False Ceiling Services:** All types of new and existing False ceiling handling including its removal, repair, painting, repainting & fixing/ re-fixing etc.
- 6.7 **Welding Services:** Welding works including fabrication and repair of gates, grills, fences, railings, metals etc.
- 6.8 **Motor / Pump Operator:** The service provider will arrange and manage 24/7 Operation water pumps at water works.
- 6.9 **Sewer Man Services:** Maintenance of drainage/ sewage lines and pipes and ensuring that there is no clogging / blockage. Drainage/ Sewage cleaning including removal of wild growth, removal of mud, other materials and complete clearance of blockages from rainwater drains, removal & re-fixing of water drain stone masonry and associated plumbing etc. including manhole cleaning / clearance, blockage removal & disposal of rubbish etc. Experienced persons with knowledge of drain opening techniques required.
- 6.10 **Plantation & Plant Propagation:** Plantation of seasonal, shrubs, ornamental, fruit and tree plants at multiple locations. All related tools / equipment required for the function with skilled manpower well trained with the use of these tools are to be provided. Plants production through grafting, cutting, seed propagation and other appropriate plants multiplication methods. Also maintain seeds collection to be utilized in next growing season from existing plant stock. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided
- 6.11 **Irrigation:** Watering plants to an appropriate extent and maintaining soil moisture level, also avoiding water logging by giving excess of water. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided

- 6.12 **Pruning / Trimming:** Pruning, trimming of trees, shrubs, other ornamental plants in line with seasonal shifts. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided.
- 6.13 **Plant Protection & Nourishment:** Chemicals application including pesticides, insecticides, herbicides, plant enhancement chemicals. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided. Fertilizer Application to plants on need basis. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided.
- 6.14 **Wild / Unwanted Growth Removal:** Wild Growth removal including grass, weeds, tree and shrubs branches to be cut at all areas according to season. All Wild / Unwanted Growth Removal related tools / machinery including Bush Cutters, Hedge Trimmers, Slashers of appropriate specifications, axe, scissors etc. required for the function with skilled persons well trained with the use of them are to be provided.
- 6.15 **Nursery and Forest Development Practices:** This term includes Plant Selection, Pre-Plant Bed Preparation, Adding Plants, “Dead Heading” Bedding Plants, Pruning, Watering Plants, Mulching and Weed Management etc. All related tools / equipment required for the function with skilled personnel well trained with the use of these tools are to be provided.
- 6.16 **Landscaping and Earthworks:** Leveling/ Grading of different areas will be carried out by service provider on need basis.
- 6.17 **General Helpers:** The Service Provider will arrange and manage semi-skilled helpers whose services would be as supporting hands to various trades, and perform additional functions such as removal of all rubbish, debris etc. from site and dumping of the same outside airport premises, digging of earth, dismantling of road and concrete work, jungle cutting, road repair works, runway repairs etc.
- 6.18 **IT Support Services:** The Service Provider will arrange and manage technically competent and skilled human resources to provide following IT support services.
- (a) Monitoring and maintaining computer systems and network devices, IT infrastructure responding promptly to service issues and requests
 - (b) Trouble shoot hardware, software and connectivity issues, repair and maintenance
 - (c) Develop Network setup using topology within organization
 - (d) Ensure Network security and system backups

- (e) Support user account and access management
- (f) Main IT inventory and update asset, records
- (g) Assist in the setup and support of meetings, conferences and online events.
- (h) Safeguarding the data storage systems and managing structured back up processes
- (i) Recording, tracking and documenting the problem-solving process through to the final resolution
- (j) Design and manage impactful presentations (Power point, google slides, Canva)
- (k) Capture, edit and produce videos and photographs for internal and external use
- (l) Maintain a library or multimedia assets including images and video footage
- (m) Assist in designing visual content for publications, reports and social media
- (n) Liaise with departments to gather content, upload, update and manage website content (text, images, videos)

6.19 **Driver & Operator Service:** Service Provider will arrange licensed, skilled and physically fit drivers and operators for operation of equipment, machines, and vehicles under this Contract.

7 Preventive Maintenance Services (PMS)

- 7.1 The Service Provider shall perform preventive maintenance services for all engineering infrastructure at the Airport as per OEM recommendations or as directed by Divisional Engineer (Engineer In charge).
- 7.2 The Service Provider shall perform the following services for Civil Engineering related facilities (as applicable) under Preventive Maintenance scope:
 - 7.2.1 **Daily Inspection Services** [Toilets blocks (finishing works, plumbing and sanitary items etc.)]
 - 7.2.2 **Weekly Maintenance Services** [Public and Passenger areas (floor, ceiling, paint, cladding, railing, wood glass and metal works with accessories, sign boards, counters and partitions etc.)]
 - 7.2.3 **Fortnightly Maintenance Services** [Runway pavement (markings, surface and structure), PTB roof and storm water drains, main parking finishing, structure etc.]

- 7.2.4 **Monthly Maintenance Services** [Taxiways and Apron (markings & surface), airside boundary fence, perimeter road (marking surface and shoulder etc.), sewerage system and its cleaning through mechanical means)
- 7.2.5 **Quarterly Maintenance Services** [expansion joints (building and bridges), entry gates and sheds, Fair weather strips, storm water drains etc.]
- 7.2.6 **Half-yearly Maintenance Services** [Airside & landside allied buildings and facilities finishing works, Roofs and storm water drains etc.]. The first inspection will be done at the start of contract.
- 7.2.7 **Annual Maintenance Services** [Buildings exterior paints, parking shed, landside roads and walkways, check posts Cargo, water works (Overhead water tanks and underground reservoirs) etc.]. The first inspection will be done at the start of contract.
- 7.3 The Service Provider shall perform the following services for Electrical and Mechanical Engineering related facilities under Preventive Maintenance scope:
 - 7.3.1 **Routine Inspection and Scheduled Maintenance Services** [As per OEM recommendations and / as directed by Divisional Engineer (Engineer In charge)]
 - 7.3.2 **Calibration / Testing / Analysis Services** of different equipment / machines.
 - 7.3.3 The Service Provider shall ensure arrangement, management, utilization of Standard/ special tools (calibrated as applicable) and Diagnostic instruments etc.; required for preventive maintenance and arrange testing (oil) facility of Generators. Transformers, etc. on as and when required basis.
- 7.4 The Service Provider shall properly record all performed services and planned closure of facility (if any) with reasonable details.
- 7.5 The Service Provider shall render preventive maintenance services as per international practices/ standards / airport applicable standards/ Operational requirements / PAA regulations / Aerodrome manual / maintenance manual/ OEM recommendations / Engineering practices etc.
- 7.6 The Service Provider shall ensure arrangement, management, utilization of standard / special tools (calibrated as applicable) and equipment/ machinery, all type welding T&P with gas cylinders (for arc welding) and blow lamp with cylinders, instruments etc. for preventive maintenance as per instructions of the office of Divisional Engineer.
- 7.7 The space for stock maintenance / workshop shall be provided by PAA.

- 7.8 The Service Provider shall also be responsible for arranging the necessary technical support from the market (as and when required) for Preventive Maintenance; without any additional cost to the PAA.

8 Corrective Maintenance Services (CMS)

- 8.1 The Service Provider shall be responsible to perform corrective maintenance services for all civil works function, facilities and infrastructure against unserviceability complaints / reports received via telecom, unserviceability report, inspection report, inspection visits and/or verbal instructions of the office of Divisional Engineer.
- 8.2 The Service Provider shall perform the following services under Corrective Maintenance scope:
- 8.2.1 Facilities unserviceability identification and remedial actions including cordoning-off the faulty / unserviceable function / service/ area with taking custody to damages materials / items and submitting the same to PAA.
 - 8.2.2 Fault diagnosis and localizing / tracing of faults.
 - 8.2.3 The repair of unserviceability through applicable industrial processes i.e. welding / brazing / riveting / crimping / jointing / folding / cutting / grinding / drilling / chiseling / core-cutting etc.
 - 8.2.4 Applicable machining processes (on standard lathe / milling machines).
 - 8.2.5 Rewinding of ceiling fans, repair of PCB card complete in all respect and welding / riveting / jointing / alignment / greasing / lubrication, turning & drilling etc. using standard machines / tools.
 - 8.2.6 Re-fixing/ reusing of ceiling, flooring, railing, woodwork, concrete blocks and roof, tuff pavers, doors& accessories, windows & accessories, metal gates, fences, railing, sanitary items, plumbing items, faucets, counters, woodwork, vanities etc.
- 8.3 Replacement of faulty / unserviceable part / materials (items / materials shall be provided by PAA) will be responsibility of the service provider.
- 8.4 The Service Provider shall render corrective maintenance services as per PAA recommendations / standards / airport applicable standards / Operational requirements / PAA regulations / Aerodrome manual / maintenance manual / Engineering practices.
- 8.5 The Service Provider shall ensure arrangement, management, utilization of standard/special tools (calibrated as applicable) and equipment/ machinery, all type welding T&P with gas cylinders (for arc welding) and blow lamp with

cylinders, instruments etc. for corrective maintenance as per instructions of the office of Divisional Engineer.

- 8.6 Service Provider shall seek prior approval of PAA to carry out any material maintenance activity.
- 8.7 The Service Provider shall also be responsible to arrange necessary technical support from market (as and when required) for Corrective Maintenance; without any additional cost to the PAA.
- 8.8 In case of any operational emergency situation following priority order for job preference should be followed:
 - 8.8.1 Aircraft safety related jobs.
 - 8.8.2 Safety & Security related jobs.
 - 8.8.3 Water supply / sewerage.
 - 8.8.4 Passenger Facilitation.
- 8.9 Or as per directions of Divisional Engineer (or his authorized representative) regarding priority setting for rectification of operational unserviceability.

9 Complaint Management Services

- 9.1 The services provider shall develop an integrated Complaint Management System to manage and track complaints record and materials inventory. PAA shall have full access to the complaint management record.
- 9.2 Complaints from end user / stakeholders shall be properly recorded and remedial actions shall be taken as early as practicable.
- 9.3 Complaints log should be properly maintained and kept updated.
- 9.4 Function wise Complaints Summary report, charts and forms mentioning total and pending jobs, reasons for not attending of unserviceability task must be submitted to the office of Divisional Engineer at end of each month.

10 Documentation Management

- 10.1 The Service Provider shall maintain the following documentation and records:
 - 10.1.1 Duty Rosters.
 - 10.1.2 Attendance / Leave Record.
 - 10.1.3 Preventive Maintenance reports of the following services (as applicable):
 - (a) Daily Inspection Services
 - (b) Weekly Maintenance Services
 - (c) Monthly Maintenance Services

- (d) Quarterly Maintenance Services
 - (e) Half-yearly Maintenance Services
 - (f) Annual Maintenance Services
 - (g) Corrective Maintenance reports with breakup of activities.
 - (h) Complaint Logs with remedial measures and rectifications.
 - (i) Breakdown events and downtimes.
 - (j) Incident / Accident occurrence and potential hazard reports.
 - (k) Any other records deem necessary / required by the PAA.
- 10.2 The Service Provider shall utilize its own photocopier, scanner, printer, printer ink, office stationery, printed registers (as per approved format) and storage devices (Hard Drives) for backups, to meet documentation requirements defined in this Contract. However, the same storage devices (Hard Drives) shall become property of PAA upon expiry / termination of the Contract.
- 10.3 PAA shall provide available manuals, specification and drawings to the Service Provider. However, in case of any additional information or technical support (from local market) shall be arranged by the Service Provider itself without any additional cost to the PAA. The same shall become property of the PAA upon expiry / termination of the Contract.

11 General Obligations

- 11.1 The Service Provider shall keep the infrastructure in excellent, neat, clean, and serviceable condition through its extensive Preventive and Corrective Maintenance Services.
- 11.2 The Service Provider shall ensure deployment of skilled manpower in all maintenance shifts as approved by officer in-charge. The Service Provider's Site Manager shall be available 24 hours on call backup outside of normal office hours, with maximum of 30 minutes response time.
- 11.3 The Service Provider staff deployed in shifts shall not leave its operations area unless charge is handed over.
- 11.4 The Service Provider shall attend all unserviceability / operational issues at any time. The Service Provider shall inform PAA regarding preventive maintenance activities and any planned unavailability of the facility / function / area.
- 11.5 The technical information, drawings, records and other documents shall not be copied, transferred or divulged and / or disclosed to third party in full / part without prior approval of PAA.
- 11.6 The Service Provider shall issue photo identity cards to its staff indicating Name, CNIC Number, Designation, Staff Number and designated areas for

performing duties at the airport. The Staff of the Service Provider shall display the identity card / entry passes appropriately during duty timings for identification.

- 11.7 In case of any fault / unserviceability, the response time for the deployed personnel at the airport for accessing the site shall not exceed 20 minutes for critical areas / facilities and 60 minutes for general areas and facilities. The rectification shall not exceed 08 hours (or rectification time specified otherwise) (if alternate/stand-by system is not available) or exceed 24 hours (or rectification time specified otherwise) (if alternate / stand-by system is available), provided that the fault is rectifiable at site and the required materials (not covered in this contract scope) are made available timely.
- 11.8 The Service Provider shall devise a mechanism to keep itself continuously informed about the operational status / performance / efficiency of all civil functions and facilities under his areas of responsibilities so as to respond against any malfunctioning, poor performance, un-serviceability and failure in a timely manner.
- 11.9 The Service Provider shall be responsible for communication systems / facilities for its employees at the airport for performance of their task and duties, as required.
- 11.10 Service Provider shall arrange / provide working platforms (manual or mechanical) for within Passenger Terminal Building and outside as needs arises subject to availability for working at heights.
- 11.11 The Service Provider shall ensure proper handling, transportation and dumping of hazardous waste (if applicable) to designated points within airport premises.
- 11.12 The Service Provider shall ensure 24/7 availability of transport facility for Airport Airside and Landside operational movements and material delivery.

Appendix C – Resource Commitment and Functions

1 Human Resource Services

- 1.1 Human resources requirements provided under Appendix D (Sub-head A) are assessed based on current requirements.
- 1.2 The personnel shall be deployed in shifts or otherwise as per requirement and actual workload.
- 1.3 The actual required human resources may be increased / decreased by the Engineer In charge as per requirement and actual workload.
- 1.4 The personnel offered to be deployed under this Contract shall be healthy and fit.
- 1.5 The Service Provider shall ensure provision of necessary personal protective equipment (PPEs) to all the deployed personnel, complete as directed by the Divisional Engineer. The cost of PPEs and Uniform is Service Provider’s overhead, and considered to be included in Service Provider’s fee, therefore it will not be paid separately.
- 1.6 The uniform of deployed human resources shall be as under:

Civil (Workers)	Khaki (approved shade) Colored Overall (Dungaree) with reflective stripes and Safety Shoes
Horticulture (Workers)	Dark Green Colored Overall (Dungaree) with reflective stripes and Safety Shoes
Electrical (Workers)	Navy Blue Colored Overall (Dungaree) with reflective stripes and Safety Shoes
Mechanical (Workers)	Crimson Colored Overall (Dungaree) with reflective stripes and Safety Shoes
Automotive (Mechanic & Technicians)	Dark Gray Colored Overall (Dungaree) with reflective stripes and Safety Shoes
Automotive (Motor Drivers)	Fitted White Colored Chauffer Uniform in approved design and Black Oxford Shoes
Janitorial Staff	Fitted Silver Gray Colored long sleeved safari style shirt with sherwani collar, with Straight fit relaxed pattern Navy Blue Colored Trousers and Black Oxford Shoes.
IT Support, Supervisors and Clerical Staff	Navy Blue Shirt with Khaki Trousers and Black Oxford Shoes

- 1.7 The uniform of the deployed human resources will be tailor fitted and made of approved fabric and in approved color, and bear Service Provider's logo in approved size and color.
- 1.8 The Service Provider shall ensure that the uniform of the personnel is neat, clean, tidy and odour free at all times.
- 1.9 Workers shall be provided with necessary PPEs as per their job requirement including but not limited to safety helmet, safety shoes, safety goggles, safety harness, safety gloves (including insulated gloves), corded ear plugs, welding helmet, dust masks, and chemical masks etc. The PPEs shall be of approved quality and make as directed by the Engineer In charge.

2 Machinery / Vehicle Services – Continuous Deployment

- 2.1 The machinery / vehicle items provided under Appendix D (Sub-head B) are to be arranged and provided by the service provider upon commencement of services with assurance of their continuous deployment throughout the currency of this Contract.
- 2.2 Registration documents of the vehicle(s) be required in updated condition. The vehicles / machinery will be required to have security passes (to be issued by the respective section as per Policy / SOP).
- 2.3 Driver, transportation, operation, fuel & R&M of the vehicle(s) will be the responsibility of the Service provider and the same would not be utilized elsewhere or removed from the airport without prior written permission of PAA during the currency of the contract. The cost of driver / operator is separately considered in the Appendix D (Sub-head A), whereas the cost of fuel will be reimbursable as per working formula provided in paragraph 2.4 hereinafter.
- 2.4 In case of absence of the relevant driver / operator, the machinery / vehicle will be considered unserviceable.
- 2.5 For fuel operated vehicles / machines, the Monthly Cost shall include two components, a *fixed component* which shall include the rent of the vehicle / machine, cost of the comprehensive motor vehicle insurance, the vehicles' maintenance, repair, any taxes, duties, cess, and levy etc. and a *variable component* for fuel operated vehicles / machines which shall include "Fuel Charges". The variable component (fuel charges) will be calculated as per the following formula.
$$\text{Monthly Cost (Fuel Operated Vehicle / Machine)} = \text{Rental Charges (Fixed)} + \text{Fuel Charges (Variable)}$$
$$\text{Fuel Charges} = (\text{Actual Mileage} / \text{Fuel Efficiency}) \times \text{Fuel Price (OGRA Notified)}$$
- 2.6 For electric / battery operated vehicles / machines, the Monthly Cost shall be fixed and include the rent of the vehicle / machine, cost of the comprehensive

motor vehicle insurance, the vehicles' maintenance, repair, any taxes, duties, cess, and levy etc.

- 2.7 Minimum acceptable fuel efficiency used for the calculation of fuel charges shall be as given in the description of each vehicle / machine. However, if the actual fuel efficiency of the Vehicle/s is determined to be better than the minimum acceptable fuel efficiency, then the actual fuel efficiency will be used for the calculation of fuel charges.
- 2.8 The Service Provider shall ensure 24/7 availability of dedicated drivers / operators for the following vehicles / machines. The drivers / operators are considered separately in the Human Resources Deployment Plan.

3 Machinery / Vehicle Services – On Demand Deployment

- 3.1 The Appendix D (Sub-head C) provides list of machines / vehicles which shall be required from time to time during the currency of this Contract.
- 3.2 Driver, transportation, operation, fuel & R&M of the vehicle(s) will be the responsibility of the Service provider.
- 3.3 The Service Provider shall ensure availability and arrangement of these machines / vehicles when demanded, including dedicated drivers / operators for their operation. The drivers / operators for these machines / vehicles are not considered separately in the Human Resources Deployment Plan.
- 3.4 Monthly cost of the services to be rendered on demand shall only include the services received by the PAA and certified by the Engineer In charge.

4 Technical Equipment (Tools & Plants) Services

- 4.1 Tools & Plants listed under Appendix D (Sub-head D) are to be arranged and made available without delay throughout the currency of this Contract, however the list is not final and additional T&P with consumables, as per requirement of the works, could be required and the Service Provider must arrange the same without any additional claim.
- 4.2 Transportation, operation, & R/M of the T&Ps will be the responsibility of the Service provider and the same would not be utilized elsewhere or removed from the airport without prior approval of PAA during the currency of the contract.
- 4.3 Only brand-new tools and equipment will be accepted.
- 4.4 At the end of this Contract, the T&Ps mentioned in under Appendix D (Sub-head D) shall become the property of PAA.

Appendix D – Schedule of Prices

SUMMARY OF PRICES – MONTHLY COST

SUB-HEAD	DESCRIPTION	COST (in Rs.)
(A)	Human Resource Services	2,316,600.00
(B)	Machine & Equipment Services – Continuous Deployment	142,199.76
(C)	Machine & Equipment Services – On Demand Deployment	588,165.00
(D)	Technical Equipment (Tools & Plants) Services	314,392.00
	EOBI Contribution (@5% of Minium Wage for Human Resources)	115,830.00
	SESSI Contribution (@6% of Actual Wages Paid)	138,996.00
	Workmen Compensation / Group Insurance (@2% of Actual Wages Paid)	46,332.00
	TOTAL MONTHLY COST	3,662,514.76
	TOTAL ANNUAL COST	43,950,177.12
	TOTAL COST (for 02 years) = 2 x TOTAL ANNUAL COST	87,900,354.24

CONTRACT PRICE

Contract Price = Total Annual Cost + Service Provider's Fee (as percentage of Total Annual Cost)

Service Provider's Fee = _____ *(Percentage Discount or Premium - in Figures)*

Service Provider's Fee = _____

_____ *(Percentage Discount or Premium - in Words)*

(Signatures & Stamp)
Service Provider

Note:

- i) Service Provider shall include in the Service Fee all expenses / overheads / costs associated with this Contract including but not limited to Personnel Uniform, Conveyance, Service Charges, it's own management costs, profit, regulatory payments, including all taxes (but excluding Provincial Sales Tax on Services), etc. as defined in Conditions of Contract and as applicable fourteen (14) days prior to the date of opening of bids.
- ii) The Contract Price shall be unconditional, and no additional amount would be included in the quoted rates at a later stage.

A. Human Resource Services [Monthly Cost]

[REFER APPENDICES A, B & C (1)]

Sr.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
1	CIVIL - CARPENTER (FIRST CLASS)	1 Nos.	1,950.00	Per Day	1,950.00
2	CIVIL - CLERK: OFFICE WORKS / COMPUTER OPERATOR	1 Nos.	2,600.00	Per Day	2,600.00
3	CIVIL - HELPER: CARPENTER	1 Nos.	1,235.00	Per Day	1,235.00
4	CIVIL - HELPER: MASON	2 Nos.	1,235.00	Per Day	2,470.00
5	CIVIL - HELPER: OFFICE BOY	1 Nos.	1,235.00	Per Day	1,235.00
6	CIVIL - HELPER: PLUMBER	1 Nos.	1,235.00	Per Day	1,235.00
7	CIVIL - MASON (FIRST CLASS)	1 Nos.	1,820.00	Per Day	1,820.00
8	CIVIL - PAINTER (FIRST CLASS)	1 Nos.	1,820.00	Per Day	1,820.00
9	CIVIL - PLUMBER (FIRST CLASS)	1 Nos.	1,755.00	Per Day	1,755.00
10	CIVIL - SEWER MAN / BHANGI	2 Nos.	1,300.00	Per Day	2,600.00
11	CIVIL - SUPERVISOR: CIVIL	1 Nos.	1,950.00	Per Day	1,950.00
12	E&M - CLERK: OFFICE WORKS / COMPUTER OPERATOR	1 Nos.	2,600.00	Per Day	2,600.00
13	E&M - HELPER: GENERATOR OPERATOR	2 Nos.	1,235.00	Per Day	2,470.00
14	E&M - HELPER: HVAC	1 Nos.	1,235.00	Per Day	1,235.00
15	E&M - LINE MAN (ELECTRICIAN)	2 Nos.	1,235.00	Per Day	2,470.00
16	E&M - PUMP MAN (OPERATOR)	1 Nos.	1,300.00	Per Day	1,300.00
17	E&M - TECHNICIAN: ELECTRICAL / COMMUNICATION	2 Nos.	1,950.00	Per Day	3,900.00
18	E&M - TECHNICIAN: GENERATOR	1 Nos.	1,950.00	Per Day	1,950.00
19	E&M - TECHNICIAN: HVAC	1 Nos.	1,950.00	Per Day	1,950.00
20	E&M - TECHNICIAN: MOTOR MECHANIC	1 Nos.	1,950.00	Per Day	1,950.00
21	HORTI - GENERAL FOREMAN (CHOUDHARY)	1 Nos.	1,755.00	Per Day	1,755.00
22	HORTI - MALI: AXE MAN / LOGGER	2 Nos.	1,235.00	Per Day	2,470.00
23	HORTI - MALI: BUSH CUTTER / HEDGE TRIMMER	1 Nos.	1,235.00	Per Day	1,235.00
24	HORTI - MALI: FLORIST	1 Nos.	1,235.00	Per Day	1,235.00
25	HORTI - MALI: GRASS / LAWN MAINTAINER	1 Nos.	1,235.00	Per Day	1,235.00
26	HORTI - MALI: INDOOR GARDENER	1 Nos.	1,235.00	Per Day	1,235.00
27	HORTI - MALI: NURSERY MAN	1 Nos.	1,235.00	Per Day	1,235.00
28	HORTI - MALI: PLANT GRAFTING	1 Nos.	1,235.00	Per Day	1,235.00

Sr.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
29	HORTI - MALI: PRUNER	1 Nos.	1,235.00	Per Day	1,235.00
30	HORTI - MALI: SICKLEMAN	1 Nos.	1,235.00	Per Day	1,235.00
31	HORTI - MALI: WEEDER	1 Nos.	1,235.00	Per Day	1,235.00
32	MT - DRIVER: HTV LICENSEE - SVMT VEHICLES	1 Nos.	1,950.00	Per Day	1,950.00
33	MT - DRIVER: HTV LICENSEE – TRACTOR	2 Nos.	1,950.00	Per Day	3,900.00
34	MT - MOTOR DRIVER: LTV LICENSEE - LCV / MPV / CAR	1 Nos.	1,235.00	Per Day	1,235.00
35	FACILITATION - SUPERVISOR: ASSISTANT	1 Nos.	1,950.00	Per Day	1,950.00
36	FACILITATION - HELPER: SWEEPER – PTB	2 Nos.	1,235.00	Per Day	2,470.00
37	FACILITATION - HELPER: SWEEPER – OFFICES & RA	2 Nos.	1,235.00	Per Day	2,470.00
38	FACILITATION - HELPER: JANITOR – PTB	3 Nos.	1,235.00	Per Day	3,705.00
39	FACILITATION - HELPER: JANITOR – OFFICES & RA	3 Nos.	1,235.00	Per Day	3,705.00
Total Per Day					77,220.00
Total Per Month					2,316,600.00

B. Machinery / Vehicle Services – Continuous Deployment [Monthly Cost (Fixed Component)]

[REFER APPENDICES A, B & C (2)]

S. No.	Description	Quantity	Rate	Unit	Amount (in Rs.)
1	TRACTOR 4WD, 85 BHP (AND 70 HP FOR PTO) OR ABOVE WITH HEAVY DUTY SUN CANOPY / SAFETY ROOF AND NECESSARY ELECTRONIC & HYDRAULLIC FUNCTIONS ETC. CAPABLE OF WORKING IN HILLY AND RUGGED AREAS WITH VARYING SOIL FORMATIONS. (MASSEY FERGUSSON MF385 4WD OR EQUIVALENT) - MINIMUM ACCEPTABLE FUEL EFFICIENCY 06 LITRE/HOUR	2 Nos.	69,518.63	Each	139,037.26
2	MOTORCYCLE - 70CC OR ABOVE (CROWN CR70 SELF-START OR EQUIVALENT) - MINIMUM ACCEPTABLE FUEL EFFICIENCY 45 KM/LITRE	2 Nos.	1581.25	Each	3,162.50
Total Monthly Cost					142,199.76

Note:

- i. The imported vehicles shall be of 2019 or above mode & local vehicles shall be 2024 or newer model. The vehicles having more than 30,000 km on vehicle odometer shall not be accepted.
- ii. The vehicle acceptance / fitness shall be at the discretion of the Engineer In charge.
- iii. Quoted rates shall be inclusive of all expenses i.e. operations & maintenance, insurance, taxes etc. except fuel charges. Running cost i.e. fuel charges will be determined separately as per working formula.
- iv. No change in above quoted fixed monthly rental charges shall be considered during the contract duration.

C. Machinery / Vehicle Services – On Demand Deployment [Monthly Cost]

[REFER APPENDICES A, B & C (3)]

S. No.	Description	Quantity	Rate	Unit	Amount (in Rs.)
1	COMPRESSOR 300 CFM	1 Day(s)	23,400.00	Per Day	23,400.00
2	CONCRETE MIXER (MECH) (12 CFT)	2 Day(s)	10,400.00	Per Day	20,800.00
3	BITUMEN MIXER (MECH) (12 CFT)	1 Day(s)	13,000.00	Per Day	13,000.00
4	CRANE 10T	1 Day(s)	36,400.00	Per Day	36,400.00
5	DUMPER 10T	1 Day(s)	20,800.00	Per Day	20,800.00
6	DUMPER 18T	1 Day(s)	29,900.00	Per Day	29,900.00
7	EXCAVATOR 100 HP	4 Day(s)	28,600.00	Per Day	114,400.00
8	CONCRETE LIFTER	1 Day(s)	1,365.00	Per Day	1,365.00
9	FORKLIFT	2 Day(s)	6,500.00	Per Day	13,000.00
10	FRONT END LOADER 1.5 CUM	1 Day(s)	39,000.00	Per Day	39,000.00
11	FRONT END LOADER 2.5 CUM	1 Day(s)	46,800.00	Per Day	46,800.00
12	FRONT END LOADER 3.0 CUM	1 Day(s)	58,500.00	Per Day	58,500.00
13	GAS PLANT FOR WELDING	1 Day(s)	2,600.00	Per Day	2,600.00
14	MOTOR GRADER 140 HP	1 Day(s)	42,900.00	Per Day	42,900.00
15	PLATE COMPACTOR	2 Day(s)	4,160.00	Per Day	8,320.00
16	PUMP 4" DELIVERY (DIESEL)	1 Day(s)	7,800.00	Per Day	7,800.00
17	ROAD ROLLER 6 TON CAPACITY	1 Day(s)	26,000.00	Per Day	26,000.00
18	TANDEM VIBRATORY ROLLER 1.5 T	1 Day(s)	7,800.00	Per Day	7,800.00
19	TANDEM VIBRATORY ROLLER 6 T	1 Day(s)	22,100.00	Per Day	22,100.00
20	TANDEM VIBRATORY ROLLER 8 T	1 Day(s)	28,600.00	Per Day	28,600.00
21	VIBRATOR (IMMERSION)	2 Day(s)	2,340.00	Per Day	4,680.00
22	TRUCK MOUNTED - SEWER SUCTION MACHINE	1 Day(s)	10,000.00	Per Day	10,000.00
23	TRUCK MOUNTED - SEWER JETTING MACHINE	1 Day(s)	10,000.00	Per Day	10,000.00
Total Monthly Cost					588,165.00

Note:

- i. The Quoted rates for abovesaid services to be rendered on demand includes shall be inclusive of all expenses i.e. operations & maintenance, insurance, taxes (including toll taxes), fuel charges etc.

D. Technical Equipment (Tools & Plants) Services [Monthly Cost]

[REFER APPENDICES A, B & C (4)]

S.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
1	ALUMINIUM FLAT STRIP (GAZZ)	2 Nos.	100.00	Each	200.00
2	ASPHALT / CONCRETE CUTTER 355MM, 4600W (WITH DISCS)	1 Nos.	3833.33	Each	3,833.33
3	ASPIRATOR BLOWER 600W	2 Nos.	233.33	Each	466.67
4	AXE WITH HANDLE	2 Nos.	50.00	Each	100.00
5	BABY ELECTRIC GRINDER 2800W (WITH DISC OF DIFF SIZES)	3 Nos.	666.67	Each	2,000.00
6	BENCH GRINDER 8" 350W	1 Nos.	733.33	Each	733.33
7	CHAINSAW ELECTRIC 16 INCHES, 2200W	2 Nos.	1166.67	Each	2,333.33
8	CHAINSAW ELECTRIC 24 INCHES, 2400W	1 Nos.	1333.33	Each	1,333.33
9	CHEMICAL MASKS (3M OR EQUIVALENT)	5 Nos.	266.67	Each	1,333.33
10	CHISEL STEEL	2 Nos.	33.33	Each	66.67
11	CONCRETE MIXER (~8 CFT) WITH ELECTRIC MOTOR	1 Nos.	10000.00	Each	10,000.00
12	CORDED ROTARY HAMMER 1500W, 4400BPM (WITH BITS)	1 Nos.	833.33	Each	833.33
13	CURING PIPE 200 FEET	8 Nos.	166.67	Each	1,333.33
14	CUTTING MACHINE (CIRCULAR SAW) 2200W	1 Nos.	1000.00	Each	1,000.00
15	DEMOLITION HAMMER (1700W)	1 Nos.	1466.67	Each	1,466.67
16	DEMOLITION HAMMER 2200W, 950BPM, 75J ENERGY	1 Nos.	5000.00	Each	5,000.00
17	E&M: AC VACUUM PUMP 01 HP (HYUNDAI OR EQUIVALENT)	1 Nos.	1000.00	Each	1,000.00
18	E&M: AIRCONDITIONER REFRIGERANT RECOVERY MACHINE (ROBINAIR RG3 OR EQUIVALENT)	1 Nos.	9333.33	Each	9,333.33
19	E&M: BRASS WELDING TORCH	1 Nos.	83.33	Each	83.33
20	E&M: CALIBRATED SCREW / PIPE TORQUE WRENCH (INGCO OR EQUIVALENT)	1 Nos.	750.00	Each	750.00
21	E&M: DIGITAL LUX METER (0 TO 200,000 LUX) RES: 1 LUX	1 Nos.	433.33	Each	433.33
22	E&M: DIGITAL TYRE INFLATOR DEVICE (12V / 160PSI) AIR FLOW: 35LTR/MIN	1 Nos.	400.00	Each	400.00
24	E&M: ELECTRO-MECHANICAL SCISSOR LIFT (WORKING HEIGHT 50 FT, LIFTING CAPACITY 400 KG)	1 Nos.	8333.33	Each	8,333.33
25	E&M: HVAC AIRFLOW METER (FLUKE 922 OR EQUIVALENT)	1 Nos.	3333.33	Each	3,333.33

S.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
26	E&M: HVAC CHARGING HOSE WITH DIAGNOSTIC MANIFOLD GAUGE SET (TOTAL / YELLOW JACKET)	1 Nos.	833.33	Each	833.33
27	E&M: HVAC ELECTRONIC REFRIGERANT LEAK DETECTOR FLASHLIGHT (FLUKE RLD2 OR EQUIVALENT)	1 Nos.	833.33	Each	833.33
28	E&M: INSULATING GLOVES 15kV (3M OR EQUIVALENT) IN PAIRS	3 Nos.	500.00	Each	1,500.00
29	E&M: INVERTER WELDING MACHINE 160A (TOTAL, INGCO OR EQUIVALENT)	1 Nos.	1000.00	Each	1,000.00
30	E&M: PINCH OFF PLIERS, DIFFERENT SIZES	1 Nos.	83.33	Each	83.33
31	E&M: TELESCOPIC BOOM LIFT / COMPACT AERIAL PLATFORM (WORKING HEIGHT 35 FT, LIFTING CAPACITY 180 KG)	1 Nos.	16666.67	Each	16,666.67
32	EDGE HAMMER	3 Nos.	166.67	Each	500.00
33	ELECTRIC CABLE EXTENSION UP TO 500FT (20 A)	2 Nos.	5000.00	Each	10,000.00
34	ELECTRIC JIG SAW 800W OR MORE	1 Nos.	433.33	Each	433.33
35	ELECTRIC ROTARY SANDER 6 INCHES, 450W WITH DISCS (TOTAL OR EQUIVALENT)	1 Nos.	533.33	Each	533.33
36	ELECTRIC TABLE SAW (549X643MM) 2600W OR MORE (TOTAL OR EQUIVALENT)	1 Nos.	4333.33	Each	4,333.33
37	ELECTRIC WOOD PLANER 110MM, 800W OR MORE	1 Nos.	666.67	Each	666.67
38	FOLDING STEEL LADDERS (DIFF HEIGHTS)	6 Nos.	400.00	Each	2,400.00
39	FRAME FOR HEXA BLADES	1 Nos.	16.67	Each	16.67
40	GARDEN RAKE WITH HANDLE	5 Nos.	116.67	Each	
41	GARDEN SHEAR SET (PRUNING SHEAR, HEDGE SHEAR, LOPPER) 03 PCS (INGCO OR EQUIVALENT)	3 Nos.	233.33	Each	700.00
42	GARDEN SHOWER (GUN METAL) WITH 05 OR MORE SHOWER PATTERNS (INGCO OR EQUIVALENT)	4 Nos.	116.67	Each	466.67
43	GARDENING HOE (WITH WOODEN HANDLE ROD)	10 Nos.	50.00	Each	500.00
44	GLASS CUTTING PENCIL	2 Nos.	100.00		200.00
45	GLASS GRIPPER	4 Nos.	133.33	Each	533.33
46	GOTI SET	2 Nos.	500.00	Each	1,000.00
47	HAMMER (MEDIUM SIZE)	8 Nos.	23.33	Each	186.67
48	HAMMER 1 KG	1 Nos.	25.00	Each	25.00

S.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
49	HAMMER 2 KG	1 Nos.	50.00	Each	50.00
50	HAMMER 3 KG WITH HANDLE	1 Nos.	100.00	Each	100.00
51	HAMMER 5 KG WITH HANDLE	2 Nos.	166.67	Each	333.33
52	HAND LEVEL 12", 24"	4 Nos.	66.67	Each	266.67
53	HAND ROLLER (1/2 TON)	2 Nos.	10000.00	Each	20,000.00
54	HAND SAW (DIFFERENT SIZES SET)	4 Nos.	66.67	Each	266.67
55	HARD SCRAPERS	12 Nos.	16.67	Each	200.00
56	HEDGE CUTTER (MANUAL)	1 Nos.	83.33	Each	83.33
57	HEDGE TRIMMER CORDLESS WITH BATTERY L460MM, D18MM (INGCO OR EQUIVALENT)	1 Nos.	1000.00	Each	1,000.00
58	HYDRAULIC BOTTLE JACK 06 TON	4 Nos.	283.33	Each	1,133.33
59	HYDRAULIC BOTTLE JACK 20 TON	1 Nos.	633.33	Each	633.33
60	HYDRAULIC BOTTLE JACK 50 TON	1 Nos.	1400.00	Each	1,400.00
61	HYDRAULIC FLOOR JACK 03 TON	2 Nos.	733.33	Each	1,466.67
62	IMPACT DRILL MACHINE WITH BITS 13MM, 850W	2 Nos.	500.00	Each	1,000.00
63	IMPACT WRENCH 1000W	1 Nos.	1000.00	Each	1,000.00
64	KNAPSACK SPRARYER 20L CAPACITY (TOTAL OR EQUIVALENT)	2 Nos.	266.67	Each	533.33
65	LASER DISTANCE METER 150M	1 Nos.	833.33	Each	833.33
66	LASER DISTANCE METER 70M	2 Nos.	500.00	Each	1,000.00
67	LAWN MOWER (MANUAL)	4 Nos.	533.33	Each	2,133.33
68	LAWN MOWER ELECTRIC 1600 W (16 INCHES)	4 Nos.	733.33	Each	2,933.33
69	L-KEY SET	2 Nos.	33.33	Each	66.67
70	MANUAL SHOVEL (STANDARD SIZE)	10 Nos.	43.33	Each	433.33
71	MEASURING TAPE 30MTR	3 Nos.	33.33	Each	100.00
72	MEASURING TAPE 5MTR	5 Nos.	6.67	Each	33.33
73	MITRE SAW 1800W 255MM (WITH BLADES)	1 Nos.	2533.33	Each	2,533.33
74	MMA WELDING MACHINE 250A (TOTAL OR EQUIVALENT)	1 Nos.	2000.00	Each	2,000.00
75	MS SHEET CUTTER (MANUAL)	1 Nos.	666.67	Each	666.67
76	PAINTING BRUSH 2" BLACK CAT / CAPTAIN	4 Nos.	13.33	Each	53.33
77	PAINTING BRUSH 3" BLACK CAT / CAPTAIN	4 Nos.	15.00	Each	60.00
78	PAINTING BRUSH 4" TO 6" BLACK CAT / CAPTAIN	4 Nos.	21.67	Each	86.67
79	PAINTING ROLLER 9" BLACK CAT / CAPTAIN	4 Nos.	23.33	Each	93.33
80	PAPER KNIFE / BLADE CUTTER	4 Nos.	16.67	Each	66.67

S.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
81	PHOTOCOPIER 50 PPM OR MORE	2 Nos.	16666.67	Each	33,333.33
82	PICKAXE WITH HANDLE (GANTI)	15 Nos.	83.33	Each	1,250.00
83	PIPE LEVEL (MIN. 10 YARDS)	2 Nos.	166.67	Each	333.33
84	PIPE WELDING MACHINE SET 2000W	2 Nos.	666.67	Each	1,333.33
85	PIPE WRENCH 12"	4 Nos.	30.00	Each	120.00
86	PIPE WRENCH 24"	4 Nos.	61.67	Each	246.67
87	PLIERS BEST QUALITY	4 Nos.	33.33	Each	133.33
88	PRESSURE HAND PUMP (TESTING WATER LINES)	1 Nos.	266.67	Each	266.67
89	PRUNING SAW (13 INCH BLADE)	2 Nos.	43.33	Each	86.67
90	RIVET PLIER	2 Nos.	33.33	Each	66.67
91	ROAD MARKING MACHINE	1 Nos.	10000.00	Each	10,000.00
92	RUBBER HAMMER	4 Nos.	16.67	Each	66.67
93	SCREW WRENCH 12"	4 Nos.	21.67	Each	86.67
94	SCREW WRENCH 8"	4 Nos.	16.67	Each	66.67
95	SCREWDRIVER DOUBLE	20 Nos.	10.00	Each	200.00
96	SCREWDRIVER SINGLE	20 Nos.	8.33	Each	166.67
97	SEWERAGE OPENING MACHINE (PORTABLE)	1 Nos.	1000.00	Each	1,000.00
98	SICKLE	10 Nos.	23.33	Each	233.33
99	SILICONE GUN	4 Nos.	33.33	Each	133.33
100	SMALL PRUNER	5 Nos.	43.33	Each	216.67
101	SPADE WITH HANDLE	10 Nos.	66.67	Each	666.67
102	STAR SET (SET OF SCREW DRIVERS)	2 Nos.	33.33	Each	66.67
103	STEEL CHISEL BEST QUALITY	6 Nos.	33.33	Each	200.00
104	STEEL FLOAT	5 Nos.	50.00	Each	250.00
105	STEEL KHURPA (DIFFERENT SIZES)	15 Nos.	16.67	Each	250.00
106	STEEL PANJI WITH HANDLE	2 Nos.	58.33	Each	116.67
107	STEEL PANS (TAGHARI)	12 Nos.	33.33	Each	400.00
108	STEEL POINT CHISEL (SUMBA)	2 Nos.	50.00	Each	100.00
109	STEEL POINT WOOD CUTTER	2 Nos.	50.00	Each	100.00
110	STEEL ROD 6 FT LONG (JHABAL)	1 Nos.	166.67	Each	166.67
111	STEEL SQUARE	5 Nos.	23.33	Each	116.67
112	STEEL TROWEL	5 Nos.	23.33	Each	116.67
113	TENSION WIRE FOR SEWAGE LINES (UPTO 200FT)	1 Nos.	666.67	Each	666.67
114	TILE ROD CUTTER MANUAL SIZE: 1200MM (CUT THICK: 14MM) WITH TUNGSTEN CARBIDE SCORING WHEEL (RONIX OR EQUIVALENT)	1 Nos.	1833.33	Each	1,833.33
115	TOOL KIT BAGS / STEEL BOX	12 Nos.	200.00	Each	2,400.00
116	TOWER PINCER	2 Nos.	33.33	Each	66.67

S.#	Description	Quantity	Rate	Unit	Amount (in Rs.)
117	TRACTOR IMPLEMENTS - FRONT BLADE (MILLAT MT-08/1 OR EQUIVALENT)	1 Nos.	5016.67	Each	5,016.67
118	TRACTOR IMPLEMENTS - FRONT LOADER WITH 01 TONNE LIFTING CAPACITY	1 Nos.	5016.67	Each	5,016.67
119	TRACTOR IMPLEMENTS - HYDRAULIC TIPPING TRAILER WITH 08-10 TONNES LIFTING CAPACITY	1 Nos.	18333.33	Each	18,333.33
120	TRACTOR IMPLEMENTS - JIB CRANE CAPABLE OF CARRYING 500 KG	1 Nos.	5000.00	Each	5,000.00
121	TRACTOR IMPLEMENTS - PTO DRIVEN MECHANICAL BROOMER 08 FT WIDE	1 Nos.	11666.67	Each	11,666.67
122	TRACTOR IMPLEMENTS - PTO DRIVEN POST HOLE DIGGER WITH AUGER SIZED 18" OR MORE	1 Nos.	6515.00	Each	6,515.00
123	TRACTOR IMPLEMENTS - PTO DRIVEN ROTARY SLASHER	1 Nos.	6010.00	Each	6,010.00
124	TRACTOR IMPLEMENTS - REAR BLADE 7 FT WIDE OR MORE	1 Nos.	3193.33	Each	3,193.33
125	TRACTOR IMPLEMENTS - TRACTOR MOUNTED PTO DRIVEN GRASS MOWER	1 Nos.	9698.67	Each	9,698.67
126	TRACTOR IMPLEMENTS - WATER BOWSER 1500 GALLONS	1 Nos.	27666.67	Each	27,666.67
127	TREE PRUNER (EXTENDABLE 40 INCH RANGE)	2 Nos.	200.00	Each	400.00
128	TRIPOD & CHAIN PULLY (20 TON)	1 Nos.	1666.67	Each	1,666.67
129	VIBRATOR (POCKER 1.5")	3 Nos.	1200.00	Each	3,600.00
130	WATER SUCTION PUMP (SELF-PRIMING) 1.5HP	1 Nos.	1166.67	Each	1,166.67
131	WATERING CAN 05 LITRES	15 Nos.	26.67	Each	400.00
132	WEED REMOVER TOOL	8 Nos.	33.33	Each	266.67
133	WELDING RODS HOLDERS (TOTAL OR EQUIVALENT)	2 Nos.	50.00	Each	100.00
134	WHEELS BARROWS HEAVY DUTY	4 Nos.	283.33	Each	1,133.33
135	WOODEN FLOAT FOR MASON	4 Nos.	20.00	Each	80.00
136	WOODEN PLANER (RANDA)	4 Nos.	66.67	Each	266.67
Total Monthly Cost					314,392.00

Appendix E – Fines

Note: The following fines constitute a genuine pre-estimate of the losses and administrative costs likely to be incurred by PAA in the event of the corresponding non-performance, and shall not be regarded as a penalty.

1. Delay in completion of repair / maintenance critical Job Rs. 10,000/- Day / Job
2. Delay in completion of repair / maintenance general Job Rs. 2,000/- Day / Job
3. Non execution / unsatisfactory performance of Services Rs. 5,000/- Day / Violation
4. Non-availability of uniform / Airport Entry Pass Rs. 1,000/-Day / Individual
5. Violation of Health, Safety, and Hygiene Guidelines Rs. 3,000/- Day / Violation
6. Misconduct / criminal/ illegal activity at site. Rs. 50,000/- Occurrence
7. Use of Narcotics and Intoxicating Substances by the Service Provider's Personnel Rs. 50,000/- Occurrence
8. Absence / malfunctioning / unserviceability of vehicle(s) Rs. 5,000/- Day / Vehicle
9. Maintenance delays due to non-availability of tools. Rs. 1,000/- Day / Job
10. Non-compliance to provisions of Documentation Management Services defined in Appendix B – Scope of Services Rs. 500/- Day / Non-Compliance
11. Ab-initio non-provision of human resource Rs. 5,000/- Day / Individual
12. Non-provision of substitute human resource / Absence without Replacement Rs. 1,500/- Day / Individual
13. Unsafe working / violation of HSE Manual / Non-availability of Reflective Vests / PPEs Rs. 1,000/- Occurrence
14. Non-compliance of Uniform code i.e. not wearing overall, wearing chappals or sandals etc. Rs. 1,000/- Occurrence
15. Littering / leaving a site unclean Rs. 5,000/- Occurrence
16. Violation of any terms and conditions for which no specific fine has been provided herein. Rs. 5,000/- Day / Violation
17. Delay in disbursement of salaries to personnel employed by Service Provider for the purposes of this Contract Rs. 20,000/- Day



Appendix F - Integrity Pact

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS. 10.00 MILLION OR MORE

Contract No.

Dated:

Contract Value (In Words & Figures):

Contract Title:[Service Level Agreement (SLA) for Provision of Operational Services at Nawabshah Airport]

..... [name of Service Provider] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GoP) or any administrative subdivision or agency thereof or any other entity owned or controlled by GoP through any corrupt business practice.

Without limiting the generality of the foregoing, [name of Service Provider] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form GoP, except that which has been expressly declared pursuant hereto.

..... [name of Service Provider] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

..... [name of Service Provider] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP. Notwithstanding any rights and remedies exercised by GoP in this regard,

..... [name of Service Provider] agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [name of Service Provider] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.

On behalf of
Pakistan Airports Authority
Signature: _____
[Seal]

On behalf of
Service Provider
Signature: _____
[Seal]



Appendix G - Form of Performance Security

(Bank Guarantee)

Guarantee No _____

Executed on _____

Expiry date _____

Name of Guarantor (Bank) with address: _____

(Scheduled Bank in Pakistan)

Name of Principal (Service Provider) with address: _____

Penal Sum of Security (express in words and figures) _____

Letter of Award No. _____ Dated _____

KNOW ALL MEN BY THESE PRESENTS, that in pursuance of the terms of the Request for Proposal / Bidding Documents and above said Letter of Award (hereinafter called the Documents) and at the request of the said Principal, we, the above named Guarantor, are held and firmly bound unto the **PAKISTAN AIRPORTS AUTHORITY HEADQUARTERED AT TERMINAL I, JINNAH INTERNATIONAL AIRPORT, KARACHI** (hereinafter referred to as PAA) in the penal sum of the amount stated above for the payment of which sum well and truly to be made to the said PAA, we bind ourselves, our heirs, executors, administrators and successors, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Principal has accepted the PAA's above said Letter of Award for "Service Level Agreement (SLA) for Provision of Operational Services" at Nawabshah Airport.

NOW THEREFORE, if the Principal (Service Provider) shall well and truly perform and fulfill all the undertakings, covenants, terms and conditions of the said Documents during the original terms of the said Documents and any extensions thereof that may be granted by the PAA, with or without notice to the Guarantor, which notice is, hereby, waived and shall also well and truly perform and fulfill all the undertakings, covenants terms and conditions of the Contract and of any and all modifications of said Documents that may hereafter be made, notice of which modifications to the Guarantor being hereby waived, then, this obligation to be void; otherwise to remain in full force and virtue till all requirements of the Contract are fulfilled.

Our total liability under this Guarantee is limited to the sum stated above and it is a condition of any liability attaching to us under this Guarantee that the claim for payment in writing shall be received by us within the validity period of this Guarantee, failing which we shall be discharged of our liability, if any, under this Guarantee.

We, _____ (the Guarantor), waiving all objections and defences under the Contract, do hereby irrevocably and independently guarantee to pay to the

PAA without delay upon the PAA's first written demand without cavil or arguments and without requiring the PAA to prove or to show grounds or reasons for such demand any sum or sums up to the amount stated above, against the PAA's written declaration that the Principal has refused or failed to perform the obligations under the Contract which payment will be effected by the Guarantor to PAA's designated Bank & Account Number.

PROVIDED ALSO THAT the PAA shall be the sole and final judge for deciding whether the Principal (Service Provider) has duly performed his obligations under the Contract or has defaulted in fulfilling said obligations and the Guarantor shall pay without objection any sum or sums up to the amount stated above upon first written demand from the PAA forthwith and without any reference to the Principal or any other person.

IN WITNESS WHEREOF, the above-bounden Guarantor has executed this Instrument under its seal on the date indicated above, the name and corporate seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative, pursuant to authority of its governing body.

Guarantor (Bank)

Witness:

1. _____

Corporate Secretary (Seal)

2. _____

Name, Title & Address

Signature: _____

Name: _____

Title: _____

Corporate Guarantor (Seal)

Appendix H – List of Banks

Following is the list of approved schedule banks (financial institutions) acceptable to PAA for obtaining Bank Guarantee(s):

Public Sector

- 1) National Bank of Pakistan
- 2) Sindh Bank Limited
- 3) The Bank of Punjab

Private Sector

- 4) Allied Bank Limited
- 5) Askari Bank Limited
- 6) Bank Al Habib Ltd.
- 7) Faysal Bank Ltd.
- 8) Habib Bank Ltd.
- 9) Habib Metropolitan Bank Ltd.
- 10) JS Bank Ltd.
- 11) MCB Bank Ltd
- 12) Samba Bank Ltd.
- 13) Soneri Bank Ltd.
- 14) Standard Chartered Bank Ltd.
- 15) United Bank Ltd.
- 16) Industrial and Commercial Bank of China Ltd.

Islamic Banks

- 17) Al Baraka Bank (Pakistan) Limited
- 18) BankIslami Pakistan Limited
- 19) Dubai Islamic Bank (Pakistan) Limited
- 20) Meezan Bank Limited

Requirements Check List

No.	Document	Submitted	Not Applicable
1.	Bank Challan (non-refundable) amounting to Rs. 10,000/- paid in PAA Collection Account (PK38 HABB 0000 8600 1719 0803) as a right to bid.		
2.	Instrument of Bid Security attached with Technical Bid		
3.	Name Appearing on FBR's ATL		
4.	Valid PEC License		
5.	Certificate of Registration with EOBI (if any)		
6.	Certificate of Registration with (Provincial) Employees' Social Security Institution(s), (if any)		
7.	Affidavit / Undertaking that all personnel hired for rendering / performing services under this Contract shall be paid approved competitive salaries and that compliance of Minimum Wages law shall be ensured.		
8.	Affidavit / Undertaking that the service provider is presently not in litigation with any organization / Govt. Department.		
9.	Affidavit / Undertaking that the service provider is not blacklisted in any organization / Govt. Department.		
10.	All Forms (A to E) duly filled, signed and sealed, submitted along with Technical Proposal		
11.	Copy of the RFP document duly sealed and signed by the authorized signatory on every page and enclosed with Technical Proposal.		
12.	Schedule of Prices filled signed & sealed to be submitted as Financial Proposal. <i>Financial Proposal to be quoted on Cost plus Fee model considering the PAA's calculated cost in Pak Rupees (Rs.) only.</i>		

I hereby certify that the abovesaid information above is true and correct. I am also authorizing PAA to validate all claims with concerned authorities. I further acknowledge that non-uploading (on EPADS) of the abovesaid documents or any other documents required in the RFP will result in disqualification ab-initio.

Authorized Signature
Name and Title of Signatory