

BIDDING DOCUMENT FOR PROCUREMENT OF UNIFORMS FOR CUSTOM OFFICERS AND OFFICIALS DURING THE FINANCIAL YEAR 2026-2027

GOVERNMENT OF PAKISTAN
COLLECTORATE OF CUSTOMS (ENFORCEMENT)
CUSTOM HOUSE KARACHI
6th Floor Custom House, Eduljee Dinshaw Road, Karachi Ph: 021-99214168 Fax: 021-99214234

No. S-34/Misc/20/2026Admin(E) Dated: .10.2026

NOTICE INVITING TENDER

FOR PROCUREMENT OF UNIFORMS FOR CUSTOM OFFICERS AND OFFICIALS, FINANCIAL YEAR 2026-27

The Collectorate of Customs (Enforcement), Custom House, Karachi invites electronic bids through EPADS 2.0 from eligible firms/vendors for the supply of stitched uniforms, including prescribed badges, insignia and accessories, for Financial Year 2026-27, in accordance with the applicable procurement rules and the terms and specifications contained in the bidding document.

Subject of procurement	Supply of stitched uniforms for Customs officers and officials, FY 2026-27, as detailed in the bidding document and price schedule.
Procurement method	Single Stage One Envelope procedure
Mode of submission	Online submission through EPADS 2.0.
Bid security	5% of the bidder's total quoted price, by Pay Order in favour of Collectorate of Customs Enforcement, Karachi. Cheques will not be accepted. Upload a scanned copy on EPADS 2.0 and submit the original before the closing deadline.
Bid prices	Item-wise, per unit, in Pak Rupees, **inclusive of all applicable taxes**
Last date and time for submission	01-12-2026 at 10:30 a.m. (through EPADS 2.0).
Date and time of bid opening	01-12-2026 at 11:00 a.m. through EPADS 2.0., Custom House, Karachi, in the presence of bidders or their authorized representatives who choose to attend
Address for submission of hard copy	Administration Section (Enforcement), 6th Floor, Custom House, Eduljee Dinshaw Road, Karachi. Ph: 021-99214168, Fax: 021-99214234

The tender document is available on EPADS. The Competent Authority reserves the right to accept or reject any or all bids at any time before award of the contract, in accordance with the Public Procurement Rules, 2004.

To address queries, interested bidders can contact at telephone no. 021-99214212 and WhatsApp no. 03006080240.

(**Toufique Ahmed**)
Assistant Collector HQs

Subject: **BIDDING DOCUMENTS / INSTRUCTIONS TO BIDDERS FOR PROCUREMENT OF UNIFORMS FOR CUSTOM OFFICERS AND OFFICIALS DURING FY 2026-2027**

1. Introduction:

The Collectorate of Customs Enforcement, Karachi intends to procure stitched uniforms, including all prescribed badges, insignia and accessories, for its officers and officials during FY 2026-2027. Uniforms shall conform to the applicable Customs General Order No. 01 of 2022 dated 11 March 2022, FBR guidelines, and the item-wise specifications and approved sample forming part of this bidding document. Procurement shall be conducted through open competitive e-bidding under the Single Stage One Envelope procedure in accordance with Rule 27(a) of the Public Procurement Rules, 2026, as amended, and the E-Pak Procurement Regulations, 2023. Customs General Order No. 01 of 2022 dated 11 March 2022, including its schedules, designs, rank insignia and annexures, is attached as Annexure-C and shall form an integral and binding part of this bidding document and the resulting contract. In case of inconsistency, the CGO shall prevail in respect of prescribed uniform design, colour, measurements/specifications, badges, insignia and accessories.

2. Eligibility of Bidders:

i. **Registration:** Registration on EPADS 2.0, FBR for income tax and sales tax etc.

ii. **Firm Profile:** Complete profile of firm including head office/main address with active landline phone number installed in the office, email address, WhatsApp number, bank account details, income tax & GST certificates and with proof of active tax payer status.

iii. **Experience: The bidder shall have minimum two (02) and maximum six (06) years' relevant experience in supply of uniforms/garments, supported by attested work/supply orders and**

corresponding performance certificates/satisfactory completion letters.

iv. **Financial Soundness: The bidder shall submit the latest attested bank statement for the current financial year of its AGPR-registered vendor account, showing a minimum bank balance of Rs. 20,000,000/- (Rupees Twenty Million only).**

v. **Current Clients and Fabric Testing: The bidder shall submit a complete list of current Government and private-sector clients, stating each organization's name, nature of supply, contract value and period. Detailed fabric specifications (composition, GSM, weave, colour fastness and shrinkage), supported by cloth laboratory test reports from a recognized textile testing laboratory, shall also be submitted.**

vi. **No Blacklisting Affidavit:** An affidavit on stamp paper of the prescribed value, executed in the name of the bidding firm, declaring that the firm has not been blacklisted or debarred by any Government department or public-sector organization as on the bid submission date. The scanned affidavit shall be uploaded on EPADS 2.0 and its original submitted to the Collectorate before the bid submission deadline.

vii. **Bid Security:** Bid security in the shape of pay order in favour of Collectorate of Customs Enforcement. Scan copy shall be uploaded on EPADS 2.0 at the submission of bid and original shall be submitted in the office of Collector before closing deadline for submission of bid.

viii. **Stamp and Signature of Firm/Bidder:** The bidding document and all prescribed forms shall be completed, signed and stamped by the bidder or its duly authorized representative and uploaded on EPADS 2.0 with all required supporting documents. The original bid security and any other documents expressly required in original shall be delivered to the Collectorate before the closing deadline. No separate hard copy of the quoted price shall be required where the bid price is submitted electronically through EPADS 2.0; any physical submission requirement shall be consistent with the applicable EPADS 2.0 procedure and stated clearly in the invitation notice.

3. Cost of Bids:

All costs associated with the preparation and submission of the bid shall be borne by the bidder.

4. Submission of E-Bid(s)

i. **Submission of E-Bid:** Proposals must be submitted through EPADS 2.0 at

https://eprocure.gov.pk

ii. The procurement shall follow Rule 27(a) of the Public Procurement Rules, 2026, i.e. Single Stage One Envelope procedure. Bidders shall submit their technical and financial offer together in the manner prescribed on EPADS 2.0.

iii. **Language of Documents:** All documents must be in English.

5. Opening and Evaluation of Bids:

i. Bids shall be opened through EPADS 2.0 by the Procurement (Evaluation) Committee of the Collectorate of Customs (Enforcement), Karachi on 01 December 2026 at 11:00 a.m., in accordance with the applicable provisions of the Public Procurement Rules, 2026 and E-Pak Procurement Regulations, 2023.

ii. A final evaluation report of e-bids prepared in the light of criteria laid down in the bidding document shall be announced by uploading the activity on EPADS 2.0 as per Rule 35 of Public Procurement Rules, 2026.

6. Clarification on Bidding Document:

To get the clarifications regarding the bidding document may submit a query through EPADS 2.0, in accordance with the E-Pak Procurement Regulations, 2023, within the specified timelines on EPADS 2.0. Furthermore, may contact at 021-99214212 for assistance during the office hours.

7. Deadline for Submission of Bids:

i. E-bids must be uploaded on EPADS 2.0 on or before 01 December 2026 at 10:30 a.m. No bid shall be accepted after the prescribed deadline. The closing date and time must match the invitation notice and EPADS 2.0 activity.

ii. No bid shall be acceptable by hand/ postal mail/ fax/ telegraph/ email.

iii. After the deadline for submission of e-bids given above, no request for extension of time shall be entertained.

8. Validity of Bids:

Bids shall remain valid until 30 June 2027, or such later date as may be specified in the

invitation notice or any valid extension notified by the Procuring Agency.

9. Bid Price:

i. The bidder shall quote a separate unit rate against each item/line listed in the Price Schedule at Section 25 of this bidding document. Unit rates and total prices shall be clearly stated, and arithmetic totals shall be calculated on the basis of quoted unit rates and the quantities specified.

ii. Bid Price shall be quoted in Pakistani Rupees, inclusive of all applicable taxes during the Financial Year 2026-2027.

iii. The bidder shall be deemed to have obtained all related information as to requirement there to which may affect the bid price.

iv. The bidder shall quote the prices of items according to specifications as provided in the list of items.

v. While tendering the e-bid for items, the present trend / inflation in the rate of goods in the market shall be kept in mind. No request for increase in price due to market fluctuation in the cost of goods and services shall be entertained at any stage of period of contract agreement.

10. Bid Security:

i. Each bidder shall furnish bid security equivalent to 5% of the quoted bid amount, subject to the maximum ceiling prescribed under Rule 36 of the Public Procurement Rules, 2026, calculated with reference to the estimated value of procurement. The Procuring Agency shall ensure that the amount specified in the invitation notice, EPADS 2.0 activity and bidding document is consistent and does not exceed the applicable ceiling. The bid security shall be in the form of a Pay Order in favour of the Collectorate of Customs (Enforcement), Karachi. A scanned copy shall be uploaded on EPADS 2.0 and the original submitted to Room No. 605, 6th Floor, Custom House, Karachi, before the closing time for submission of e-bids.

ii. Cheque/ Cash shall not be accepted.

iii. Bid security shall be returned to the unsuccessful bidders on the announcement of

final evaluation report on EPADS 2.0.

iv. The bid security of the successful bidder shall be retained and adjusted/converted towards the performance guarantee after award of contract, subject to the applicable PPRA Rules and acceptance of the instrument by the Procuring Agency. If the amount or validity of the bid security is insufficient to meet the prescribed performance guarantee, the successful bidder shall furnish the shortfall or a separate acceptable instrument before execution of the contract. The same amount shall not be secured twice. Bid securities of unsuccessful bidders shall be released in accordance with the applicable rules.

v. Bid security may be forfeited in accordance with the applicable PPRA Rules and bidding conditions if a bidder withdraws its bid during the bid-validity period or, after award, fails to sign the contract or furnish the required performance security within the prescribed time.

11. Amendment in the Bidding Document:

i. **Modification or Amendment:** Procuring Agency may, at any time prior to the deadline for submission of bids, modify or amend the bidding documents by issuing a corrigendum for any reason, as provided under the applicable provisions of the Public Procurement Rules, 2026.

12. Extension in Submission Deadline:

Procuring Agency may, at its discretion, extend the deadline for the submission of bidding documents, as provided under the applicable provisions of the Public Procurement Rules, 2026.

13. Rejection of Bid:

As provided under the applicable provisions of the Public Procurement Rules, 2026, Collectorate shall reserve the right to reject all bids or proposals at any time prior to acceptance of contract, without thereby incurring any liability to the affected Bidder(s). The procuring agency may upon request, communicate to any bidder the grounds for rejection of Bids, but is not required to justify those grounds.

14. The Procuring Agency may initiate blacklisting/debarment proceedings against a bidder

in accordance with the applicable PPRA Rules and the prescribed procedure, including notice, opportunity of hearing and a reasoned decision.

15. Non-Responsiveness of the Bids:

A bid shall be considered as non-responsive for not being generally in order if;

i. The e-bid is not found accompanied with required bid security.

ii. The e-bid price is not inclusive of all taxes, duties etc.

iii. Unable to provide evidence of minimum two (02) and maximum six (06) years' relevant experience, supported by attested work/supply orders and corresponding performance/satisfactory completion letters.

iv. Unable to provide the latest attested bank statement for the current financial year showing a minimum balance of Rs. 20,000,000/- in the AGPR-registered vendor account.

v. Unable to provide the attested copies of valid NTN and GST certificate.

vi. Unable to provide attested copies of active income tax/ GST status.

vii. Unable to provide the landline number installed in the vendor's office or shop.

viii. The bid is found to be in contravention of any clause of bidding documents.

ix. Unable to provide the complete current client list, detailed fabric specifications and cloth laboratory test reports from a recognized textile testing laboratory.

x. Unable to provide an attested copy of the authorized dealer/distributor certificate where genuine/original supplies of uniforms are required.

xi. All documents required by the bidding document shall be uploaded on EPADS 2.0 before the deadline. Original documents shall be submitted only where expressly required. Any discrepancy between an electronically submitted bid and a subsequently submitted document shall be dealt with in accordance with the applicable procurement rules; a bidder shall not be permitted to materially alter its bid after the deadline.

xii. Bidders shall ensure that all required documents and forms are complete, consistent and submitted before the deadline. Clarifications may be sought by the Procuring Agency in accordance with the applicable rules, but no clarification shall permit a material change to the bid or its quoted price.

16. Redressal of Grievances:

As provided under Rule 48 of Public Procurement Rules, 2026.

17. Provision of samples:

i. The bidder(s) whose bid is determined to be the lowest evaluated responsive bid/most advantageous bid, as applicable under the stated evaluation method, shall provide at least one complete uniform sample, free of cost, for each applicable uniform type/item when required by the Procurement (Evaluation) Committee. The sample shall include the prescribed cloth, stitching, badges, insignia, accessories and finishing.

ii. The sample(s) shall be evaluated against the detailed fabric specifications (composition, GSM, weave, colour fastness and shrinkage), cloth laboratory test reports from a recognized textile testing laboratory, and Customs General Order No. 01 of 2022 dated 11 March 2022. Any sample failing to meet the prescribed specifications may render the bid non-responsive, subject to the applicable PPRA Rules and stated evaluation criteria. The successful bidder shall supply goods strictly conforming to the approved sample(s).

18. Award of Contract:

Before award of contract, the Procuring Agency shall upload the Final Evaluation Report on EPADS 2.0 in accordance with Rule 35 of the Public Procurement Rules, 2026. The contract/Letter of Intent shall be issued only after completion of the applicable standstill/representation period and other codal formalities required under the applicable rules. The contract shall be executed by the Collector or an authorized officer on behalf of the Collectorate.

19. Signing of contract:

i. Promptly after acceptance of LoI, lowest / most advantageous bidder (s) shall provide the stamp paper worth Rs.100/- issued on the name of firm for preparation of contract agreement.

ii. The Procuring Agency and successful bidder shall sign the contract agreement within 14 days of acceptance of the Letter of Intent, or within such period as may be lawfully specified in the Letter of Intent.

iii. If the successful bidder, without lawful justification, fails or refuses to sign the contract or furnish the required performance security within the prescribed period, the bid security may be forfeited and further action, including award to the next-ranked responsive bidder or blacklisting proceedings, may be taken strictly in

accordance with the applicable PPRA Rules and the bidding documents.

20. Performance Security/ Guarantee:

The performance guarantee shall be 5% of the accepted contract price, subject to Rule 51 of the Public Procurement Rules, 2026, and shall remain valid for the period specified in the contract. The bid security of the successful bidder shall be adjusted/converted towards this amount as provided in the Bid Security clause; any shortfall shall be deposited by the successful bidder before execution of the contract. The guarantee shall be released in accordance with the contract after satisfactory completion of contractual obligations and acceptance of supplies, subject to any applicable warranty/defect-liability obligations.

21. Completion Schedule:

i. The bidder shall bear all costs associated with preparation and submission of bids / signing of contract agreement etc.

ii. The successful bidder shall supply stitched uniforms, including all prescribed badges, insignia and accessories, in accordance with the contract, approved samples and Customs General Order No. 01 of 2022. The contract shall remain valid until 30 June 2027, unless otherwise lawfully extended or terminated in accordance with its terms.

iii. The successful bidder shall complete delivery within 90 days from the date of issuance of the relevant supply/purchase order, unless a different delivery schedule is expressly stated in the supply order/contract. Delivery shall be made at the place specified by the Collectorate, at the supplier's cost, including packing, transport and unloading.

iv. Supply/purchase orders shall be issued against actual requirements on a need basis. The quantities shown in the Price Schedule are estimated and may vary, subject to the limits and conditions permitted under the applicable PPRA Rules. No change in the quoted unit rates shall be allowed on account of any permitted variation in quantity.

22. Procuring Agency's Right to Vary Quantities at the Time of Award:

The Collectorate may, at the time of issuance of a supply/purchase order, vary the estimated quantities to the extent permitted under the applicable PPRA Rules and the bidding documents, without changing the quoted unit rates. Orders shall be issued only against actual need and available budget.

23. General Terms & Conditions:

i. Bids shall be submitted electronically through EPADS 2.0 in accordance with the applicable PPRA Rules and E-Pak Procurement Regulations, 2023. The original bid security and any other originals expressly required by the invitation notice shall be submitted before the closing deadline. Bid opening shall take place through EPADS 2.0 at the time specified in the invitation notice.

ii. The bidding documents are available on EPADS 2.0 which can be downloaded from https://eprocure.gov.pk. All Bidders are bound to quote/ submit bid rate clearly on the prescribed format of EPADS 2.0 according to specification mentioned in bidding documents, failing which bid will not to be taken into account.

iii. The rate of each item shall remain fixed for the whole financial year i.e. up to 30th June, 2027.

iv. The successful bidder shall deliver the stitched uniforms with all prescribed badges, insignia and accessories at the designated premises within the delivery period stated in the supply/purchase order. Failure to deliver within the prescribed period may result in liquidated damages, encashment/forfeiture of performance security, cancellation of the affected supply order and/or other action, strictly in accordance with the contract and applicable PPRA Rules.

v. The bids to be given for each item must be inclusive of all applicable taxes for the FY 2026-2027 and be filled carefully. For any mistake, procuring agency will not be responsible, and not allow to the bidder to amend the same at any stage during the currency of contract agreement.

vi. Where required by the Procurement (Evaluation) Committee, samples shall be provided free of cost for quality evaluation before finalization of the

evaluation/award process. The successful bidder shall supply uniforms strictly conforming to the approved sample and the technical specifications. Approval of a sample shall not relieve the supplier of responsibility for defects or non-conformity in delivered goods.

vii. All items shall be inspected by the designated officer/committee upon delivery. The Collectorate may reject any item that is defective, damaged, of inferior quality, incorrectly sized, poorly stitched, or otherwise not in conformity with the specifications, Customs General Order No. 01 of 2022 or approved sample. The supplier shall collect and replace rejected items, at its own cost and without additional charge, within the period specified by the Collectorate. Payment shall be made only for accepted quantities after verification of the invoice, delivery challan and Goods/Stores Receipt or acceptance certificate, subject to budget availability and applicable financial rules. Where a warranty is applicable, it shall be stated in the contract/supply order.

viii. Any dispute or representation shall be dealt with by the Grievance Redressal Committee in accordance with Rule 48 of the Public Procurement Rules, 2026, as amended. This clause shall not restrict any other remedy available under the applicable law.

ix. No change in cloth, colour, design, badges, insignia, accessories or other specified features shall be made without prior written approval of the Procuring Agency. If a specified material or accessory becomes unavailable, the supplier shall submit a proposed equivalent with a sample and supporting particulars; substitution shall be made only after written approval by the competent authority/committee and shall not increase the contract price.

Additional Contract and Supply Conditions:

i. Size and Quantity Schedule: Before or at the time of signing the contract, the Collectorate shall provide the successful bidder with the required size-wise and item-wise quantities, rank-wise distribution and delivery instructions. These particulars shall form part of the contract/supply order. The supplier shall take measurements, where required, in coordination with the designated officer and

shall ensure correct sizing.

ii. Inspection and Acceptance: The Collectorate may inspect the cloth, stitching, colour, dimensions, badges, insignia and accessories before, during or after delivery. Inspection or acceptance of a sample shall not waive the supplier's obligation to deliver conforming goods. A delivery challan alone shall not constitute acceptance; acceptance shall be recorded by the authorized receiving officer/committee.

iii. Delay and Liquidated Damages: The supply order/contract shall specify the applicable delivery date and any liquidated damages for delay, subject to the applicable PPRA Rules and contract terms. No rate or penalty shall be applied unless stated in the bidding document/contract and permitted by law.

iv. Taxes and Invoices: Quoted unit rates shall include all applicable taxes, packing, transportation, loading/unloading and delivery costs. Payment shall be subject to receipt and acceptance of supplies, submission of valid tax invoice and delivery documents, verification by the concerned office, and deductions required under the laws of Pakistan.

v. No Advance Payment: No advance payment shall be admissible unless specifically approved by the competent authority, permitted under applicable rules, and expressly provided for in the bidding document and contract.

vi. Individual Measurements and Tailoring: The supplier shall take and record the actual measurements of every individual officer/official for whom a uniform is ordered, at the time and place notified by the Collectorate. Each uniform shall be cut, stitched and finished individually according to that person's recorded measurements and the applicable design/specifications of Customs General Order No. 01 of 2022. Supply of standard-size garments without individual measurement, wherever individual tailoring is required, shall not be accepted.

vii. Fitting and Correction of Measurement: The supplier shall arrange fitting/trial of the stitched uniform before final acceptance, as directed by the Collectorate. If any uniform does not fit correctly or contains any error in measurement, cutting, stitching or fitting, the supplier shall, at its own cost and without any additional charge, promptly alter or replace it with a new uniform of the correct measurement and acceptable fitting within seven (07) calendar days of being

notified. All costs of re-measurement, alteration, replacement, transport and delivery shall be borne by the supplier. The Collectorate shall not make payment for a disputed/incorrectly sized item until it has been corrected and accepted.

viii. Responsibility for Measurement Records: The supplier shall verify each measurement with the concerned officer/official or the designated focal person and maintain a signed size-wise record. The supplier shall remain fully responsible for errors in measurement or tailoring, even where a sample has previously been approved. Approval of a sample shall not waive this obligation.

ix. Integrity and Conflict of Interest: Bidders shall disclose any actual or potential conflict of interest and shall not engage in collusive, fraudulent, coercive or corrupt practices. Any action for rejection, cancellation, recovery or blacklisting shall be taken in accordance with applicable law and after following due process.

24. List of Items and Bid Submission Form of the bidding documents:

Note: Firms/Bidders are required to quote their rates against each item listed under. Strict scrutiny of all conditions specified in the bidding documents will be conducted. Therefore, in your own interest, ensure that all required formalities are carefully completed prior to uploading the documents on EPADS 2.0. The same documents must be submitted at the time of bid opening without any alteration or modification to avoid disqualification from the bidding process.

COLLECTORATE OF CUSTOMS ENFORCEMENT

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ANNUAL PROCUREMENT PLAN FOR FY 2026-2027

A. QUANTITY OF UNIFORMS

S. No.	Name of Item	Unit of Quantity	Unit Rate inclusive of all taxes (Rs.)	Total (E) = (C) x (D) (Rs.)
(A)	(B)	(C)	(D)	(E)
1.	Collector's Uniform (Charcoal)	01		
2.	Collector's Uniform (Camouflage)	01		
3.	Additional Collector (Charcoal)	01		
4.	Additional Collector (Camouflage)	01		
5.	Assistant Collector (Charcoal)	04		
6.	Assistant Collector (Camouflage)	04		
7.	PO/IPS/SPS (Charcoal)	100		
8.	PO/IPS/SPS (Camouflage)	100		
9.	Sepoy (Camouflage)	800		
	Total Amount	**1012**		

NOTE: If at any stage, items included in the tender found damaged, the firm will be bound to replace it immediately. If it appears that supplier has made knowingly an attempt to supply substandard items, the supply order shall instantly be cancelled besides forfeiture of security deposit as well as initiation of process to get the firm blacklisted. All the Uniforms will be provided according to the ranks of officers/officials as per Custom General Order 01 OF 2022 dated 11th March 2022.

Signature and Stamp of the Firm/Bidder



ANNEXURE-A

BIDDER'S LETTER QUOTING TOTAL BID AMOUNT

From: M/s _____

Address: _____

Telephone: _____ Email: _____

NTN/STRN: _____

Date: _____

To,

The Collector of Customs (Enforcement),

Collectorate of Customs (Enforcement), Custom House, Karachi.

Subject: BID FOR SUPPLY OF STITCHED UNIFORMS FOR OFFICERS AND OFFICIALS FOR FY 2026-2027

Reference: Tender No. _____; bid opening date: 01 December 2026 at 11:00 a.m.

Sir,

With reference to the above-mentioned tender, we hereby submit our bid for the supply of stitched uniforms, including all prescribed badges, insignia and accessories, in accordance with the bidding document and the approved price schedule.

The total quoted bid amount is Rs. _____/- (Rupees _____ only), inclusive of all applicable taxes, duties, packing, transportation, loading/unloading and delivery charges, as detailed in the duly completed price schedule attached with our bid.

We confirm that the quoted rates and total bid amount have been checked by us and that the bid shall remain valid for the bid-validity period prescribed in the bidding document. The item-wise rates and total amount stated in the price schedule form part of this bid.

We undertake that all uniforms shall be made in conformity with Customs General Order No. 01 of 2022 dated 11 March 2022, including its prescribed designs, colours, ranks, badges, insignia and accessories, which we acknowledge as an integral part of the bidding document and resulting

contract.

We further undertake to take and record the individual measurements of every officer/official and to stitch each uniform according to the relevant individual measurements. In case of any incorrect measurement, improper fitting or tailoring error, we shall, at our own cost and without additional payment, provide a new uniform of the correct measurement within the period specified in the bidding document.

We accept the terms and conditions of the bidding document and confirm that the information and documents submitted with our bid are true and correct to the best of our knowledge.

Yours faithfully,

Signature: _____

Name: _____

Designation: _____

For and on behalf of M/s _____

Firm Stamp/Seal: _____

ANNEXURE-B

DRAFT CONTRACT AGREEMENT FOR SUPPLY OF STITCHED UNIFORMS

This Contract Agreement is made on this ____ day of _____ 2026 between the Collectorate of Customs (Enforcement), Custom House, Karachi (hereinafter referred to as the "Procuring Agency") and M/s _____, having its registered office at _____ (hereinafter referred to as the "Supplier").

WHEREAS the Procuring Agency invited bids for the supply of stitched uniforms, badges, insignia and accessories for FY 2026-2027; and WHEREAS the Supplier's bid has been accepted for a total contract price of Rs. _____/- (Rupees _____ only), inclusive of applicable taxes, in accordance with the accepted price schedule; the parties agree as follows:

1. Contract Documents. The Invitation to Bid, bidding document, accepted bid, approved price schedule, this Agreement, supply/purchase orders, approved samples and Customs General Order No. 01 of 2022 dated 11 March 2022, including all its schedules and annexures, shall form

integral parts of this Contract. In matters of prescribed uniform design, colour, ranks, badges, insignia and accessories, the CGO shall govern.

2. Contract Price. The total contract price shall be Rs. _____/- (Rupees _____ only). The item-wise rates in the accepted price schedule shall remain firm for the contract period, inclusive of applicable taxes, packing, transport, loading/unloading and delivery costs, unless a lawful adjustment is expressly permitted in writing.

3. Scope and Quality. The Supplier shall supply complete stitched uniforms and all prescribed accessories strictly in accordance with the specifications and designs in the bidding document, approved sample and CGO. No substitution or deviation shall be made without prior written approval of the Procuring Agency.

4. Individual Measurement and Fit. The Supplier shall personally take and record the actual measurements of every individual officer/official for whom uniform is ordered. Each uniform shall be stitched individually to the relevant person's measurements. The Supplier shall arrange fitting/trial where directed and maintain a signed size-wise record verified by the concerned officer/official or designated focal person.

5. Incorrect Measurement / Replacement. If any uniform is found to have incorrect measurements, improper fitting, defective stitching, inferior material or any other non-conformity, the Supplier shall, at its own cost and without additional payment, re-measure, alter or replace the item with a new uniform of the correct measurement and acceptable quality within seven (07) days of written notice. Transport and all other related expenses shall be borne by the Supplier. Payment for such item shall remain withheld until correction and acceptance.

6. Delivery. Delivery shall be completed within _____ days from issuance of the relevant supply/purchase order at the location(s) notified by the Procuring Agency. Size-wise, rank-wise and item-wise quantities shall be communicated in the supply/purchase order or its annexure. Time shall be of the essence, subject to the terms and remedies stated in the bidding document and applicable rules.

7. Inspection and Acceptance. The Procuring Agency may inspect fabric, colour, stitching, dimensions, badges, insignia, accessories and fit before, during or after delivery. Inspection or approval of sample shall not relieve the Supplier of its obligation to supply conforming goods.

Non-conforming goods may be rejected and shall be replaced/corrected at the Supplier's cost.

8. Performance Guarantee and Bid Security. The performance guarantee shall be 5% of the accepted contract price, subject to the Public Procurement Rules, 2026. The bid security of the successful bidder shall be adjusted/converted towards the performance guarantee to the extent permitted by the applicable rules and accepted by the Procuring Agency. Any shortfall shall be deposited by the Supplier before contract execution; the same amount shall not be secured twice. The guarantee shall remain valid for the period specified by the Procuring Agency in accordance with the bidding document and applicable rules.

9. Invoices and Payment. Payment shall be processed after delivery, inspection and written acceptance of the relevant supplies, submission of valid tax invoices and completion of all required documentation, subject to budget availability and applicable financial rules. No advance payment shall be made unless lawfully authorized and expressly provided in the bidding document and this Contract.

10. Taxes and Statutory Compliance. The Supplier shall remain responsible for all applicable taxes, duties, registration, labour and other statutory obligations. The Supplier shall maintain valid tax registrations/status required under the bidding document throughout the contract period.

11. Delay and Default. Any delay, default, liquidated damages, termination, forfeiture or other remedy shall be dealt with strictly in accordance with the terms expressly stated in the bidding document/contract and applicable Public Procurement Rules, 2026, after following the required procedure.

12. Dispute Resolution. Any complaint or dispute shall be dealt with under the applicable grievance redressal and dispute-resolution provisions of the Public Procurement Rules, 2026 and the contract. Nothing in this clause shall exclude any remedy available under applicable law.

13. Contract Period and Variation. This Contract shall remain effective until _____, unless extended or terminated in accordance with law. Quantities may be varied only to the extent permitted by applicable procurement rules and the bidding document, through a written order by the competent authority. Unit rates shall not be changed except as lawfully permitted.

14. Entire Agreement. This Agreement, together with its annexures and the CGO, constitutes the contract between the parties. Any amendment shall be in writing and signed by duly authorized representatives, subject to applicable procurement rules.

IN WITNESS WHEREOF, the parties have signed this Agreement on the date first written above.

For the Procuring Agency:	For the Supplier:
Name: _____	Name: _____
Designation: _____	Designation: _____
Signature: _____	Signature: _____
Official Seal: _____	Firm Seal: _____
Witness 1: _____	Witness 2: _____

ANNEXURE-C

CUSTOMS GENERAL ORDER NO. 01 OF 2022 DATED 11 MARCH 2022

Design and Accessories of the Uniform for the Officers, Officials and Sepoys of Pakistan Customs Service. The following pages reproduce the complete Customs General Order as included in the reference RFB PDF supplied for preparation of this bidding document. The CGO, including all schedules, diagrams and annexures, forms an integral and binding part of the bidding document and resulting contract.

Government of Pakistan
Revenue Division
Federal Board of Revenue
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C.No.10(10)/L&P/2002 Islamabad, the 11th March, 2022.

CUSTOMS GENERAL ORDER NO. 01OF 2022

Subject: **Design and Accessories of the Uniform for the Officers, Officials and Sepoys of Pakistan Customs Service**

In supersession of Customs General Order No.07 of 2021 dated the 6th August, 2021, the Federal Board of Revenue is pleased to prescribe the design and accessories of the uniform for the officers, officials and sepoys of Pakistan Customs Service as set out in **Schedule–I** (Uniform for Male Officers), **Schedule–II** (Uniform for Female Officers), **Schedule–III** (Stripes & Ranks) and **Schedule–IV** (Service Medals) subject to the following, namely:

(a) There shall be Charcoal Grey colour Customs Service Uniform (CSU) for all ranks from BS-1 to BS-22 of Pakistan Customs Service, regardless of place of posting except FBR (HQ) and Intelligence based / covert operations.

(b) A uniform allowance shall be included in salary for procurement and maintenance of Customs Service uniform (CSU), Customs Field Uniform (CFU)and Customs Ceremonial Uniform (CCU);

(c) All ranks shall wear service badges and medals equivalent to their ranks. Service medals are illustrated in Schedule – IV;

(d) The Customs official logo shall be replaced by the new insignia mentioned with "Enforce, Facilitate, Progress" as placed at **image-I** which shall be used in Customs flag, letterhead and all communications henceforth;

(e) Any injury to uniform, being symbol of the State, shall be considered as criminal offence;

(f) Officers from BS-17 to BS-19 (having less than five years service in same grade) shall carry a black cane stick, having Customs insignia embossed on silver metal, whereas officers of BS-19 (with more than five years service in same grade) and officers of BS-20 and above shall carry a Malacca Cane.

(g) All officers shall wear belts over their jerseys for winter uniform;

(h) For the field operations, all ranks of the service shall wear grey camouflage uniform as per **image-II**;

(i) All ranks posted at airports shall also wear the same charcoal grey uniform with the epaulettes / lapels that they currently wear;

(j) The current Customs Ceremonial Uniform (CCU) of Navy-Blue colour with blue coloured peak cap shall be continued except for officers / officials posted at airports who shall wear the previously prescribed traditional white uniform as ceremonial uniform;

(k) Each officer shall be issued two sets of uniform for all three descriptions i.e. Customs Service Uniform (CSU), Customs Field Uniform (CFU) and Customs Ceremonial Uniform (CCU);

(l) All officers shall carry formation badge on the upper right arm and Customs official insignia on the upper left arm as per **image-III** & **image-I** respectively;

(m) The rank identification shall be worn on shoulder and / or sleeves. Ranks and other metal articles of uniform shall be of silver colour for all ranks. The hierarchy and ranks of officers has been given in respective schedules;

(n) The uniform shall display ribbon strip for any extraordinary achievement in accordance with the directions which shall be notified by the Board in due course of time. An insignia associated with any specialized training shall be worn by the officer on completion of such a training.

(o) Respective Chief Collectors or Director Generals shall notify the timing of summer and winter uniform;

(p) For the purpose of uniformity, silver metal and thread shall be used for all ranks, arm badges, shoulder badges, chest insignia, beret cap badges, peak cap badges, name tags, neck ties, braided lanyards and collar dogs / badges;

(q) The officers working on a higher post on acting charge or OPS basis shall wear the ranks prescribed for that post / charge;

(r) Official vehicles of all officers of BS-17 and above shall bear blue / red beacon. Officers in BS-20, 21 & 22 shall be authorized to use Customs flag and stars on the staff vehicles. In such movement of staff vehicle with flag shall be given armed escort. The staff vehicle shall carry blue plate with silver stars, "one star for BS-20, two stars for BS-21 and three stars for BS-22 officers". An officer wearing uniform of any description shall be accompanied by armed sepoy in performance of official duties. All uniformed officers working in enforcement field formations of different descriptions shall be authorized to carry personal side-arm i.e. pistol/revolver as part of uniform.

(s) All officers of BS-17 and above shall wear a silver braided lanyard on the left shoulder with Customs Ceremonial Uniform (CCU). The AC/DC and AD

/DD(Headquarters) shall wear a silver braided lanyard and black arm band with "HQ" written on it, on left arm;

(t) Officers commanding field formations shall wear command badge under the name-plate in uniform of any description;

(u) Officials below BS-17 shall carry a silver coloured "Customs'' badge on their shoulders, whereas officers of BS-17 to BS-19 shall carry a silver coloured "CSP'' badge on their shoulders; and for officers of BS-20 and above, ranks shall be displayed without the badge on the epaulettes or shoulder loops; refer **image-IV**;

(v) Regular trainings shall be conducted by the respective Directorates of Training to educate officers and staff on uniform mannerism and etiquettes. Guidelines regarding wearing of uniform for strict compliance are attached at **Annex–A.** Customs Uniform Committee (CUC) as notified by the Board shall conduct periodical inspections to check regular wearing of uniform, and physical drill associated with uniform mannerism and etiquettes. The Committee shall be authorized to recommend disciplinary action for breach of this CGO by any rank and may also include stoppage of IJP allowance. The Committee shall submit a six monthly report to Member Customs (Operations), FBR on the implementation status of the CGO.

SCHEDULE – I
UNIFORM FOR MALE OFFICERS

List of Clothing Items For Male Officers of Pakistan Customs Service (BS-17 and Above)

A. CUSTOMS SERVICE UNIFORM (CSU) – MALE SUMMER WEAR (IMAGE-V)

(i) **TROUSER**: Trouser shall be of Charcoal Grey colour. It shall have a plain bottom without turn-up with two straight pockets on the sides and two back pockets.

(ii) **SHIRT**: Shirts for men during summer shall be made of plain Charcoal Grey fabric. The shirt shall have an attached pointed collar with either full or half sleeves having two breast pockets. The shirt shall have shoulder loops to house the epaulettes and ranks. Pakistan's flag shall be worn on the upper left arm as per **image-VI**. A black round neck vest shall be worn under the service shirt.

(iii) **FOOTWEAR:** Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, with toe-cap having five (5) eyelets for shoe laces.

(iv) **SOCKS**: Socks shall be of black colour.

(v) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per **image-VII** to be worn on front, right side of chest.

(vi) **BELT**: Belt shall be Black Colour leather/Nylon, wider than standard uniform belt with silver metal buckle having embossed Customs insignia of a design as per **image-VIII**.

(vii) **BERET**: Beret shall be black in colour, the design of insignia on the beret for officers of BS-1 to 19, BS-20, BS-21 and BS-22 shall be as per **image-IX**.

(viii) **NAME PLATE**: Name plate shall be of Black Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

B. <u>CUSTOMS SERVICE UNIFORM (CSU) – MALE WINTER WEAR</u>

(i) **JERSEY**: Black V-neck Jersey having leather patches on elbows and shoulders. It shall have shoulder flaps to house the ranks and silver buttons and Pakistan's flag on the upper left arm as per **image-VI**.

(ii) **TROUSER:** The colour of trouser shall be Charcoal Grey. Trouser for winter shall have a plain bottom without a turn-up with two straight pockets on the sides and one back pocket on the right side.

(iii) **SHIRT:** Shirt shall be made of Charcoal Grey cloth. The Shirt shall have attached pointed collar and full sleeves without breast pockets. The shirt shall also NOT have shoulder loops. A black round neck vest shall be worn under the service shirt.

(iv) **FOOTWEAR**: Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, with toe-cap having five (5) eyelets for shoe laces.

(v) **SOCKS**: Socks shall be of black colour.

(vi) NAME PLATE: Name plate shall be of Black Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

(vii) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per image-VII to be worn on front, right chest.

(viii) **BELT**: All officers shall wear belt over the jersey. Belt shall be of Black Colour leather/Nylon, wider than standard uniform belt with silver metal buckle having embossed Customs insignia as per image-VIII.

(ix) **BERET**: Beret shall be black in colour, the design of insignia on the beret for officers of BS-1to19, BS-20, BS-21and BS-22 shall be as per **image-IX.**

C. <u>CUSTOMS FIELD UNIFORM (CFU) (IMAGE-II)</u>

(i) **SHIRT:** Charcoal Grey camouflage shirt / printed polo shirts with Pakistan's flag on the upper left arm (as per **image-VI**) shall be worn with Charcoal Grey, Six pocket Cargo pants by all officers, officials, and sepoys engaged in field operations / duties. The polo shirts shall have printed stripes on the center of the shirt, below the button according to the ranks of the officers.

(ii) **TROUSER**: Charcoal Grey camouflage coloured, six pocket cargo pants shall be worn.

(iii) **NAME TAG**: Name tag embroidered in silver thread shall be attached on Velcro tape on right side of the chest as per **image-X.**

(iv) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per **image-VII** to be worn on front, right side of chest.

(v) **WEB BELT:** Web Belt shall be of black colour with wider silver metal buckle having embossed Customs insignia as per **image-VII**.

(vi) **POLO CAPS/HATS:** Polo caps / hats of black colour shall be worn with Customs badge. There shall be silver braids on cap for BS-19 and above; one braid on the caps of BS-19 officers and two braids on the caps of BS-20 and above.

(vii) **JERSEY**: Black V-neck Jersey having leather patches on elbows and shoulders. It shall have shoulder flaps to house the ranks and silver buttons and Pakistan's flag on the upper left arm.

(viii) **WINTER JACKET:** Charcoal Grey water-proof material jacket with full front, open zip, two side pockets and hoodie and bearing the service badge on the front left side (in silver), ranks on the collar and Pakistan Customs written on the back and Pakistan's flag on the upper left arm as per **image-VI**.

(ix) **SHOES:** Black colour, long Double-Molded Sole (DMS) Shoes.

(x) **SOCKS:** Black socks for Double-Molded Sole (DMS) Shoes.

D. <u>CUSTOMS CEREMONIAL UNIFORM (CCU):</u>

(i) **TUNIC:** Dark Navy-Blue round collar tunic with full sleeves with shoulder flags as per Ranks.

(ii) **INNER SHIRT**: Grey Colour collarless full sleeves shirt.

(iii) **TROUSER:** Trouser shall be of dark Navy-Blue Colour and same fabric as Tunic. It shall have a plain bottom without turn-up with two straight pockets on the sides and one back pocket on the right side.

(iv) **FOOTWEAR:** Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, without toe-cap having five (5) eyelets for shoe laces.

(v) **SOCKS:** Socks shall be of black colour.

(vi) **CUSTOMS INSIGNIA**: There shall be an arm badge showing Customs insignia on the left arm. A 1¼ metal Pakistani flag shall be worn above centre of name-plate.

(vii) **BELT:** Belt shall be of Black Colour Leather with silver metal buckle having embossed customs insignia as per **image-VIII**.

(viii) **PEAK CAP**: The cap shall be peaked, navy-blue in Colour. There shall be silver braids on the cap in accordance with the seniority of the officer: none for BS-17, single braid for BS-18 and BS-19 and two braids for BS-20 and above. The band of the cap shall bear the customs insignia embroidered with silver thread for all officers, officials and staff up to BS-19. For officers of BS-20 and BS-21, the insignia on the peak cap shall be as per **image-IX**.

(ix) **NAME PLATE:** Name plate shall be of Navy-blue Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

(x) All officers of BS-17 and above shall wear a silver braided lanyard on the left shoulder with ceremonial uniform. The AC/DC and AD /DD(Headquarters) shall wear a silver braided lanyard and black arm band with "HQ" written on it, on left arm

2. Officials and staff posted at airports shall wear the previously prescribed traditional white uniform as Customs ceremonial uniform (CCU).

SCHEDULE – II
UNIFORM FOR FEMALE OFFICERS

List of Clothing Items for Female Officers of Pakistan Customs Service (BS-17 and above)

A. CUSTOMS SERVICE UNIFORM (CSU) – FEMALE SUMMER WEAR

(i) **SHIRT:** Charcoal Grey bush shirt with five (5) buttons, attached pointed collar and full sleeves. The length of shirt shall be at most two inches below the hips. The shirt shall have shoulder loops to house the epaulettes and Pakistan's flag on the upper left arm as per **image-VI**. A black round neck vest shall be worn under the service shirt. A belt of black leather/nylon on shirt shall be worn with three loops on the shirt.

(ii) **TROUSER:** Straight trouser shall be of Charcoal Grey colour. It shall have a plain bottom without turn up with two straight pockets on the sides and two back pockets.

(iii) **HEAD SCARF (OPTIONAL)**: Head Scarf of wash and wear material of the same colour as of the shirt shall be worn under the beret as an option.

(iv) **FOOTWEAR:** Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, with toe-cap having five (5) eyelets for shoe laces.

(v) **SOCKS:** Socks shall be of black colour, up to calf length.

(vi) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per **image-VII** to be worn on front, right side of chest.

(vii) **WEB BELT:** Web Belt shall be of black colour with wider silver metal buckle having embossed Customs insignias per **image-VIII**.

(viii) **BERET**: Beret shall be black in colour, the design of insignia on the beret for officers of BS-1to19, BS-20, BS-21 and BS-22 shall be as per **image-IX.**

(ix) **NAME PLATE**: Name plate shall be of Black Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

B. CUSTOMS SERVICE UNIFORM (CSU) – FEMALE WINTER WEAR

(i) **LONG COAT:** Black Long Coat with Silver Buttons and Stripes on the arms according to ranks. No stripe for BS-17, one (1) stripe for BS-l8, two (2) stripes for BS-19, three (3) stripes for BS-20, four (4) stripes for BS-2l and five (5) stripes for BS-22. The long coat shall have collar tags for BS-19 and above and Pakistan's flag on the upper left arm as per **image-VI**.

(ii) **BUSH COAT/JERSEY:** Charcoal Grey bush coat of merino wool fabric with four (4) silver buttons, notched lapel collar and full sleeves. There shall be four pockets on the front and the length of the coat shall be at most two inches below the hips. The coat shall have shoulder loops to house the epaulettes and Pakistan's flag on the upper left arm as per **image-VI**. Alternately a V-neck black Jersey having leather patches on elbows and shoulders. It shall have shoulder flaps to house the ranks and silver buttons and Pakistan's flag on the upper left arm.

(iii) **SHIRT:** A Charcoal Grey colour collarless inner shirt, less than the length of the coat. A black round neck vest shall be worn under the service shirt.



(iv) **TROUSER:** Straight trouser shall be of Charcoal Grey colour. It shall have a plain bottom without turn up with two straight pockets on the sides and two back pockets.

(v) **FOOTWEAR:** Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, with toe-cap having five (5) eyelets for shoe laces.

(vi) **SOCKS:** Socks shall be of black colour, up to calf length.

(vii) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per **image-VII** to be worn on front, right side of chest.

(viii) **WEB BELT:** Web Belt shall be of black colour with wider silver metal buckle having embossed Customs insignia as per **image-VIII**.

(ix) **BERET**: Beret shall be black in colour, the design of insignia on the beret for officers of BS-1to19, BS-20, BS-21 and BS-22 shall be as per **image-IX.**

(x) **NAME PLATE**: Name plate shall be of Black Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

C. CUSTOMS FIELD UNIFORM (CFU)

(i) **SHIRT:** Charcoal Grey camouflage shirt / printed polo shirts with Pakistan's flag on the upper left arm (as per **image-VI**) shall be worn with Charcoal Grey, Six pocket Cargo pants by all officers, officials, and sepoys engaged in field operations / duties. The polo shirts shall have printed stripes on the center of the shirt, below the button according to the ranks of the officers. A black round neck vest shall be worn under the service shirt.

(ii) **TROUSER**: Charcoal Grey coloured, six pocket cargo pants shall be worn.

(iii) **NAME TAG**: Name tag embroidered in silver thread shall be attached on Velcro tape on right side of the chest as per **image-X**.

(iv) **CUSTOMS INSIGNIA**: It shall be of a silver colour metal badge of a design as per **image-VII** to be worn on front, right chest.

(v) **WEB BELT:** Web Belt shall be of black colour with wider silver metal buckle having embossed Customs insignia as per **image-VIII**.

(vi) **POLO CAPS/ HATS:** Polo caps / hats of black colour shall be worn with Customs badge. There shall be silver braids on cap for BS-19 and above; one braid on the caps of BS-19 officers and two braids on the caps of BS-20 and above.

(vii) **WINTER JACKET/JERSEY:** Charcoal Grey water-proof material jacket with full front, open zip, two side pockets and hoodie and bearing the service badge on the front left side (in silver) and Pakistan Customs written on the back and Pakistan's flag on the upper left arm as per **image-VI**. Alternately a V-neck black Jersey having leather patches on elbows and shoulders. It shall have shoulder flaps to house the ranks and silver buttons and Pakistan's flag on the upper left arm.

(viii) **SHOES:** Black colour, long Double-Molded Sole (DMS) Shoes.

(ix) **SOCKS:** Black socks for Double-Molded Sole (DMS) Shoes

D. CUSTOMS CEREMONIAL UNIFORM (CCU)

(i) **TUNIC:** Dark Navy-Blue round collar tunic with full sleeves with shoulder flags as per Ranks.

(ii) **INNER SHIRT**: Grey Colour collarless full sleeves shirt.

(iii) **TROUSER:** Trouser shall be of dark Navy-Blue Colour and same fabric as Tunic. It shall have a plain bottom without turn-up with two straight pockets on the sides and one back pocket on the right side.

(iv) **FOOTWEAR:** Shoes shall be with maximum 2" heels, black colour oxford pattern shoes, without toe-cap having five (5) eyelets for shoe laces.

(v) **SOCKS:** Socks shall be of black colour.

(vi) **CUSTOMS INSIGNIA:** It shall be a badge of black colour. Showing Customs insignia on left arm.

(vii) **Pakistan flag**: A 1 ¼ metal Pakistani flag shall be worn above centre of name-plate.

(viii) **BELT:** Belt shall be of Black Colour Leather with silver metal buckle having embossed customs insignia as per **image-VIII**.

(ix) **PEAK CAP**: The cap shall be peaked, navy-blue in Colour. There shall be silver braids on the cap in accordance with the seniority of the officer: none for BS-17, single braid for BS-18 and BS-19 and two braids for BS-20 and above. The band of the cap shall bear the customs insignia embroidered with silver thread for all officers, officials and staff up to BS-19. For officers of BS-20 and BS-21, the insignia on the peak cap shall be as per **image-IX**.

(x) **NAME PLATE:** Name plate shall be of Navy-blue Colour, plastic material, measuring 1/2" X 3" of rectangular shape, having the name of the officer, duly engraved in white colour.

2. Saris of navy blue colour shall also be an option for female officers for ceremonial dress.

3. Officials and staff posted at airports shall wear the previously prescribed traditional white uniform as ceremonial uniform.

Schedule – III

PROPOSED ADDITION IN RANKS AS PER STANDARD RANKS OF ALL SERVICES

Rank	Assistant Collector / Assistant Director of Customs Grade 17	Deputy Collector / Deputy Director of Customs Grade 18	Deputy Collector Deputy Director of Customs Grade 18 with 8 yrs or more service	Additional Collector / Additional Director of Customs Grade 19	Collector / Director Grade 20	Chief Collector / Director General Grade 21	Grade 22
Abbreviation	AC/AD	DC/DD	DC / DD	ADC/ADD	COLL/DIR	CC/DG	CC/DG
Shoulder Insignia Epaulettes							

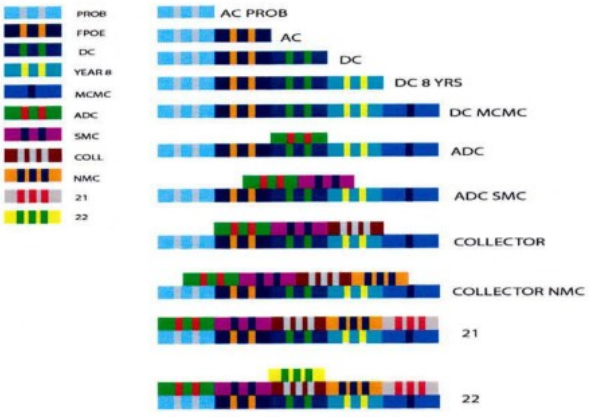
Ranks	Sepoy	Naik	Hawaldar	NaibSubedar	Subedar
		Badge with one strip	Badge with two strips	Badge with three strips	Badge with one strip and one crown
					
Shoulder Insignia Epaulettes					

Ranks	Appraiser/Examiner / Inspector / Intelligence Officer *	Principle Appraiser / Superintendent/ Office Superintendent *
	Three stars on shoulder	Three Pips on the shoulder
Shoulder Insignia Epaulettes		 A red strip shall be added.

*PO & SPS shall wear their traditional epaulettes.

Schedule – IV

SERVICE MEDALS (LENGTH) ON UNIFORM



MEDALS ON CEREMONIAL UNIFORM (add descriptions and designations)



2. The medals and decorations on account of exemplary performance, bravery and achievements shall be notified separately by the Board.

Image – I: Customs official logo



II: CUSTOMS BADGE (Left Arm)



PAKISTAN CUSTOMS			
ITEM#		ITEM DESCRIPTION	
STYLE#			
COLOR / COLOR CODE			
FABRIC DESCRIPTION			

PAKISTAN CUSTOMS CAMOUFLAGE FABRIC

Fabric Description:

60% BCI Cotton 40% Polyester Ripstop High Count with Special Finishes including but not only Antimicrobial, Moisture Wicking making the fabric anti odour and very Highly Breathable. Construction: 20cd x14cd /90x52 Fabric Weight: 6.2oz (210 GSM) Finish Width: 58 Inch. The fabric is a special finished fabric specially made for Customs Pakistan using top quality dyes and chemicals which are all Oeko- Tex Certified and the production is done in ISO 9001 certified factory

FABRIC IMAGE



Fabric Lab Testing Standard:

Test Description	Test Method / Reference	Performance Requirements
Labeling		
Care Labeling	16 CFR Part 423 ASTM D 3136 ASTM D 5489	Must comply with Care Labeling Regulation.
Care Labeling	Walmart Sustainability	The preferred method of care labeling is "Machine Wash Cold, Tumble Dry Low" with the objective of saving our customer's money and reducing overall greenhouse gas emissions.
Fiber Content	16 CFR Part 300 16 CFR Part 303 AATCC 20, AATCC 20A	Must comply with Fiber Content Labeling Regulations, as applicable. 100% fabrications: ± 0.0 % Fiber content blends: ± 3.0 %
Country of Origin	16 CFR Part 300 16 CFR Part 303 19 CFR Part 134	Must include a permanent label identifying thecountry of origin as to FTC and/or CBP, as applicable.
Manufacturer'sidentification	16 CFR Part 300 16 CFR Part 303	Must include a label identifying the manufacturer's name, registered trademark or registered identification number, as applicable.
Faux Fur or Real Fur	NY CLS Gen Bus 399-aaa 16 CFR Part 301	Must include a Faux Fur or Real Fur label, as applicable. Real Fur must comply with the Fur Products Labeling Act.
Flammability		
Apparel Flammability (Adults and Children's)	16 CFR Part 1610	Class 1-Note: assess and test non-exemptfabrics only
Vinyl Plastic Film	16 CFR Part 1611	Must meet the criteria for acceptance.
Children's Sleepwear Flammability	16 CFR Part 1615 16 CFR Part 1616	Must meet the criteria for acceptance.
Fabric Qualities / Construction / Workmanship		
Fabric Defects	ASTM D 3990	No major defects, such as stains, holes, slub yarns, missed stitches, or other fabric defects.
Evenness of Color	Visual Evaluation	Uniform and even within a sample and betweensamples

Construction /Workmanship	Visual Evaluation	Seams should be neat with no open seams or needle damage. Hems should be straight, uniform and consistent. Loose threads should beproperly trimmed. Product should be free of any other defects that may affect the serviceability orappearance.
DIMENSIONAL CHANGE IN HOME AFTER 3 HOME LAUNDERING, MACHINE WASH 105 F, PERMANENT PRESS TUMBLE DRY DELICATE	AATCC-135/150 AATCC TS-006	LENGTH - 4% WIDTH - 4%
COLOR FASTNESS TO HOME LAUNDERING (AATCC 135-2004 after 3 wash cycles)	AATCC-135 / 150 Per Care Instruction	Shade change Grade 3.5 min Staining Grade 3.0 min
COLOR FASTNESS TO CROCKING	AATCC-8	Dry: class 3.0 Wet: class 2.0
FABRIC WEIGHT (OZ / Sq.Yd or G/Sq m.)	ASTM-D-3776	+- 5%
Fabric Construction (Thread Count)	ASTM-D-3775	+- 5%
PH OF WATER EXTRACT.	AATCC-81	Whites 5.5 – 7.0 Dyed 5.0 – 8.5
SKEWNESS	AATCC-179 Method 1, Option 1	3% max
FABRIC CONTENT	AATCC-20A	+-3% tolerance
TEAR STRENGTH ASTM-2661	ASTM-D-1424 (ELMENDORF)	warp 2.5 lbs weft 2.0 lbs
TENSILE STRENGTH 4.40-7.39 OZ / SQ YD	ASTM-D-5034 (GRAB)	warp 40 lbs weft 30 lbs
FORMALDEHYDE.	JIS L 1041	16ppm
ANTIMICROBIAL FINISH	AATCC-147 & AATCC-100	Original Fabric Tested for: Staphlylococcus aureaus Klebsiella Pneumoniae
WATER REPELLEENCY SPRAY TEST	AATCC - 22	MINIMUM RATING - 90 AFTER 5 HOME LAUNDRING- 70
WICKING	AATCC - 197	Must wick 6.0 cm in 30 minutes after 5 home laundrings.

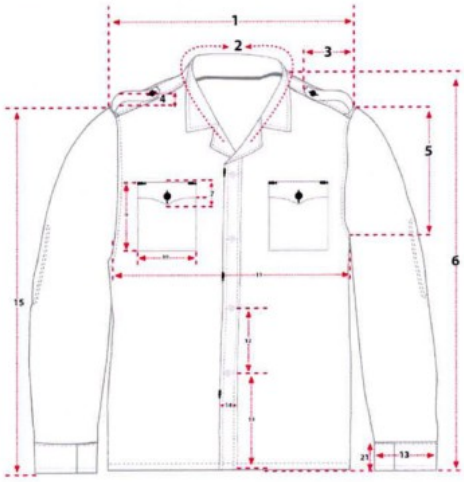
PAKISTAN CUSTOMS CAMOUFLAGE JAWAN UNIFORM
Badges Placement Sheet

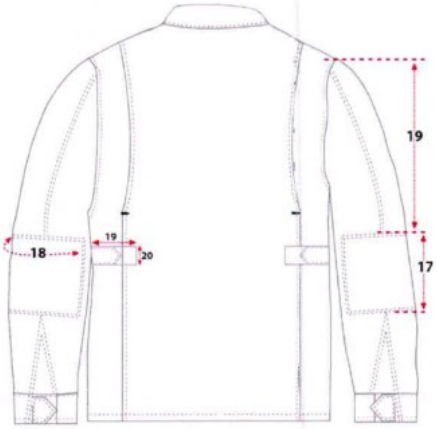


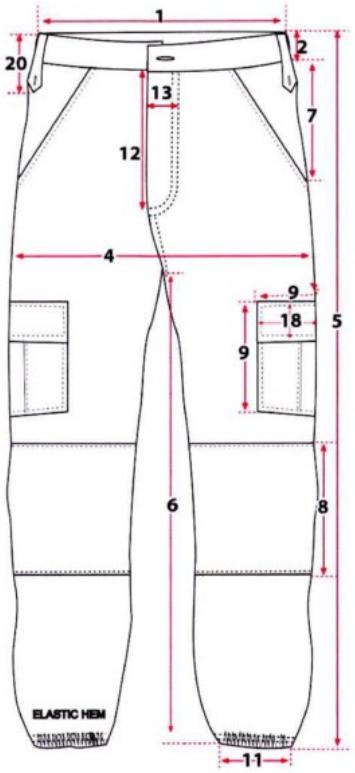
Pakistan Custom Camoflage Shirt

Measerment Sheet

S.#	Points of Measerments	S	M	L	XL	XXL	XXXL
1	Shoulder (Seam to Seam)	37.5	40	42.5	45	47.5	50
2	Collar	34	36	38	40	42	
3	Shoulder Loops Length	13					
4	Shoulder Loops Width	5.8					
5	Armhole Curve	52	54	56	58	60	62
6	Body Length	71	73	75	77	79	81
7	Chest Pocket Flap Height	5.8					
8	Chest Pocket Flap	6					
9	Chest Pocket Length (Including Flap)	14					
10	Chest Pocket Width	12					
11	Chest	91	96	101	106	111	116
12	Bottom Width	91	96	101	106	111	116
13	Cuff opening	13	13.5	14	14.5	15	15.5
14	Cuff Height		5				
15	Sleeve Length from Shoulder	59	60	61	62	63	64
16	Sleeve Patch Position from Shoulder	24.5	24.5	24.5	26	26	26
17	Sleeve Patch Height	18					
18	Sleeve Patch Width	20					
19	Back Loop Length	8.5					
20	Back Loop Width	5					
21	Cuff Loop Length	8					







Camoflage Pant

Measerment Sheet

S.#	Points of Measerments	S	M	L	XL	XXL	XXXL
1	Waist	81	86	91	97	102	107
2	Waist Band Height	4.3					
3	Waist Drawstring (Visible length)	24 cm					
4	Hip	109	114	119	124	129	134
5	Length	102	104	107	109	112	115
6	Length Inside	74	76	76	79	81	84
7	Side Pocket Opening	15	15	15	17	17	17
8	Knee Patch Position (27cm length)	17.5	18.5	20	21	22.5	23.5
9	Side Pocket Bag (Height x Width)	32cm x 18cm					
10	Bottom Opening (Extend)	42	43	43	43	44	44
11	Bottom Opening (Relax)	20	21	21	21	22	22
12	Fly Opening	18	18	18	19	19	19
13	Fly Width	4 cm					
14	Back Pocket opening	15cm					
15	Back Pocket Bag (Height x Width)	16cm x 18cm					
16	Back Pocket Flap (Height x Width)	7cm X 15cm					
17	Thigh Pocket (Height x Width)	20cm x 20cm					
18	Thigh Pocket Flap (Height x Width)	20.5cm x 7cm					
19	SEAT PATCH (Height x Width)	31cm x 24cm					
20	Belt Loop Height	12.5 cm					
21	Belt Loop Width (Top x Bottom)	2.5 x 4cm					

Image – III: FORMATION BADGE (Right Arm)

Example:

PAKISTAN CUSTOMS ACCESSORIES

EMBROIDERY PATCH (BADGE)



Description:

Lead free
Azo free
Thread friction test
Madeira thread
Oeko-Tex certified
ISO 9001,
Colour fastness test,
Tear resistance test.

ISO OR AS9100 COMPLIANCE LAB

E for Enforcement
A for Appraisement
D for Directorate

IMAGE – IV: SHOULDER METAL BADGE

PAKISTAN CUSTOMS ACCESSORIES

METAL SHOULDER BADGE SILVER

ACTUAL SIZE



Description:
Modern pewter
85.5 percent tin,
7.5 percent antimony,
7 percent copper;
Lead free
Azo free
Rust free
Fungus free
Oxidize test

ISO OR AS9100 COMPLIANCE LAB
ELEMENT TESTING
Sn *test
Pb *test
As *test
Bi *test
Cu *test
Zn *test
Fe *test
Ag *test
Sb *test
Ni *test
Cd *test
Ai *test
In *test
S *test

IMAGE – V: OFFICIAL MALE UNIFORM FOR SUMMERS

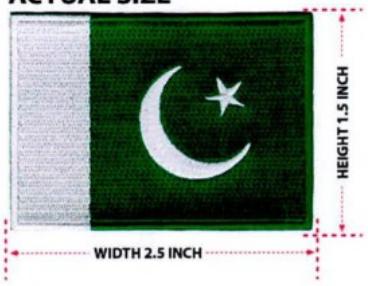


IMAGE – VI: NATIONAL FLAG

PAKISTAN CUSTOMS ACCESSORIES

EMBROIDERY FLAG GREEN AND WHITE

ACTUAL SIZE



Description:

ISO OR AS9100 COMPLIANCE LAB

Lead free
Azo free
Thread friction test
Madeira thread
Oeko-Tex certified
ISO 9001,
Colour fastness test,
Tear resistance test.

IMAGE – VII: CUSTOMS INSIGNIA / FRONT LEFT CHEST METAL BADGE

PAKISTAN CUSTOMS ACCESSORIES

METAL BADGE SILVER AT FRONT LEFT CHEST

ACTUAL SIZE



Description:
Modern pewter
85.5 percent tin,
7.5 percent antimony,
7 percent copper;
Lead free
Azo free
Rust free
Fungus free
Oxidize test

ISO OR AS9100 COMPLIANCE LAB
ELEMENT TESTING
Sn *test
Pb *test
As *test
Bi *test
Cu *test
Zn *test
Fe *test
Ag *test
Sb *test
Ni *test
Cd *test
Ai *test
In *test
S *test

IMAGE – VIII: BELT

PAKISTAN CUSTOMS ACCESSORIES

METAL BELT BUCKLE SILVER FOR PANT

ACTUAL SIZE



Description:
Modern pewter
85.5 percent tin,
7.5 percent antimony,
7 percent copper;
Lead free
Azo free
Rust free
Fungus free
Oxidize test

ISO OR AS9100 COMPLIANCE LAB
ELEMENT TESTING
Sn *test
Pb *test
As *test
Bi *test
Cu *test
Zn *test
Fe *test
Ag *test
Sb *test
Ni *test
Cd *test
Ai *test
In *test
S *test

IMAGE – IX: INSIGNIA FOR BERET AND PEAK CAP FOR OFFICERS OF BS-1 to 19, BS-20, BS-21

Pakistan Customs



Officer Grade 21



Officer Grade 20



Grade 1 to 19

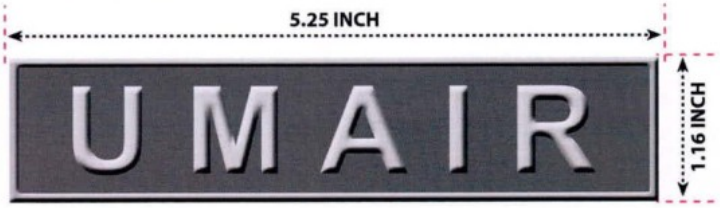
25

IMAGE – X: NAME TAG

PAKISTAN CUSTOMS ACCESSORIES

NAME PATCH SILVER EMBROIDERY (BADGE)

ACTUAL SIZE



Description:

Lead free
Azo free
Thread friction test
Madeira thread
Oeko-Tex certified
ISO 9001,
Colour fastness test,
Tear resistance test.

ISO OR AS9100 COMPLIANCE LAB

ANNEXURE – A

UNIFORM ETIQUETTES AND APPEARANCE GUIDELINES

(a) The uniform shall be worn by all ranks of Pakistan Customs Service, as notified by the Board, regardless of place of posting except FBR (HQ) and Intelligence based / covert operations.

(b) All ranks are duty bound to salute seniors in uniform except when sitting in office without putting on the head gear wherein the junior officer shall just stand up, lock arms, join heels and say *salam*;

(c) If officer is not in uniform, he / she shall stand up, lock his/her arms, join heels and say *salam* when encountered by a senior officer. In case the junior officer is wearing any sort of cap, then he/she shall salute as if he/she is in uniform;

(d) Returning salute is mandatory for all ranks;

(e) Leader/Senior most in group is responsible for responding to the salute;

(f) The same guidelines with respect to salute/return of salute shall apply *mutatis mutandis* in dealings with officers and officials of other uniformed services;

(g) Uniform is a symbol of the state which must be protected against all odds. Therefore, every uniformed officer must have minimum one armed guard when moving in uniform in public. Any injury to uniform shall be considered as criminal offence;

(h) The uniform shall be kept clean, pressed and worn complete with buttons, insignias, badge and name tag in place as approved by the Board;

(i) Uniform shirt sleeves shall not be worn rolled up when in public view;

(j) Smoking/chewing gums whilst in uniform in a public space, in customs vehicle, or in public view shall be discouraged;

(k) With the exception of darkened or transitional lenses used for health/medical reasons, the use of sunglasses shall be discouraged. Sunglasses may be allowed in bright sunlight when there is personal risk, and must be removed when dealing with public;

(l) Hair (male ranks) shall be neat, trimmed and properly maintained. For female ranks, hair shall be tied. Hair should be arranged such that it does not extend below the shoulders.

(m) Fingernails (male ranks) should not extend beyond the fingertips. For female ranks, the fingernails should not extend more than ¼ inch beyond the fingertips;

(n) Only light make-up in neutral colors is permissible for officers;

(o) Officers shall not wear jewelry while on duty with the exception of watch, wedding or engagement rings, earrings not exceeding ¼ inch in diameter (not dangling or shimmery), and necklace (to be concealed while wearing uniform);

(p) During pregnancy, female ranks may continue to wear the uniform where practicable or any other appropriate dress according to their own ease and comfort;

(q) Any rank may request modifications to their uniform or equipment due to their physical or medical conditions. Such requests shall be dealt with sensitivity and confidentiality;

(r) In order to increase/maximize their safety, all ranks working at border stations, check posts or other field formations in an enforcement capacity rather than administrative or support capacities shall wear body armor along with bullet proof helmet;

(Muhammad Rizwan)
Secretary (Law & Procedure)