NATIONALGRID

HIRING OF CELLULAR PHONE SERVICES FOR NATIONALGRID EMPLOYEES

UNDER NATIONALGRID OWN RESOURCES

REQUEST FOR PROPOSAL/Bids

(RFP/Bids)

(Single-Stage Two-Envelope Procedure)

HUMAN RESOURCE DEPARTMENT

Shaheen Complex, Lahore

November 2026

Contents

A. INTRODUCTION: 3
1. SCOPE OF WORK 3
2. DURATION OF CONTRACT 3
4. SOURCE OF FUNDING 3
5. BIDDING DOCUMENTS 3
6. CLARIFICATION OF BIDDING DOCUMENTS 4
7. AMENDMENT OF BIDDING DOCUMENTS 4
B. PREPARATION OF BID 4
8. LANGUAGE OF BID 4
9. DOCUMENTS COMPRISING THE BID (CHECKLIST) 4
10. BID PRICES 5
11. SUFFICIENCY OF BID 6
13. PERIOD OF VALIDITY OF BID 6
14. BID SECURITY 6
15. BID PROCESS 7
16. SEALING AND MARKING OF BID 7
17. DEADLINE FOR SUBMISSION OF BID 7
18. OPENING OF BID 8
19. CLARIFICATION OF BID 8
20. EVALUATION CRITERIA 8
21. ANNOUNCEMENT OF EVALUATION REPORTS 12
E. AWARD OF CONTRACT 13
22. POST-QUALIFICATION AND AWARD CRITERIA 13
25. SIGNING OF CONTRACT AGREEMENT 14
26. PURCHASER'S RIGHT TO ACCEPT THE BID OR REJECT THE BID 14
BID SCHEDULES 15
SCOPE OF WORK 16
TERMS & CONDITIONS 18
Price Schedule 20
BID FORM 22
Proposal Submission 22
Contract Agreement Forms 24
Address for correspondence 27
Letter of Acceptance 29
Contract Agreement 30

Performance Security 31

INSTRUCTIONS TO BIDDERS

A. INTRODUCTION:

NationalGrid (formerly known as NTDC) was incorporated on 6th November 1998 and commenced commercial operation on 24th December 1998. It was organized to take over all the properties, rights and assets obligations and liabilities of 220KV and 500KV Grid Stations and Transmission Lines/Network owned by Pakistan Water and Power Development Authority (WAPDA)

1. SCOPE OF WORK

1.1. NationalGrid wishes to receive sealed bids/proposals for the "Cellular Phone Service" from tax registered cellular telephone service provider companies/firms. Complete scope of work is mentioned in Schedule-A.

2. DURATION OF CONTRACT

2.1. The contract will be made for an Initial period of one (1) year.

3. ONE BID PER BIDDER

3.1 Each bidder shall submit only one bid either by himself, or as a partner in a joint venture. A bidder who submits or participates in more than one bid will be disqualified.

4. SOURCE OF FUNDING

4.1 NationalGrid receives O&M Budget and portion of O&M will be utilized for hiring services of cellular company.

5. BIDDING DOCUMENTS

5.1 The Bidding Documents comprise the following and shall be read together with the Procurement Notice published on EPADS:

Instructions to Bidders.

Schedule-A	Scope of Work
Schedule-B	Terms & Conditions
Schedule-C	Price Schedule
Schedule-D	Bid forms
Schedule-E	Contract agreement Forms

5.2 The bidders are expected to examine the contents of all the above documents carefully. Failure to comply with the requirements of bid submission may lead to rejection of bid and disqualification of bidder.

5.3 Blacklisting and debarment shall be governed by the Mechanism for Blacklisting Regulations, 2024, read with Rule 25 of the Public Procurement Rules, 2026; any NationalGrid internal SOP shall apply only to the extent consistent with these instruments.

6. CLARIFICATION OF BIDDING DOCUMENTS

6.1 The prospective bidder requiring any further information or clarification of the bidding documents may request clarification through EPADS up to three (3) days prior to the Bid submission deadline. The Purchaser shall respond through EPADS within two (2) days and share the clarification with all participating Bidders.

For **Information** only (clarifications shall be requested through EPADS), the Purchaser's address is:
Attention: DG (Procurement) NationalGrid
8th Floor, Shaheen Complex, Egerton Road,
Lahore, Pakistan
Postal Code: 54000
Telephone: +92-42-99202597
Facsimile number: +92-42-99202173
E-mail address: dg.procurement@ngc.gov.pk

7. AMENDMENT OF BIDDING DOCUMENTS

7.1 At any time prior to the deadline for submission of bid, purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by the prospective bidder, modify the bidding documents by amendment (s).

7.2 The amendment(s) shall be part of the bidding document and shall be issued and published on EPADS in a manner similar to the original procurement notice, with equal access for all participating Bidders who have received the bidding documents, and will be binding on all.

7.3 In order to facilitate the prospective bidder reasonable time to take the amendment into account in preparing its bid, the Purchaser may, extend the Bid submission deadline and publish the extension through EPADS in the manner of the original notice.

B. PREPARATION OF BID

8. LANGUAGE OF BID

8.1 The bid prepared by the bidder and all correspondence and documents relating to the bid exchanged by the Bidder and Purchaser shall be written in the English language.

9. DOCUMENTS COMPRISING THE BID (CHECKLIST)

9.1 The Technical Proposal shall be submitted separately from the Financial Proposal. Apart from the additional-usage rates in Schedule-C1, it shall contain no monthly package price, discount or other financial offer. The Technical Proposal shall be accompanied by the following documents:

I. Covering Letter / Technical Proposal Submission Form (Schedule-D).

II. Profile of the company.
III. Copy of Certificate of Incorporation from SECP or Registration from Registrar of Firms/undertaking of establishment/partnership deed (whatever applicable). The bidder shall have been operating in Pakistan for a minimum of ten (10) years, as required under Clause 20.2(c).
IV. RFP/Bidding Documents duly signed & stamped on each page, without disclosing any Schedule-C2 monthly package price in the Technical Proposal.
V. Technical response/compliance to Schedules A and B (Scope of Work, Scope of Services and Terms & Conditions), the parameters of Tables A, B and C, and the completed Schedule-C1 (additional usage/ramp rates). The monthly package prices under Schedule-C2 (Table-D) shall be submitted only in the Financial Proposal.
VI. Bid Security equal to Rs. 280,000/- (Rupees Two Hundred Eighty Thousand only) in the prescribed form. A scanned copy shall be uploaded with the Technical Proposal on EPADS and the original Bid Security shall be submitted in hard form before the bid submission deadline.
VII. Proof of valid and active NTN registration.
VIII. Proof of valid and active Sales Tax registration (if applicable).
IX. Proof of valid and active FBR registration (in case of services).
X. Proof of Valid Registration with Pakistan Telecommunication Authority.
XI. Affidavit/undertaking declaring that the bidder is not blacklisted or debarred under the applicable PPRA regulatory framework, including Rule 25 of the Public Procurement Rules, 2026, has not supplied materially false eligibility information, and shall comply with that framework. Mere involvement in litigation, without a relevant disqualification under the Rules, is not a ground for exclusion.
XII. Valid PTA cellular mobile licence with 4G/LTE (and 5G, where licensed) in the bidder's own name; licence of sister concern/parent/partner shall not be acceptable.
XIII. Network coverage declaration/map for NationalGrid operational grid stations and offices, together with any QoS evidence relied upon; the QoS site survey shall be conducted by NationalGrid under Clause 20.3.4.
XIV. Power of attorney of the company representative duly signed and stamped for signing of Bid and subsequent contract agreement and authorized correspondence.
XV. Beneficial Ownership Declaration Proforma duly filled as per S.R.O 592(I)/2022 available at https://www.ppra.org.pk/doc/sro592.pdf.

9.2 The Financial Proposal shall be submitted separately and shall comprise the following:

I. Financial Proposal Submission Form (Schedule-D) with duly completed Schedule-C2 (Table-D monthly package quotations).

II. Any discount or other financial adjustment offered by the Bidder, clearly stated with the methodology for its application.

10. BID PRICES

10.1 The bidder shall complete Schedule-C1 (additional usage/ramp rates) and submit it with the Technical Proposal, and shall complete Schedule-C2 (monthly package prices) and submit it with the Financial Proposal only. The monthly package prices under Schedule-C2 shall cover all minimum services specified in Schedule-A, the Scope of Services, with additional free usage and ramp rates quoted in Schedule-C1.

10.2 Prices and rates quoted in Schedules C1 and C2 for "Cellular Phone Service" shall be stated in words/figures, where applicable, and shall be inclusive of all applicable taxes.

10.3 Price quoted by bidder shall be fixed and firm during the contract period.

11. SUFFICIENCY OF BID

11.1 Each bidder shall satisfy himself before bidding as to the correctness and sufficiency of his bid and of the rates and prices entered in the bid Proforma.

11.2 The bidder shall obtain, at its own cost, all information required for preparing the Bid and providing the Services.

12. BID CURRENCIES

12.1 The unit rates and the prices shall be quoted by the bidder entirely in Pak rupees.

13. PERIOD OF VALIDITY OF BID

13.1 The Bid shall remain valid for 120 days from the deadline for submission of Bids. Under exceptional circumstances and for reasons to be recorded in writing, if an extension is considered necessary, all Bidders shall be requested to extend their respective Bid validity periods, provided that the total extension shall not exceed the original Bid validity period. A Bidder agreeing to the extension shall not be permitted to change the substance of its Technical or Financial Proposal, and shall extend the validity of its Bid Security accordingly, while a Bidder not agreeing to the extension shall be allowed to withdraw its Bid without forfeiture of its Bid Security.

14. BID SECURITY

14.1 Each Bid shall be accompanied by Bid Security of PKR 280,000 (Rupees Two Hundred Eighty Thousand only), in the form of an original Demand Draft, Pay Order or Call Deposit Receipt (CDR) issued by a scheduled bank in Pakistan in favour of Chief Engineer (MP&M) NTDC. The instrument shall remain valid for twenty-eight (28) days beyond the Bid-validity period. Its scanned copy shall accompany the Technical Proposal on EPADS and the original shall reach NationalGrid before the Bid-submission deadline; otherwise the Bid shall be non-responsive.

14.2 The bid security will be returned to the unsuccessful bidder upon completion of tender process.

14.3 The bid security of the successful bidder will be returned upon submission of the performance security.

14.4 Any Bid whose Technical Proposal is not accompanied by an acceptable Bid Security, or whose original Bid Security is not received as required under Clause 14.1, shall be rejected by the Purchaser as non-responsive.

14.5 The bid security may be forfeited.

14.5.1 If the bidder withdraws his bid during the period of validity; or

14.5.2 The successful bidder refuses to sign the Contract or furnish the required Performance Security within the prescribed time.

15. BID PROCESS

15.1 Single Stage Two Envelope procedure will be adopted as per PPRA Rules, as amended from time to time. The Bid shall comprise a Technical Proposal and a Financial Proposal submitted simultaneously but opened and evaluated sequentially.

15.2 The most advantageous responsive Bid shall be selected using the scoring mechanism prescribed in Clause 20: an 80% weighted component for the completed Tables A/B/C and a 20% Table-D Financial component.

15.3 The parties shall execute a written Integrity Pact in the PPRA-prescribed form where Rule 7 requires the same, and shall refrain from corrupt, collusive or fraudulent practices.

C. SUBMISSION OF BID

16. SEALING AND MARKING OF BID

16.1 The Bidder shall submit its Bid through EPADS in two separate designated electronic parts: (a) "TECHNICAL PROPOSAL" and (b) "FINANCIAL PROPOSAL", submitted simultaneously and together constituting the Bid for "Hiring of Cellular Phone Services for NationalGrid Employees".
For delivery of original Bid Security only, the Purchaser's address is:
DG (Procurement) NationalGrid
8th Floor, Shaheen Complex, Egerton Road,
Lahore, Pakistan
Postal Code: 54000
Telephone: +92-42-99202597
Facsimile number: +92-42-99202173
E-mail address: dg.procurement@ngc.gov.pk
The Technical Proposal shall not contain the Schedule-C2 monthly package prices or any discount; only the Schedule-C1 additional-usage rates shall be included in it. The Financial Proposal shall remain unopened/locked on EPADS until the Financial Proposal opening of technically qualified Bidders. Only the original Bid Security is required in hard form at the address stated above, with a scanned copy included in the Technical Proposal.

17. DEADLINE FOR SUBMISSION OF BID

17.1 Both the Technical Proposal and the Financial Proposal shall be submitted electronically through EPADS by the deadline published in the Procurement Notice. Any extension shall be announced through EPADS under Clause 7.3 and Rule 39. The opening date shall be the same date as the submission deadline.

17.2 If a pre-bid meeting is convened, its date, time and venue shall be announced through EPADS; the minutes and any resulting amendments shall be shared with all prospective bidders through EPADS.

D. OPENING AND EVALUATION OF BIDS

18. OPENING OF BID

18.1 The Technical Proposals shall be opened by the Bid Evaluation Committee through EPADS on the same day as the submission deadline, not earlier than thirty (30) minutes after that deadline, at the time stated in the EPADS Procurement Notice. Bid opening minutes shall be generated through EPADS. Only Technical Proposals shall be opened; Financial Proposals shall remain locked until the financial opening of qualified bidders.

18.2 TECHNICAL EVALUATION OF BID:

18.2.1 The Bid Evaluation Committee shall determine eligibility and Technical-stage responsiveness and score the Technical Proposals under Clauses 20.2–20.3, and subsequently apply the Table-D evaluation under Clause 20.4 only to the Financial Proposals of qualified bidders.

18.2.2 After completion and approval of the Technical Evaluation and completion of the applicable grievance/redressal process, the Financial Proposals of technically qualified Bidders only shall be opened publicly/through EPADS at a date and time notified by the Purchaser within the Bid validity period.

18.2.3 The Financial Proposals of Bidders whose Technical Proposals are found non-responsive shall not be opened and shall be dealt with in accordance with the applicable PPRA/EPADS procedure.

19. CLARIFICATION OF BID

19.1 To assist in the examination, evaluation and comparison of Bids, the Purchaser may, at its discretion, ask a Bidder for clarification of its Technical or Financial Proposal. The request and response shall be through EPADS, with an electronic record of communication. No change in the price or substance of the Bid shall be sought, offered or permitted. During Technical Evaluation, no clarification shall be used to introduce or disclose monthly package prices.

20. EVALUATION CRITERIA

20.1 Evaluation shall be under the Single-Stage Two-Envelope procedure. First, eligibility and mandatory package minima under Clause 20.2 shall be checked on a Pass/Fail basis. Only eligible, substantially responsive Technical Proposals shall be scored against Clause 20.3, including the Schedule-C1 additional-usage rates but without reference to the monthly package prices. Only technically qualified Bidders shall proceed to Financial opening under Clause 20.4.

20.2 Eligibility and Mandatory Minimum Package Requirements (Pass/Fail)

(a) The bidder shall be legally registered in Pakistan to provide cellular telecommunications services;

(b) The bidder shall possess active federal/provincial tax registrations, wherever applicable;

(c) The bidder shall hold a valid PTA authorization/license in its own name for the cellular services offered, and shall have been operating cellular services in Pakistan for at least ten (10) years, evidenced by its SECP Certificate of Incorporation and PTA license;

(d) The bidder shall not be subject to an operative blacklisting or debarment under applicable PPRA requirements;

(e) All of the offered packages shall meet, as a minimum, all four requirements listed below. Any shortfall in any mandatory minimum requirements listed below shall result in non-responsiveness/rejection of bid.

Sr. No.	Category/Package Name	Off Net Minutes (including landline)	On Net minutes	CUG Free Minutes	Internet Facility 3G/4G/5G/LTE
1	A (PKR 2,500 ceiling)	1,000	1,000	2,000	40 GB
2	B (PKR 1,500 ceiling)	600	600	1,000	20 GB
3	C (PKR 800 ceiling)	200	400	500	05 GB

20.3 Stage-I – Technical Proposal Evaluation

20.3.1 After the Pass/Fail checks in Clause 20.2, the Technical Proposal shall be evaluated based on criteria provided in Tables A, B and C. Each package table carries 100 maximum points.

20.3.2 The scoring criteria and maximum points for each package are stated in Tables A, B and C. Rows 1 to 8 carry five (5) marks each, and the four QoS/coverage rows 9–12 carry fifteen (15) marks each.

Category/Table-A Monetary limit Rs:2500/month			
Sr. No.	**Description**	**Basis for Scoring**	**Max Points**
1	Additional included off-net minutes above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	**5**
2	Cost after completion of free off-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
3	Additional included on-net minutes	Additional included allowance, (highest number will get maximum points)	5
4	Cost after completion of free on-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
5	Included SMS allowance (any network)	Quoted included monthly SMS quantity (highest number will get maximum points)	5
6	Rate after completion of included SMS	Rate per SMS (lowest rate receives maximum points)	5Qos
7	Additional included data (GB) above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	5
8	Rate after completion of included data bundle/ final bucket	Rate per GB (lowest rate receives maximum points)	5
9	QoS at NationalGrid grid stations	NationalGrid site survey	15
10	QoS Voice as reported by PTA	Latest applicable PTA ranking	15
11	5G network coverage	Latest applicable PTA ranking	15
12	QoS at NationalGrid head offices, Lahore	NationalGrid site survey	15

		Total	100

Category/Table-B Monetary limit Rs:1500/month

Sr. No.	Description	Basis for Scoring	Max Points
1	Additional included off-net minutes above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	**5**
2	Cost after completion of free off-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
3	Additional included on-net minutes	Additional included allowance, (highest number will get maximum points)	5
4	Cost after completion of free on-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
5	Included SMS allowance (any network)	Quoted included monthly SMS quantity (highest number will get maximum points)	5
6	Rate after completion of included SMS	Rate per SMS (lowest rate receives maximum points)	5
7	Additional included data (GB) above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	5
8	Rate after completion of included data bundle/ final bucket	Rate per GB (lowest rate receives maximum points)	5
9	QoS at NationalGrid grid stations	NationalGrid site survey	15
10	QoS Voice as reported by PTA	Latest applicable PTA ranking	15
11	5G network coverage	Latest applicable PTA ranking	15
12	QoS at NationalGrid head offices, Lahore	NationalGrid site survey	15
		Total	100

Category/Table-C Monetary limit Rs:800/month

Sr. No.	Description	Basis for Scoring	Max Points
1	Additional included off-net minutes above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	**5**
2	Cost after completion of free off-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
3	Additional included on-net minutes	Additional included allowance, (highest number will get maximum points)	5
4	Cost after completion of free on-net minutes/final bucket	Rate per 30 seconds (lowest rate receives maximum points)	5
5	Included SMS allowance (any network)	Quoted included monthly SMS quantity (highest number will get maximum points)	5
6	Rate after completion of included SMS	Rate per SMS (lowest rate receives maximum points)	5

7	Additional included data (GB) above the mandatory minimum	Additional included allowance, (highest number will get maximum points)	5
8	Rate after completion of included data bundle/ final bucket	Rate per GB (lowest rate receives maximum points)	5
9	QoS at NationalGrid grid stations	NationalGrid site survey	15
10	QoS Voice as reported by PTA	Latest applicable PTA ranking	15
11	5G network coverage	Latest applicable PTA ranking	15
12	QoS at NationalGrid head offices, Lahore	NationalGrid site survey	15
		Total	100

Note: Additional included contents/allowance will be construed as over and above the minimum bucket/requirements at 20.2(e).

20.3.3. The Technical-stage weighted score = 20% × A + 70% × B + 10% × C. A bidder shall obtain a weighted Technical-stage score of at least 70 out of 100 and satisfy all mandatory eligibility/package requirements to qualify for Financial Proposal opening.

For final scoring of Tables A, B and C, the following formulas shall be applied:

For rows where the maximum volume will get maximum points (rows 1, 3, 5, 7, 9 and 12):

Pa(T) = (Qb/Qmax) x Maximum points of particular category

For rows where the minimum rate will get maximum points (rows 2, 4, 6 and 8), the following formula will be applied:

Pa(T) = (Qmin/Qb) x Maximum points of particular category

Pa(T) = Point achieved by particular bidder at Technical Stage

Qb = Quoted by bidder.

Qmax = max Quoted Volume by any bidder.

Qmin = Minimum rate quoted by any bidder.

Where no bidder offers any quantity above the mandatory minimum in row 1, 3 or 7 (i.e. Qmax is zero), all bidders will get equal treatment, i.e. the full points of that row shall be awarded to all bidders.

QOS (quality of 4G/5G and Voice) PTA 1st position 100% marks, 2nd position 75% Marks, 3rd Position 50% marks of particular category (certificate from PTA required).

Financial Proposals of only technically qualified Bidders will be opened

20.3.4 QoS site survey (rows 9 and 12): The survey shall be carried based on end-users/employees satisfaction collected through organization wide assessment, at the NationalGrid grid stations and head offices listed at Annex-A.

20.4 Stage-II – Financial Proposal Evaluation

20.4.1 Upon opening Financial Proposals, the evaluation shall follow Table-D below and the formula in Clause 20.4.2.

Package	Users for evaluation(approx.)	Price cap / connection / month (PKR)	Bidder unit monthly quote (PKR)	Evaluated monthly cost (PKR)
A	260	2,500	Quoted in Schedule-C2	260 × quoted A
B	910	1,500	Quoted in Schedule-C2	910 × quoted B
C	130	800	Quoted in Schedule-C2	130 × quoted C
TOTAL	1,300	—	—	Sum of A+B+C

20.4.2 Formula:

Pa(F) = (Qmin/Qb) x 100

Pa(F) = Point achieved by particular bidder in Financial Proposal

Qb = Total evaluated monthly cost quoted by the Bidder (sum of A+B+C in Table-D).

Qmin = Lowest total evaluated monthly cost quoted by any technically qualified Bidder.

A quotation exceeding the ceiling for any package shall render the Financial Proposal non-responsive.

The Financial Score under Table D shall carry a weightage of 20% in the Final Combined Score.

The technically qualified Bidder obtaining the highest Final Combined Score shall be declared the most advantageous responsive Bidder.

Final Combined Score = 80% x Weighted Combined Score of Tables A, B and C + 20% x Table D Financial Score.

20.5 In the event of a tie, the procedure under the applicable PPRA Rules shall be followed. Material misrepresentation affecting bidder eligibility or the bid shall be dealt with under the applicable Rules.

21. ANNOUNCEMENT OF EVALUATION REPORTS

21.1 After completion and approval of Technical Evaluation, the Purchaser shall publish the Technical Evaluation Report, with brief reasons, on EPADS and the websites of PPRA and NationalGrid (if any) before opening Financial Proposals, in accordance with Rule 48 of the Public Procurement Rules, 2026, and shall proceed with Financial Proposal opening only after completion of the applicable grievance/redressal process.

21.2 After Financial Evaluation and determination of the most advantageous Bid, the Purchaser will announce and publish the Final Evaluation Report (with brief reasons for acceptance or rejection) on EPADS and the websites of PPRA and NationalGrid (if any) before award of the procurement Contract; award shall follow expiry of the applicable grievance period and disposal of complaints or any suspension in accordance with Rules 49 and 65 as per the applicable PPRA requirements.

21.3 Any grievance regarding the bidding documents or the Technical/Final Evaluation Reports may be lodged within the relevant periods prescribed in Rule 65 of the Public Procurement Rules, 2026

(two days before Bid submission, seven days after Technical Evaluation Report and five days after Final Evaluation Report, respectively). The Grievance Redressal Committee shall deal with complaints in accordance with Rule 65, including the ten-day decision period.

E. AWARD OF CONTRACT

22. POST-QUALIFICATION AND AWARD CRITERIA

22.1. The Procuring Agency will award the Contract to the Service Provider whose Proposal has been determined to be substantially responsive to the RFP Documents and who has been declared as most Advantageous service provider/contractor.

22.2 A bidder shall not be excluded merely because it is involved in litigation. A bidder subject to applicable PPRA blacklisting/debarment or disqualification under Rules 21, 24 and 25 shall not be considered for award.

23. NOTIFICATION OF CONTRACT AWARD

23.1 After completion of the applicable process under Rules 49 and 65, the Purchaser will notify the successful bidder in writing by a registered post/email/in person that he has been declared as a successful bidder and shall be provided with the letter termed as "Letter of Acceptance". Award-related documents shall be made public through EPADS in accordance with Rule 57.

23.2 Letter of Acceptance shall be accepted by the successful bidder within seven (7) days after receipt.

23.3 RFP shall be read as integral part of the LOA and the contract/agreement.

23.4 The Purchaser may take action in respect of non-fulfilment of the Letter of Acceptance or Contract only in accordance with the terms of the Contract and the applicable law.

23.5 Termination after contract formation shall be subject to the notice, breach and cure provisions of Schedule-E; no separate unilateral termination power is conferred by this clause.

23.6 Subject to Schedule-E, a material default not cured within the stated notice period may result in termination, without prejudice to the parties' accrued rights.

24. PERFORMANCE SECURITY

24.1 The successful Bidder shall submit Performance Security of PKR 1,000,000, as an unconditional on-demand Bank Guarantee issued by an A+ rated scheduled bank in Pakistan in favour of Chief Engineer (MP&M) NTDC, within fourteen (14) days after acceptance of the Letter of Acceptance. The guarantee shall remain valid throughout the Contract period and any extension, and for twenty-eight (28) days thereafter.

24.2 Failure to furnish the Performance Security or execute the Contract within the prescribed time may result in annulment of award and action on Bid Security under Clause 14 and the Rules; a Performance Security not yet furnished cannot be forfeited.

24.3 Performance Security may be invoked for an established failure of the Service Provider to discharge a secured contractual obligation in accordance with its terms, without prejudice to any dispute-resolution rights.

24.4 The Performance Security shall be renewed or extended at least ten (10) days before its expiry so that continuous cover is maintained throughout the Contract (including any approved extension).
24.5 The Purchaser may return the Performance Security to the Contractor after the end of the term of the agreement period subject to satisfactory performance of the successful bidder.

25. SIGNING OF CONTRACT AGREEMENT

25.1 The successful Bidder shall furnish Performance Security and execute the Contract within fourteen (14) days of acceptance of the Letter of Acceptance. Applicable stamp duty shall be paid in accordance with the law. The Chief Peoples Officer, NationalGrid, shall act as Contract Manager for administration of this Contract under Rule 58 of the Public Procurement Rules, 2026.

25.2 Purchaser will provide the draft of the contract to the successful bidder where in this RFP/Bidding Documents and the LOA shall be read as integral part of the contract.

25.3 In case of any dispute, it shall be resolved in accordance with Clause 9 of Schedule-E.

26. PURCHASER'S RIGHT TO ACCEPT THE BID OR REJECT THE BID

26.1 Before the Letter of Award, NationalGrid may reject all Bids only on grounds permitted by Rule 45 of the Public Procurement Rules, 2026, including material non-responsiveness, inadequate competition, impairment of fair competition or other public-interest grounds specified thereunder. Reasons shall be recorded and the rejection communicated through EPADS.

BID SCHEDULES

SCOPE OF WORK

SCHEDULE-A

NationalGrid intends to obtain post-paid cellular services for approximately 1,300 employees in three categories. The minimum off-net, on-net, CUG and data quantities are Pass/Fail under Clause 20.2; comparative scoring and financial-rate entries are governed by Clause 20.

Package Category (ceiling)	Off-net min	On-net min	CUG min	Data min	Reference SMS (scored, not Pass/Fail)
A (PKR 2,500)	1,000	1,000	2,000	40 GB	1,000
B (PKR 1,500)	600	600	1,000	20 GB	500
C (PKR 800)	200	400	500	05 GB	200

An operator-certified network coverage map, supported by verifiable test records under Clause 20.3.4, shall be submitted with the Technical Proposal.

The evaluation method is in Clause 20. Mandatory package minima are Pass/Fail; Schedule-C1 rates are scored at the technical stage and monthly package prices after Financial Proposal opening.

Monthly package pricing for A/B/C, with the stipulated ceilings, shall be quoted exclusively in Schedule-C2 (Table-D) of the Financial Proposal.

SCOPE OF SERVICES

a. This bid is for approximately 1300 users depending upon employer requirement. This count may vary from time to time during the contract period. The employer shall be charged in accordance with the actual/prevailing subscribers. Any new connection on the already mutually agreed rates as per contract shall be provided Free of Cost.

b. Bidder shall be the PTA license holder, offering 4G/LTE/5G services.

c. After full consumption of Mobile Internet Data, internet facility should be temporarily disabled. However, the facility shall be restored on the subscriber’s request through helpline/portal/resource person of purchaser or of the cellular company.

d. The Service Provider shall ensure download/upload speed of at least 2 Mbps at NationalGrid operational sites and offices, to be verified through the QoS site survey under Clause 20.3.4; an operator-certified coverage map, rather than a separate PTA-attested map, shall be submitted.

e. Waiver of Security Deposit, Activation Fee.

f. Free value added services i.e. conference call, call forwarding. Call waiting etc.

g. New value-added services may be procured only where covered by competitively quoted Schedule-C1 rates and within this Contract’s defined cellular-services scope; otherwise, a separate procurement under the applicable PPRA Rules shall be required.

h. The service provider shall ensure uninterrupted cellular services.

i. The service provider will provide dedicated support round the clock.

j. Active connections may be increased by up to twenty per cent (20%) of the initial indicative 1,300 connections at the same package unit rates; any material scope increase beyond this ceiling shall be separately procured as required by applicable PPRA rules. Reductions and routine replacement/porting within the original scope are permitted; billing is based on actual active users.

k. The requirement of connection and data SIMS are on initial basis and may change after change of the scope.

l. Service provider will provide free of charge Mobile Number Portability (MNP) service. Moreover, service provider will provide free of cost portable facility to convert existing/new numbers on its own network subject to the clearance of outstanding bill and all portability process shall be the responsibility of the successful bidder.

m. NationalGrid will not provide any security deposit to existing/new operator if network is changed or merged.

n. Mobile services should not be disrupted even when the voice Minutes/SMS bundle are exhausted for any month upto three times the monthly limit of each table.

o. The service provider will provide independent (Password protected) web portal on individual as well as admin base (for customized reports regeneration as per requirement of the client)for status/usage/activation/duplicate bill and other detail, accessible through PC's and cellular devices. Also, complaint management system should be part of the web portal to track the status of the numbers which are reported as non-functional and should have capacity to measure resolution time.

p. All the subscription services will be activated free of cost.

q. If a number/SMS portal/Internet facility is reported non-functional/out of service or down due to network issue, then resolution time should be maximum time 12 hours from time of reporting.

r. Additional charges shall be mentioned separately in bid after consumption of CUG free minutes, On net minutes, free any network SMS, other network minutes and data.

s. No hidden charges will be paid if not disclosed earlier.

t. Billing should be charged after usage of the services (SMS/calls/internet).

u. The service provider will provide new SIMS with activation free of charge as and when required.

v. The service provider will provide international roaming (including international direct dialling) and/or bulk SMS Service to the service users, whenever required on selected SIMs only. The rates must be mentioned in bid for Call, SMS and Data bundles.

w. Corporate SMS Solutions.

x. Free of cost corporate caller tune as per requirement/discretion of Purchaser.

y. Dedicated Helpline number exclusively reserved for purchaser.

z. Add-on/value added services can be acquired on voice SIMS upon request on base package.

aa. The service provider should provide up to date PTA approved QOS ranking.

SCHEDULE-B

TERMS & CONDITIONS

a. All charges are to be provided Inclusive of government taxes.

b. List of VAS covers Missed Call alerts, Call waiting, call forwarding, activation of conference calling, activation of CUG Call Waiting, International roaming/WAP/MMS, Business SMS subscription, itemized billing, and any other competitive service. Online billing and other related information retrieval from the service provider's website/portal.

c. Complaints regarding barring of outgoing/incoming calls, internet and/or SMS, billing, other services and their quality should be catered immediately on priority basis through helpline and/or focal persons of service provider.

d. The offered tariff shall not increase during the contract period except any changes made by the government on taxes however the benefits of subsequent decrease in taxes, shall be extended to NationalGrid Immediately.

e. Revised discounted Rates during contract Period may be offered by the service provider to NationalGrid and if accepted these will be implemented along with already agreed facilities as per agreement till validity of agreement.

f. Conditional Bids / Rates will not be entertained/accepted.

g. Bids submission /Tender opening date & timings shall be observed strictly.

h. The Service Provider shall raise a consolidated invoice to NationalGrid, supported by subscriber-wise details, within the first three days of each calendar month. Electronic bills/notifications shall also be made available to individual users.

i. Procurement of services outside this RFP's scope shall be subject to separate competition or a permitted procurement method under the applicable PPRA Rules; no blanket right to procure unpriced unrelated services is created by this Contract.

FAILURE AND TERMINATION

a. The Service Provider shall commence services and complete number migration within thirty (30) days after the Letter of Acceptance. If it fails to do so, NationalGrid may issue a default notice and, if the failure is not remedied in accordance with the Contract, NationalGrid may:

i. Terminate the Contract and issue a fresh tender; or

ii. Upon valid termination, procure replacement services in accordance with the applicable PPRA Rules; there is no automatic right to award to the second-ranked bidder.

b. In the event of action being taken under a(i) or a(ii) above, the Bidder shall be liable for any loss which NationalGrid may suffer on the account; but the Bidder shall not be entitled to any gain on repurchase/re- contract made against the contract.

c. If, during the execution of the Contract, the Service Provider is blacklisted or debarred under the applicable PPRA framework, NationalGrid may, subject to Clause 6 of Schedule-E and without prejudice to accrued rights, take any of the following actions:

i. To allow the contract to run its course till completion in accordance with the terms and conditions of Contract.

ii. To stop further services under the Contract; or

iii. To terminate the Contract in accordance with Clause 6 of Schedule-E.

Schedule for Additional Rates

SCHEDULE-C1 — Additional Usage / Ramp-rate Quotation (TO BE SUBMITTED WITH THE TECHNICAL PROPOSAL). Bidders shall enter binding all-inclusive unit rates for each package. Rates for additional off-net calls, on-net calls, SMS and data shall be scored under Clause 20.3 as rows 2, 4, 6 and 8 of Tables A, B and C respectively.

Pkg	Off-net usage / 30 sec (PKR)	On-net usage / 30 sec (PKR)	SMS beyond allowance (PKR/SMS)	Data beyond allowance (PKR/GB)
A	_____	_____	_____	_____
B	_____	_____	_____	_____
C	_____	_____	_____	_____

Schedule-C1 shall be completed and submitted with the Technical Proposal. The base monthly package price shall be entered only under Schedule-C2 (Table-D) in the Financial Proposal.

NationalGrid shall assess the additional off-net/on-net/SMS/data rates in Schedule-C1 under Clause 20.3 and the monthly package prices in Schedule-C2 under Clause 20.4. Package minima are in Clause 20.2.

SCHEDULE-C2

Table-D: FINANCIAL PROPOSAL FORM

Service provider Name				
Package	Indicative users	Maximum PKR / user / month	Bidder quoted PKR / user / month	Evaluated monthly amount (PKR)
A	260	2,500	_____	(users × quoted unit rate)
B	910	1,500	_____	(users × quoted unit rate)
C	130	800	_____	(users × quoted unit rate)
TOTAL	1,300	—	—	Sum of A+B+C

Approximate Total Number of Users at 1st stage 1300

Evaluated monthly amount = (260 × bidder unit price A) + (910 × bidder unit price B) + (130 × bidder unit price C). All price cells above are to be completed by the Bidder; no price shall exceed its stated package ceiling. Financial Score is calculated solely under Clause 20.4.

  - The bidder obtaining the highest Final Combined Score under Clause 20 and meeting all mandatory requirements shall be declared the most advantageous responsive Bidder.
- Price is inclusive of all taxes and duties.
- Conditional Bids / Rates will not be entertained / accepted.
- Billing/call-rate pulse: 30 seconds for voice calls.
- No hidden charges shall be paid. Any item or service not priced in Schedule-C1 or Schedule-C2 is included in the quoted monthly package, except a future service lawfully procured separately.
- The bidder is required to quote the Rate of Monthly bill for the whole package, Incomplete/ partial/conditional package shall not be accepted and bidder shall be declared NON-RESPONSIVE.

Signature & Stamp of Bidder: _____

SCHEDULE-D

BID FORM

Proposal Submission

A. Technical Proposal

Director General (Procurement),NationalGrid
8th Floor, Shaheen Complex, Egerton Road,
Lahore, Pakistan

Sir,

Having examined the Bidding Documents including Addenda Nos. (insert numbers), the receipt of which is hereby duly acknowledged, we offer to provide the services in accordance with the Request for Proposal. We hereby submit our Technical Proposal as a separate part of our Bid under the Single Stage Two Envelope Procedure.

If our Bid is accepted, we will obtain the Performance Guarantee in a sum equivalent to PKR: 1,000,000/- for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this Bid for the Bid Validity Period specified in the RFP from the deadline for Bid submission, and it shall remain binding upon us and may be accepted at any time before expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We confirm that this Technical Proposal contains our Schedule-C1 additional-usage rates but no monthly package price or discount, which have been submitted separately in our Financial Proposal.

Our Technical Proposal shall remain binding upon us for the same Bid Validity Period applicable to our Financial Proposal.

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address of agent	Amount and Currency	Purpose of Commission or gratuity
_____	_____	
_____		_____
_____		_____

(if none, state "none")

We understand you are not bound to accept any Proposal you receive from any bidder.

Signature of Authorized representative
Date ----------
Stamp of Agency.
Legal Address

B. Financial Proposal

Director General (Procurement), NationalGrid

NationalGrid
8th Floor, Shaheen Complex, Egerton Road,
Lahore, Pakistan

Sir,
Having examined the Bidding Documents including Addenda Nos. (insert numbers), we hereby submit our Financial Proposal for the Hiring of Cellular Phone Services for NationalGrid Employees. Our Financial Proposal comprises the completed Schedule-C2 (Table-D monthly package quotations), which forms the 20% Table-D component of the evaluation. All monthly package quotations are subject to the stated ceilings.

We confirm that the quoted prices/rates are inclusive of all applicable taxes, duties, fees, levies and other charges under Pakistani law and shall remain fixed and firm during the Contract period except where the RFP expressly provides otherwise.
We agree that this Financial Proposal shall remain valid for the same Bid Validity Period as our Technical Proposal and shall be opened only if our Technical Proposal is determined technically qualified/substantially responsive.
We understand that the Financial Proposal will be evaluated in accordance with Clause 20 and that the most advantageous responsive Bidder will be determined on the basis of the Final Combined Score.
Signature of Authorized Representative: _____
Date: _____
Stamp of Agency: _____
Legal Address: _____

Draft Contract form will be provided to successful bidder.

SCHEDULE-E

Contract Agreement Forms

General/Special Contract Conditions

1. Definition:

In this Agreement, the following terms shall have the meanings assigned as under:

a) "Company" means the NationalGrid

b) "Service Provider" means name of the contractor's firm/Company

c) "Services" means the Cellular services as per schedule-A, B C)

d) Personnel' Mean proposed and Listed in this contract agreement

d) "Department" means the NationalGrid.

2. Services:

a) The contractor shall perform the Services under this Agreement as detailed in per schedule-A, B&C)

b) The Contractor shall perform and execute the Services at the times and in the manner as specified in per schedule-A, B &C) to this Agreement with due care and skill in accordance with the best professional standards prevailing in similar industry to the satisfaction of the Company

c) The contractor recognizes and assures that any Services performed under this Agreement shall be the exclusive property of the Company and the contractor shall have no right or claim to it.

d) The Parties hereby agree that this Agreement does not in any manner restrict the Company from the appointment of any other Service Provider for similar purpose. The Company reserves the right of appointment concerning the subject matter of this Agreement and may appoint other Service Providers for the purpose of the Services stated herein.

3. Responsibilities:

a) **Service** Provider/Contractor

The Service Provider/Contractor shall:-

(i) ensure the effective performance and execution of Services detailed in per schedule-A, B &C).

(ii) endeavor to effectively perform its obligations and ensure to satisfy the objective of the Company regarding the Services.

(iii) make appropriate documentation available to the Department

b) **Company**

The Company shall; -

(i) arrange for adequate and concise documentation in order to facilitate the Service Provider for the execution of Services to be rendered under this Agreement.

(ii) Provide adequate information necessary for the execution of the Services to be performed by the Service Provider.

(iii) Ensure that the terms of this Agreement are implemented as mutually agreed between the Parties.

(iv) Ensure timely payments in accordance with the Agreement.

4. Term of Payments

a. The Service Provider shall raise a consolidated monthly invoice to NationalGrid, supported by subscriber-wise details (name/designation per SIM), by the 3rd of every month. Individual electronic bills/SMS notifications shall be made available to users for information only.

b. Properly supported, undisputed invoices shall be verified and paid by NationalGrid through its designated Drawing & Disbursing Officer within thirty (30) days of receipt in accordance with Rule 54 of the Public Procurement Rules, 2026. Any disputed portion shall be promptly identified in writing and the undisputed balance shall not be withheld.

c. No payment shall be made in advance.

5. Proprietary Information/Confidentiality

a) During the course of the Agreement both the Parties will share information of confidential and/or proprietary nature, Recipient agrees not to disclose any information to any third party(s) or to any of its employees except those employees who have a need to know the information to accomplish a stated task in accordance with the terms and conditions of this Agreement and such employees shall be made aware that the information is confidential and shall be under a written contractual restriction on nondisclosure and proper treatment of confidential information that is no less restrictive than the terms of this Agreement.

b) Notwithstanding the foregoing, recipient may disclose the disclosing Party's information if in the opinion of its counsel, disclosure is required by law; provided, however, that recipient will use all reasonable efforts to notify disclosing Party of the obligation to make such disclosure in advance of the disclosure so that disclosing Party will have a reasonable opportunity to object to the disclosure and that recipient requests confidential treatment of the disclosed information. Recipient agrees that it shall treat the confidential information with the same degree of care it accords to its own confidential information of a similar nature; provided that in no event shall recipient exercise less than reasonable care to provide the confidential information.

c) The treatment accorded by the foregoing clause shall be binding on both the Parties and shall remain in force for a period of five years.

6. Termination

a) Either Party may terminate this Agreement if the other Party fails to remedy a breach of the terms of this Agreement within thirty days (30) days of a written notice to do so.

b) The Company may terminate this Agreement if the Service Provider fails to provide the Services to the required quality in accordance with this Agreement and does not remedy the failure within the period stated in the Company's written notice, which shall not exceed one (1) month.

c) If NationalGrid fails to pay an undisputed, properly supported invoice within thirty (30) days, the Service Provider may issue a written notice requiring payment within a further thirty (30) days before invoking the contractual termination or dispute provisions. Accrued payment obligations remain payable.

7. Other conditions

a) The Service Provider shall be liable for direct losses caused by breach of its contractual obligations, negligence or wilful misconduct. Its aggregate liability for ordinary breach shall not exceed amounts payable by NationalGrid for the Services during the preceding twelve (12) months; this limit shall not apply to fraud, wilful misconduct or misuse of confidential information.

8. Force Majeure

a) The obligations of each of the Parties hereunder shall be suspended during the period and to the extent that such Party is prevented or hindered from complying therewith by "Force Majeure" (as hereinafter defined). In such event, the Party shall give notice of suspension as soon as reasonably possible to the other Party stating the date and extent of such suspension and the cause thereof. Any of the Parties whose obligations have been suspended as aforesaid shall resume the performance of such obligations as soon as reasonably possible after the removal of the cause and shall so notify the other Party.

b) "Force Majeure" means any cause beyond the reasonable control of a Party, including natural catastrophe, strikes, lock-outs and compliance with binding laws, orders or regulations in Pakistan, provided that a lack of funds shall not constitute Force Majeure.

c) Nothing herein shall require the Parties concerned to settle strikes or labour disputes by acceding to demands deemed to be unreasonable by objectively evaluating the situation but subject to this, the Party concerned shall use its reasonable endeavors to remove, avoid and /or mitigate the effects of such circumstances.

9. Dispute Resolution/Arbitration

a) The Parties shall attempt to amicably resolve any and all disputes as to the interpretation of the Agreement or as to the performance of either Party hereunder.

"Initially the dispute shall be referred to ED (Supply Chain), NationalGrid".

b) If the Parties cannot settle any dispute or difference within thirty (30) days after first conferring, then such dispute or difference shall be settled through arbitration. Each party shall appoint one arbitrator and the appointed arbitrators shall then appoint an umpire. The award of the arbitrators or in case of a dispute between the arbitrators, the umpire shall be final and binding. Either Party, before or during any arbitration, may apply to a court having jurisdiction for a temporary restraining order or preliminary injunction where such relief is necessary to protect its interest pending completion of the arbitration proceedings. Prior to initiation of arbitration or any other form of legal

proceeding, the aggrieved Party will give the other Party written notice describing the claim and total as to which it intends to Initiate action.

c) In case of any dispute, between the parties, the dispute will be settled under arbitration Act, 1940 and prevailing Law and Procedure.

d) The place of arbitration shall be Lahore, the arbitration shall be governed by the Arbitration Act, 1940 and the language of the arbitration shall be English

10. Notices

a) Any notice required to be provided pursuant to this Agreement shall be in writing and may be given by delivering the same by hand, or by sending the same by prepaid registered post or courier to the registered addresses of the Parties, or by email to their designated email addresses, or such other address as the Parties may notify to each other. Any such notice given as aforesaid shall be deemed to have been given or received at the time of delivery (if delivered by hand), the first Working Day next following the day of sending (if sent by email) and the second Working Day next following the day it is sent (if sent by post). Without prejudice to the foregoing provisions of this Clause, if the Party to which a notice is given does not acknowledge the same by the end of the third Working Day next following the day of delivery by sending, the Party giving the notice shall communicate with the Party which has not so acknowledged and, if necessary, re-deliver or re-send the notice.

Address for correspondence

b) For the purposes of this Clause, a Party may take the address and facsimile number of the

other Party to be:

(i) the address and number of services provider firm

_____

_____

(ii) where another address or number of Company:

Attn: _____

11. Relationship

The Parties hereby agree that no terms of this Agreement shall be construed as to portray an employer-employee relationship between the Parties and that both the Parties are acting independently and at their discretion.

12. Amendment

a) No term and condition of this Agreement may be amended without the prior consultation and understanding between the Parties.

b) This Agreement shall supersede any existing arrangements and or understandings between the Parties in relation to the terms agreed upon under this Agreement.

13. Applicable Law and Jurisdiction

a) This Agreement is governed by the laws of the Islamic Republic of Pakistan.

b) Subject to the arbitration provisions of Clause 9, the courts at Lahore shall have jurisdiction over interim relief, enforcement and other matters that may lawfully be brought before a court. This clause does not displace the agreement to arbitrate.

14. Stamp Duty

This Agreement shall be stamped in accordance with Stamp Act, 1899 by the Applicant.

15. Performance Security

The Performance Security amount PKR: 1,000,000/- in the form of Bank Guarantee issued by a scheduled of Pakistan having rating A+, on the prescribed format attached with the bidding document.

16. Documents of Contract agreement

The following document to contract Agreement shall form an integral part of Agreement and shall be interpreted accordingly.

i) Contract agreement
ii) Notice of Award
iii) Price schedule
iv) Post bid clarification/correspondence
v) This RFP
vi) General/Special Conditions of Contract
vii) Applicable PPRA Blacklisting / Debarment Regulations and related binding requirements.

Letter of Acceptance

[on letterhead paper of the Employer]

. . . . . .[date]. . . . . .

To: . . . . . [name and address of the Contractor].

Subject: . . . . . [Notification of Award Contract No].

This is to notify you that your Bid dated . . . .[insert date] .. . . .. for execution of the. . . . [insert name of the contract and identification number, as given in to Bid]. . . . .. for the Accepted Contract Amount of the equivalent of..... [insert amount in numbers and words and name of currency], as corrected and modified in accordance with the Instructions to Bidders is hereby accepted by our Agency.

You are requested to furnish Performance Security of PKR 1,000,000, in the prescribed unconditional Bank Guarantee form, within fourteen (14) days following acceptance of this Letter of Acceptance, consistent with Clauses 24.1 and 25.1 of the Bidding Documents.

The Performance Security shall be in favour of Chief Engineer (MP&M) NTDC and remain valid throughout the Contract period and for twenty-eight (28) days thereafter.

The successful bidder shall commence the Services in accordance with the approved migration schedule, not later than thirty (30) days following issuance of this Letter of Acceptance.

This Letter of Acceptance relates to cellular telecommunications services, and the Contract shall be governed by the agreed service terms and Schedule-A/B/C.

Authorized Signature: _____

Name and Title of Signatory: _____

Name of Agency: _____

Attachment: Contract Agreement

Contract Agreement

THIS AGREEMENT made the. . . . . ..day of . . . . between..... . . . . name of the Employer . . . . . (hereinafter "the Employer"), of the one part, and . . . . . name of the contractor . . . . .(hereinafter "the Contractor"), of the other part:

WHEREAS NationalGrid wishes to procure cellular telecommunications services for its employees and the Service Provider has submitted an accepted responsive Bid for those Services, the parties agree as follows:

The Employer and the Contractor agree as follows:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Contract documents referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement. This Agreement shall prevail over all other Contract documents.

1. Contract agreement
2. Notice of Award
3. Price schedule
4. Post bid clarification/correspondence
5. This RFP
6. schedule-A, B & C of RFP
7. General/Special Condition of Contract
8. Applicable PPRA Blacklisting / Debarment Regulations.

3. In consideration of the payments specified in the Contract, the Service Provider undertakes to provide the cellular telecommunications Services in accordance with the Scope of Services, service levels and agreed Prices.

4. NationalGrid undertakes to pay the Service Provider the amounts properly due for Services actually provided, in accordance with the payment provisions and the applicable Rules.

IN WITNESS WHEREOF, the parties have executed this Agreement in accordance with the laws of the Islamic Republic of Pakistan on the date first written above.

Signed by: _____ Signed by: _____

for and on behalf of the Employer for and on behalf the Contractor

in the presence of: _____ in the presence of: _____

Witness, Name, Signature, Address, Date Witness, Name, Signature, Address, Date

Performance Security

[Bank's Name, and Address of Issuing Branch or Office]

Beneficiary: Chief Engineer (MP&M) NTDC

Date: . . . . . .

Performance Guarantee No: . . . . . .

We have been informed that [name of Service Provider] has entered into Contract No. [reference] dated [date] with NationalGrid for providing cellular telecommunications services to NationalGrid employees (the “Contract”).

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Contractor, we. . . . . [name of the Bank). . . . .. hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of . . . . [name of the currency and amount in figures] . . . . . (. . . . . [Amount in words]. . .. .) such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the. . . . . Day of. . . . . and any demand for payment under it must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees 2010 rev., ICC Publication No. 758.

Signature