



RESTRICTED



I O N
C&IT Svcs Dte

Subject: Technical Evaluation for Procurement of External Monitoring Solution Services (Tender # NADRA-HQ-RFB-72/2026)

Reference: NADRA-HQ-RFB-72/2026-TMD9BU dated 23 Jun, 2026

1. With reference to the subject noted above, please find enclosed tender sheet duly signed by the concerned officer is attached as Annex-A.
2. Forwarded for your information/further necessary action please.

For Director (R&S)
Deputy Director (Admin)
(Khizer Misbah)

NADRA/C&IT/R&S/40 Dated 15 July 2026

To: Admin-Procurement

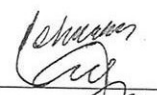
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Technical Evaluation for Procurement of External Monitoring Solution Service (Tender # NADRA-HQ-RFB-72/2026)

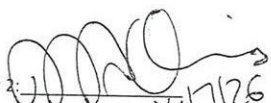
S#	Firms / Vendors	M/S TechAvenue			M/S Inara	
	BOQ	(Pg-12) External Monitoring Solution Service for NADRA public hosted services for 3 years: 32 (URLs/Hosts)			Query Response: External Monitoring Solution Service for NADRA public hosted services for 3 years : 32 (URLs/Hosts)	
1	Company Profile with past relevant experience of similar nature (2021-2026), Provide one P.O for any of Years (2021-2026). Similar nature project means Network or Application Monitoring solutions on-prem or cloud based.	(Pg-23) P.O Attached of NADRA, Pakistan Nuclear regulatory authority			(Pg-44) P.O of Ubank is attached with proposal	
2	Letter of compliance with the statement "Bidder fully agreed and complied all Sections/parts/Annexures of RFP"	(Pg-17) letter attached with proposal			(Pg-46) letter attached with proposal	
3	Completely filled compliance sheet given in this document	(Pg-13) Compliance attached with proposal			(Pg-48) Compliance attached with proposal	
S#	Feature	Requirement	Compliance (Fully-Comply/Not-Comply)	Remarks	Compliance (Fully-Comply/Not-Comply)	Remarks
Licensing						
1	Subscription must be updated on Service provider Portal on account registered via NADRA email account.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Query Response
2	Service is required for three years	3 Years	Fully Comply	Query Response	Fully Comply	Query Response
Features of External Monitoring solution service						
1	1-60 min. check interval	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
2	Check points all over the world	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
3	Checkpoint selection: regions wise and country wise. Must have 100+ checkpoints in 5+ continents worldwide.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
4	Check points in Pakistan (Checkpoint means the service provider point from where it will check NADRA services)	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
5	Alert via SMS on phone number	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
6	Dash Board to view all monitors in one place (One Monitor here means the configuration where a single URL/Host/Service is configured at service provide portal to monitor the service)	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
7	Concurrent monitoring	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
8	Able to configure multiple option for error conditions	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
9	Can select multiple browser type	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
10	Send alert to configured email and phone numbers	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
11	Configure alerts with multiple escalation levels with multiple timing intervals	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
12	Send scheduled reports over email	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
13	Monitor and Alert Logs	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
14	Web site speed test option from any checkpoint	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
15	Web site uptime check option to check from all check points	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
16	24 x 7 x 365 support	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet

17	Mobile app to check status on mobile phone	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
18	Can monitor on custom tcp port	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
19	Can show overall availability and summary report	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
20	Show performance of all monitors	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
21	Provide Web application monitoring, API monitoring, web performance monitoring and uptime monitoring	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
22	Provide monitor logs	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
23	Dashboard for view of all monitors on single dashboard	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
24	Allow to enable/disable monitor or alerts of monitor from dashboard	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
25	Provide browser checks with full page check and transaction	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
26	Provide advanced checks including DNS, SMTP, Ping and SSL Certificate	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
27	Provide basic connectivity check at Network level	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
28	Provide page availability using error when page is not available or based on the https response code	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
29	Provide check for page content to match the configured page content as per configured contents and alert in case of any issue.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
30	Provide check page load time	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
31	Allow multiple user agents including chrome, Firefox, Microsoft edge, Opera, internet explorer, safari and custom.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
32	Allow to configure https get and post request with body and headers.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
33	Allow to configure multiple TLS and HTTP versions	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
34	Allow to configure group of administrators for alert over email, Phone and SMS.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
35	Allow monitor groups	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
36	Dashboard to view account overview, alerts, monitors, availability, errors, SLA etc	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
37	Provide diagnostic tools including website speed test, uptime check, ping test, traceroute, response header check.	Yes	Fully Comply	Complied as per Compliance sheet	Fully Comply	Complied as per Compliance sheet
Recommendation			Recommended		Recommended	

Recommendations have been made as per technical criteria only, However Procurement Dept kindly verify remaining all clauses for selection of bidder as per NADRA Procurement rules for all bidders.

President: 
Name: Mr. Rehman Gull
Director (C&IT Svcs) 14/7/26

Member 1: 
Name: Mr. Junaid Zafar
Dy. Director (C&IT Svcs) 14/7/26

Member 2: 
Name: Mr. Manzoor Ahmed Khawaja
Dy. Director (T&D) 14/7/26

Member 3: 
Name: Mr. Ashar Nawaz
NDWH: AD 78558