



Ref: SGMD/CS/70/26

Date: 14-05-2026

The Deputy Director (Monitoring & Implementation)

Public Procurement Regulatory Authority,
Cabinet Secretariat, Cabinet Division, Government of Pakistan,
Federal Bank for Cooperative Building, Sector G-5/2, Islamabad.

Fax No. (051) 99224823

FINAL EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)
OUTSOURCING OF SNGPL CALL CENTRE
TENDER ENQUIRY No. SGMD/CS/70/26

Dear Sir,

In compliance to Rule 35 of Public Procurement Rules, 2004, we give hereunder evaluation result of bids received against tender enquiry having value of above Rs. 500,000/- issued from Sui Northern Gas Pipelines Ltd: -

- | | |
|----------------------------------|---------------------------------------|
| 1. Name of Procuring Agency | : Sui Northern Gas Pipelines Limited, |
| 2. Method of Procurement | : Single Stage Two Envelop System |
| 3. Title of Procurement | : Outsourcing of SNGPL Call Centre |
| 4. Tender Enquiry No. | : SGMD/CS/70/26 |
| 5. PPRA Ref. No. (TSE) | : TS0000002574E |
| 6. Date & Time of Bid Closing | : 31-03-2026 at 1500 Hours |
| 7. Date & Time of Bid Opening | : 31-03-2026 at 1530 Hours |
| 8. No. of Bids Received | : 02 (Two) |
| 9. Criteria for Bid Evaluation | : As per tender documents |
| 10. Details of Bid(s) Evaluation | : As under: - |

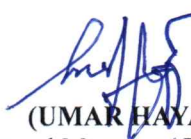
Name of Bidder	Technical Evaluation (if applicable)	Financial Evaluation (if applicable)	Evaluated Cost (inclusive of PST/GST)	Rule/Regulation/SBD*/Policy/Basis for Technical Rejection/Acceptance as per Rule 35 of PP Rules, 2004
M/s Pak Telecom Mobile Limited (Ufone)	Responsive	Responsive	Rs. 74,888,991/-	1 ST Lowest
M/s Sybrid (Private) Limited	Responsive	Responsive	Rs. 76,055,400/-	2 ND Lowest

Accordingly, LOI and work order are being placed on the most advantageous bidder i.e., M/s Pak Telecom Mobile Limited (Ufone).

Thanking you.

Yours faithfully,

SUI NORTHERN GAS PIPELINES LIMITED


(UMAR HAYAT)
General Manager (CS-North)
for MANAGING DIRECTOR


(WAJHA ANWAR)
General Manager (CS-South)
for MANAGING DIRECTOR

Copy by post: - The Deputy Director (Monitoring & Implementation), Islamabad.

Cc: GM (IT/MIS) – Kindly display the technical evaluation results on Company's official website.

Page 1 of 1

Registered Office:

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21- Kashmir Road, Lahore, Pakistan.
+92-42-99082000-06

www.sngpl.com.pk

Head Office:

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