

(FINAL EVALUATION REPORT)As per rule 35 of PP Rules, 2004

- 1 Name of Procuring Agency DIRECTORATE GENERAL IMMIGRATION & PASSPORTS, ISLAMABAD
- 2 Method of Procuring Open Competition bidding Single Stage One Envelop Procedure (Technical + Financial)
- 3 Title of Procurement TENDER FOR HIRING OF WHATSAPP CHATBOT SOLUTION.
- 4 Tender inquiry No No. 01/05/2026-Chatbot –Call Center
- 5 PPRA Ref. No. (TSE): TS0000007192E
- 6 EPAD REFERENCE F-26061902797
- 7 Date & time of bid closing 17.06.2026. till 11:00 AM
- 8 Date & time of bid opening 17.06.2026. till 11:30 PM
- 9 No of bids received (04) Four bidders participated in the tender and submitted their technical and financial proposals
- Criteria for bid evaluation Evaluation of Bids as per clause (6) Mandatory eligibility criteria of the tender document, technically qualification and financially quoted rate.

Sr. No	Name of Bidder	Technical Evaluation		Financial Evaluation	Remarks	Rule/Regulation/SBD*/Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004
		Bids evaluation (Mandatory Eligibility criteria)	Marks Obtained 80/100			
1	M/s Intellexal Solution	Qualified	100/100	14,815,000	Qualified	Technically qualified as per clause (06) of Mandatory eligibility criteria of bidding documents and all mandatory and technical compliance requirements. Hence M/S Intellexal Solution stands qualified for further process i.e. issuance of notification of award of contract.
2	M/s Convex Interactive	Qualified	60/100	Not Considered	Disqualified	M/s Convex Interactive stands qualified on the basis of profile evaluation and stands disqualified on technical ground and secured 60 /100 marks, moreover, Convex Interactive has not included Hardware cost in their Financial Proposal. Company has based their technical proposal on the provision of all hardware by DGIP. Hence stands disqualified.
3	M/s Senarios	Disqualified	Not Considered	Disqualified	Disqualified	M/s Senarios couldn't fulfilled the mandatory eligibility criteria. Hence stands disqualified
4	M/s Tech Eastward	Disqualified	Not Considered	Disqualified	Disqualified	M/s Tech Eastward couldn't submitted the financial proposals, hence said bidder was not evaluated. Hence stands disqualified.

SIGNATURE

YOUSAF RASHEED**Assistant Director**

Official Stamp: Directorate General

Immigration & Passports

Standard Bidding Documents (SBD) Islamabad