



GOVERNMENT OF PAKISTAN
PAKISTAN DIGITAL AUTHORITY



No.PDA/NOTIFICATION/014/2026

Islamabad, the 04th September, 2026

NOTIFICATION

In exercise of the powers conferred by sub-rule (1) of rule 48 of the Public Procurement Rules, 2004 (notified vide S.R.O. 432(I)/2004 dated 8 June 2004, as amended from time to time), framed under the Public Procurement Regulatory Authority Ordinance, 2002 (Ordinance No. XXII of 2002), read with the Digital Nation Pakistan Act, 2025 (Act No. I of 2025), the Competent Authority is pleased to constitute the Grievance Redressal Committee of the Pakistan Digital Authority, hereinafter referred to as "the Committee", with immediate effect and until further orders, comprising the following:

S. No.	Name and Designation	Role
1.	Dr. Muhammad Jameel Sear, Member, Pakistan Digital Authority	Chair
2.	Dr. Sahibzada Ali, Chief DPI Officer, Pakistan Digital Authority	Member
3.	Ms. Faiza Shah, Business Analyst, Pakistan Digital Authority	Member

2. Mr Rizwan Ahmed, Senior Office Coordinator, Pakistan Digital Authority, shall act as Secretary to the Committee, without the right of vote, and shall maintain the record of complaints, proceedings and decisions.

3. **Mandate.** The Committee shall address, in accordance with rule 48 of the Public Procurement Rules, 2004, all complaints of bidders and parties arising in respect of procurements undertaken by the Pakistan Digital Authority in its capacity as a procuring agency, prior to the entry into force of the procurement contract, including:

(a) complaints filed by any party against the eligibility parameters, evaluation criteria or any other terms and conditions prescribed in the bidding documents, where alleged to be contrary to the provisions of the procurement regulatory framework, which shall be decided well before the proposal submission deadline, in terms of sub-rule (2) of rule 48; and

(b) complaints lodged by any bidder aggrieved by any act of the Authority after the submission of its bid, filed within seven days of announcement of the technical evaluation report, or within five days after issuance of the final evaluation report, in terms of sub-rule (3) of rule 48.

4. **Disposal of complaints.** The Committee shall investigate and decide upon each complaint within ten days of its receipt, through a reasoned order in writing, in terms of sub-rule (6) of rule 48. Where a complaint is filed against the technical evaluation report, the Committee shall suspend the procurement proceedings, in terms of sub-rule (4) of rule 48; in all other cases, the filing of a complaint shall not, of itself, suspend the procurement proceedings. A complaint filed after issuance of the final evaluation report shall not reopen the technical evaluation, save

where the single stage single envelope bidding procedure has been adopted, in terms of sub-rule (5) of rule 48.

5. **Powers and procedure.** The Committee is vested with the necessary powers and authorizations contemplated under sub-rule (1) of rule 48, including the powers to: requisition the complete record of the procurement proceedings concerned; obtain written comments of the relevant procurement, bid opening or evaluation committee; hear the complainant and any concerned officer; and co-opt technical or legal advice, without the right of vote, where required. The quorum shall be the full membership of the Committee, and decisions shall be taken by majority.

6. **Recusal and substitution.** A member who has participated, in any capacity, in the procurement proceedings to which a complaint relates, including the framing of specifications or bidding documents, evaluation, or approval, shall recuse from that complaint. In such a case, the Competent Authority shall nominate a substitute member for that complaint, so as to preserve the odd-number composition required under sub-rule (1) of rule 48.

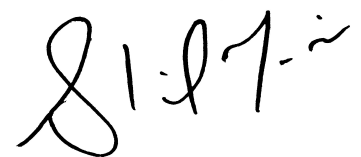
7. **Filing of complaints.** Complaints shall be made in writing, addressed to the Secretary of the Committee at [official address] or by email at [official email], and, where the procurement is processed on the e-Pak Acquisition and Disposal System (EPADS), through the relevant EPADS module. Each complaint shall clearly identify the procurement concerned, the act complained of and the relief sought, and shall be accompanied by supporting documents.

8. **Communication and record.** Decisions of the Committee shall be communicated in writing to the complainant and the concerned wing, placed on the record of procurement proceedings maintained under rule 46, and uploaded on the Authority's website. A copy of this Notification shall be shared with the Public Procurement Regulatory Authority for information and record.

9. **Appeal.** Any bidder or party not satisfied with a decision of the Committee may file an appeal before the Public Procurement Regulatory Authority within thirty days of communication of the decision, subject to deposit of the prescribed fee and in accordance with the procedure issued by that Authority, including the Redressal of Grievances Regulations, 2021, in terms of sub-rule (7) of rule 48. Disputes arising after entry into force of a procurement contract shall be settled in accordance with rule 49 of the Public Procurement Rules, 2004 and the dispute resolution provisions of the relevant contract.

10. This Notification supersedes all previous notifications and office orders on the subject, if any.

By order of the Chairperson, Pakistan Digital Authority



Dr Sohail Munir
Chairperson

The Vice Chairperson, Islamabad
Islamabad

The Business Analyst II, Islamabad
Islamabad

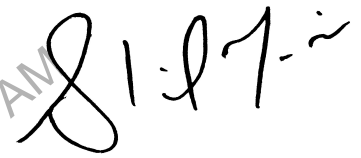
The Chief DPI Officer, Islamabad
Islamabad

The Senior Office Coordinator, Islamabad
Islamabad

Copy for information to:-

- 1- Chief of Staff, PDA, Islamabad
- 2- Managing Director, PPRA, Islamabad
- 3- Member PDA, PDA, Islamabad
- 4- Executive Director - Finance & Procurement, PDA, Islamabad
- 5- Executive Assistant - Chairperson Office, PDA, Islamabad
- 6- Director of Partnership and Stakeholder Engagement, PDA, Islamabad

Ateeq Haider Bano
Director (IT)
08 September, 2026, 09:31:50 AM



Dr Sohail Munir
Chairperson