

**Ministry of National Health Services Regulation & Coordination
Integrated Disease Surveillance and Response System
National Institute of Health (NIH)**

TENDER NOTICE

Integrated Disease Surveillance and Response System (IDSRS) Project, National Institute of Health (NIH), Ministry of National Health Services Regulation & Coordination, Islamabad intends to procure services from well-reputed, experienced, and technically sound firms / Joint Ventures / Consortia, registered with Sales Tax / Income Tax and on Active Taxpayer List (ATL) of FBR, having relevant experience, infrastructure, manpower and expertise for the following procurement under PPRA Rule 36(c) - extendable of the Public Procurement Rules, 2004 (as amended from time to time). Details are as under: -

S. No.	Description
1.	HIRING OF THE SERVICES FOR TURNKEY ESTABLISHMENT, INTEGRATION & OPERATIONS OF DIGITAL TELEMEDICINE ECOSYSTEM (PILOT PHASE).

2. The procurement shall be conducted under "Two-Stage Bidding Procedure" in accordance with PPRA Rule 36(c), due to the complex, integrated, and multi-component nature of the assignment, requiring technical consultations and refinement of specifications prior to finalization of financial proposals. Bids shall be collected and opened as per the following schedule:

Activity	Details
Submission of Stage-I (Technical Proposals Only)	Through e-Pak Acquisition & Disposal System (EPADS). All prospective bidders shall submit their proposals through EPADS.
Date, Time & Place of Opening (Stage-I)	23-04-2026 at 11:30 A.M. , in IDSRS Project Office, National Institute of Health (NIH), Park Road, Chak Shahzad, Islamabad.

3. The assignment encompasses the comprehensive design, development, deployment, and integration of telemedicine platform, along with the establishment/renovation of telemedicine centers and supporting digital infrastructure. It further includes the supply, installation, and operationalization of telemedicine kiosks, as well as the integration of a pharmacy network with prescription fulfillment systems to ensure end-to-end service delivery. Additionally, the scope covers media, communication, and public health outreach campaigns to drive awareness and adoption, and the provision of qualified human resources and complete operational management on a turnkey basis for sustained and efficient service delivery.

4. Interested bidders must be duly registered with the Securities and Exchange Commission of Pakistan (SECP) or relevant regulatory authority, and with the Federal Board of Revenue (FBR) for National Tax Number (NTN) and Sales Tax Registration (GST), and must be on the Active Taxpayer List (ATL). The bidders should possess proven and verifiable experience in telemedicine, digital health solutions, IT systems, infrastructure development, and healthcare operations, along with demonstrated capability to execute complex turnkey and integrated projects of similar nature. Furthermore, the bidders must not be blacklisted or debarred under the Public Procurement Rules, 2004. Detailed eligibility and qualification requirements are provided in the bidding documents.

5. Interested eligible bidders are requested to register themselves on the EPADS (<https://eprocare.gov.pk/>) and submit their documents on EPADS. The interested eligible bidders may obtain a complete set of bidding documents containing list of items, specifications of required items and detailed terms & conditions from the websites of PPRA and EPADS. The same shall also be obtained from Manager Procurement, IDSRS on payment of Rs. 10,000/- on any working days within the office hours (before the submission date of bid) on submission of written application on company letter head, duly supported by a copy of NTN and GST certificates.

6. The original hard copy of the uploaded bid must be submitted physically, on or before 11:00 A.M by 23-04-2026 in Procurement Manager, IDSRS room, NIH, Islamabad. The bids will be opened on the same date at 11:30 A.M in Procurement Manager, IDSRS room, NIH, Islamabad in terms of Rule 28 of PPRA, 2004. Non-submission or late submission shall render the application non-responsive.

7. The detail and amount of the bid security as mentioned in the tender document shall be submitted along with the Technical Proposal (Stage-I) in the form of a Bank Draft / Bank Guarantee issued by a scheduled bank of Pakistan in favor of Finance Manager, IDSRS Project. Any bid not accompanied by the requisite Bid Security shall be considered non-responsive and rejected. Only technically responsive bidders shall be invited for Stage-II. Financial proposals submitted at Stage-I shall be rejected.

8. In terms of Rule 48 of Public Procurement Rules, 2004 Grievance Redressal Committee (GRC) is constituted for subject procurement. Notification of the said GRC is provided on EPADS at www.eprocure.gov.pk.

9. Further information in this regard, if any, can be sought during the office hours on Contact No. (92-051) 9255237 or email at mharis.khan@nih.org.pk.

10. This tender notice is also available on the websites of PPRA (www.ppra.gov.pk) and EPADS (www.eprocure.gov.pk). The procuring agency reserves rights to accept or reject any or all bids/proposals in accordance with rule-33 of PPRA-2004 amended from time to time.

(Chairman Purchase Committee)
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National Institute of Health
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