Invitation to Bids

Request for Proposal (RFP) for Integrated Service Level Agreement (SLA) Extension and Technology Refresh at Higher Education Institutions (HEIs)

The Higher Education Commission (HEC), Pakistan invites bids through EPADS for "RFP (Request for Proposal) for Integrated SLA Extension and Tech refresh at HEIs" from eligible companies for the ICT infrastructure support, Maintenance and Upgradation Services at selected HEI's of the country in multiple Lots. The selected firm of each lot will ensure continuous operation of the Wireless services through managed SLA of infrastructure, including monitoring, support, and issue resolution. They will optimize network performance through upgrading to new technology, and improving coverage for better user experience. Where required, infrastructure enhancements will be carried out to upgrade, improve capacity and reliability without disrupting service. The bidders must be duly recognized in Pakistan and must be registered with FBR for tax purpose. The bidder must have skills, expertise and team by which it can solely and exclusively deliver this project to HEC as specified in the bidding document.

The bidding document contains detailed terms and conditions, method of procurement, procedure for submission of bids, bid security, bid validity, opening of bid, evaluation criteria, clarification/rejection of bids, and performance guarantee, etc. The bidders should submit bid security in form a bank draft (from scheduled bank) or Pay Order of fixed amount: Rs. 5,000,000/- for Lot-1 and Rs. 3,000,000/- for Lot-2, in favor of Director General (Finance), Higher Education Commission (HEC), Islamabad as mentioned in the bidding document. The bid security must reach at Central Procurement Cell (CPC), Executive Block, Basement H-9, Islamabad by on or before Monday 23rd November, 2026 at 11:30 a.m. Interested applicants may access the bidding document and obtain further information through the Electronics Pakistan Acquisition and Disposal System (EPADS v2.0) at https://vendors.epads.gov.pk/login.

Bids, prepared in accordance with the instructions contained in the bidding document must be submitted electronically through EPADS v2.0 on or before Monday 23rd November, 2026 at 11:30 a.m. Bids will be opened electronically on the same day at 12:00PM (PST). Manual bids submissions shall not be accepted. Applicants who have not registered on EPADS v2.0 may register at **https: // vendors.epads.gov.pk/.** A tutorial on the registration process is available at: **https: //www.youtube.com/watch?v=MNW6T38v7tc**

Pre-Bid meeting will be held on 11.11.2026 at 12:00 p.m. at HEC New DATA Center meeting Hall.

HEC reserves the right to accept or reject any or all bid at any stage under the PPRA rules 2026.

Assistant Director (Central Procurement Cell)
Higher Education Commission
Sector H-9, Islamabad, Pakistan
Phone: 051- 90401584
Email: saashah@hec.gov.pk