E-Tender Notice for Provision of Support Services for Oracle NetSuite

RFP No. PSW/PROC/26-27/F&P-613(P115756)

Pakistan Single Window (PSW), the notified operating entity for the PSW system under provisions of the PSW Act, 2021 and a company incorporated under section 42 of Companies Act 2017 invites e-bids through PPRA's EPADS 2.0 portal from experienced vendors for **Provision of Support Services for Oracle NetSuite. The bidders should be registered suppliers on the e-Pak Acquisition & Disposal System 2.0 (EPADS 2.0)** in order to participate in subject tender. Interested bidders can register themselves electronically on EPADS through https://vendors.epads.gov.pk/register. A tutorial to explain EPADS 2.0 registration process is available at https://www.youtube.com/watch?v=MNW6T38v7tc.

2.The Bidding documents, containing detailed terms and conditions, method of procurement, procedure for submission of bids, bid security, bid validity, opening of bids, evaluation criteria, clarification / rejection of bids, performance guarantee etc. can be accessed through EPADS 2.0 https://epads.gov.pk/opportunities/federal/procurements/115756 or downloaded from PSW website (https://www.psw.gov.pk/documents/tenders).

3. The tendering process shall be as per **Single Stage-One Envelope** procedure of Pakistan's Public Procurement Rules (PPR) 2026. Prospective bidders may request clarification on any aspect of the bidding documents by **22nd November 2026.** Prospective Bidders may send their queries via email at procurement@psw.gov.pk or through e-PADS 2.0.

5. Bids, prepared in accordance with the instructions provided in the bidding documents, must be **submitted electronically through EPADS 2.0** on or before **30th November, 2026 at 1500 Hrs**. Bids will be opened on the **same day at 1530 Hrs**. In case the day of bid submission and opening falls on a public holiday, next working day shall be considered as the deadline for the same. This notice is also available on PPRA website at https://ppra.gov.pk

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