

(245)

E-STAMP
(Islamabad Capital Territory)



ICT-4AD00F6DFB8BC82A

PSID-1012300032633382345

Rs 100/-

One Hundred Rupees Only

Purpose

: AFFIDAVIT - 4

Applicant

: MUHAMMAD AWAIS ASIF [37406-7209730-3]

Representative

: PIFFERS Security Services (Pvt.) Ltd

Address

: ISLAMABAD

Issue Date

: 13-Aug-2026, 12:38:51 PM

Delisted On/Validity

: 28-Aug-2026

Paid Through Challan

: 20262361CD1007MR

Reason

: AGREEMENT

نوٹ: یہ رازداری کا اہم سند ہے۔ اس کا استعمال صرف اس کے لیے قابل استعمال ہے۔ اس کا استعمال کی تصدیق بذریعہ ویب سائٹ کیو آر کوڈ سے کی جاسکتی ہے۔

THIS AGREEMENT made this **1st day of September, 2026**, between **ICT Employees Social Security Institution (IESSI)**, through its **Procurement Officer**, Plot No. 166, Street No. 09, Sector I-10/3, Islamabad, and Islamabad Capital Territory (hereinafter referred to as the "Purchaser").

(hereinafter called "the Procuring Agency") of the one part and **[PIFFERS Security Services (Pvt) Ltd]** of **[Islamabad, Pakistan]** (hereinafter called "the Bidder") of the other part:

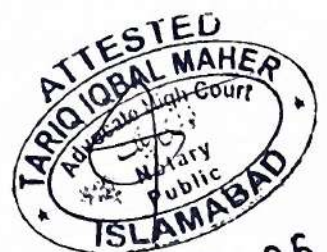
WHEREAS the Procuring Agency invited Bids for provision of goods, viz., **Hiring of 2 Security Guards (P49265)** and has accepted a Bids by the Bidder for the provision of Goods in the sum of [contract price in words and figures] (hereinafter called "the Contract Price").

NOW THIS CONTRACT WITNESSETH AS FOLLOWS:

1. In this Contract words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Contract, In the event of any ambiguity or conflict between the Contract Documents listed below, the order of precedence shall be the order in which the Contract Documents are listed below:-

1. This form of Contract; ✓
- (2) the Form of Bids and the Price Schedule submitted by the Bidder; X
3. the Schedule of Requirements; X
4. the Technical Specifications; ✓
5. the Special Conditions of Contract; ✓
6. the General Conditions of the Contract; ✓
7. the Procuring Agency's Letter of Acceptance; and ✓
8. affidavit on stamp paper that security company shall ensure payment of minimum wages to all security guards deployed under the contract ✓
9. Provision of monthly pay slips of the deployed guards under the contract along with invoice submitted.



13-08-26



in consideration of the payments to be made by the Procuring Agency to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the Procuring Agency to provide the Goods related to the Contract and to remedy defects therein in conformity in all respects with the provisions of the Contract.

The Procuring Agency hereby covenants to pay the Bidder in consideration of the provision of Goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Contract to be executed in accordance with the irrespective laws the day and year first above written.

Signed, sealed, delivered by _____ the [Signature] (for the Procuring Agency)

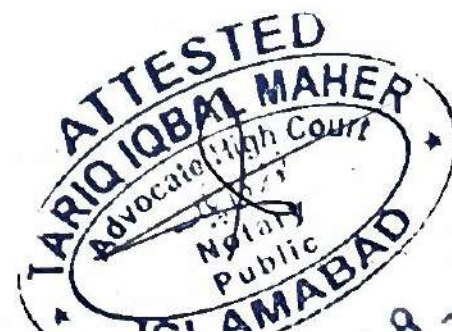
Witness to the signatures of the Procuring Agency:

Assistant Director (Admin)
IGT Employment Control & Security Institution
Islamabad

.....
Signed, sealed, delivered by _____ the [Signature] (for the Bidder)



Witness to the signatures of the Bidder: Muhammad Awais Asif Khan





E-STAMP (Islamabad Capital Territory)

ICT-4AD00F6DFB8BC82A

PSID-1012300032633382340

Rs 100/-

One Hundred Rupees Only

Purpose

: AFFIDAVIT - 4

Applicant

: MUHAMMAD AWAIS ASIF [37406-7209730-3]

Representative

: PIFFERS Security Services (Pvt.) Ltd

Address

: ISLAMABAD

Issue Date

: 13-Aug-2026, 12:42 PM

Delisted On/Validity

: 28-Aug-2026

Paid Through Challan

: 20262361CD1007MR

Reason

: AFFIDAVIT

نوٹ: یہ فراہم کنندہ کی طرف سے پیش کیا گیا ہے۔ اس کا مقصد یہ ہے کہ اس کا کوئی حصہ کسی بھی طرح سے استعمال نہ کیا جائے۔

AFFIDAVIT

PIFFERS Security Services (Pvt) Ltd, do hereby solemnly undertake that:

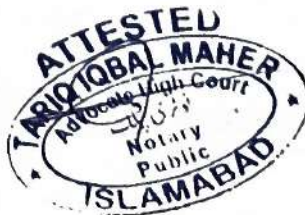
PIFFERS Security Services (Pvt) Ltd shall pay according to minimum wages to all security guards deployed under the contract.



Lt Cdr (Retd) Muhammad Asad Qureshi

CEO

sales@piffers.net



13-08-26

15
YEARS
OF EXCELLENCE



OUR GLOBAL DEALERSHIPS
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PIFFERS SECURITY SERVICES (PVT.) LTD. 248
Head Office Islamabad
Office # 17, 2nd Floor, Capital Plaza,
G-11 Markaz, Islamabad - Pakistan.
Phone : +92 (51) 236 2915
Web : www.piffers.net
NTN : 3 6 7 5 8 5 4 - 0
STRN : 2600367585416

To:
The Office of the Commissioner
ICT Employees Social Security Institution (IESSI)
Plot No. 166, Street No. 09, I-10/3
Islamabad

Subject: REQUEST FOR ACCEPTANCE OF OFFER AND EXECUTION OF CONTRACT AGREEMENT

Reference: Letter No. 71/1/2013-IESSI(Admin) dated 12th August 2026

Respected Sir,

With reference to the above-mentioned letter regarding the non-signing of the Contract Agreement for the hiring of two (02) Security Guards, we respectfully submit that M/s Piffers Security Services (Private) Limited accepted the offer/Letter of Award (LOA) on the rates and terms already submitted and accepted by the competent authority.

We hereby confirm our willingness to proceed with the contract and to sign and execute the Contract Agreement immediately, in accordance with the terms and conditions of the Letter of Award and the tender documents.

We therefore request your good office to kindly provide us an opportunity to complete the necessary formalities and execute the Contract Agreement at the earliest. We assure you of our full cooperation and compliance with all applicable contractual and statutory requirements throughout the contract period.

We further request that the proposed action regarding forfeiture of Earnest Money and blacklisting may kindly be reconsidered in view of our present commitment and willingness to execute the Contract Agreement.

We shall be grateful for your kind consideration and approval.

Yours faithfully,

For M/s Piffers Security Services (Private) Limited

Muhammad Salman Younus
General Manager Sales
Date: 13-08-2026



Regional Headquarters North - 1 Peshawar: Office # A-8, 8th Floor, Royal Tower, Gulberg - 1. Sadar Cantt, Peshawar Ph: +92 (91) 525 1717 Cell: +92-346-8888 888, +92-346-8888 888	Regional Headquarters North - 2 Islamabad: Office No. 1, Basement Ghuzan Arcade, Tarai School Bldg, Lohori Road, Islamabad Ph: +92 (51) 812 1056	Regional Headquarters North - 3 Jhelum: Office No. 1, 3rd Floor, Peasari Arcade, G78 Chowk, Jhelum Ph: +92 (54) 4736 726, Cell: +92-341-1999 340	Regional Headquarters Central - 1 Lahore: Office # 5-8, 2nd Floor, Empress Tower, Empress Road, Lahore Ph: +92 (42) 35297 293 Cell: +92-346-8999 111, +92-346-8999 222	Regional Headquarters Central - 2 Gujranwala: Plot No. 205, 206, 2nd Floor, Mumtaz Market Near Chasa Up Gujranwala Phone: +92 (55) 3256 525, Cell: +92-345-10011 19	Regional Headquarters Central - 3 Faisalabad: Plot No. 85-8, 1st Floor, Milit Chowk, Gullistan Colony, Faisalabad Ph: +92 (41) 5487499 Cell: 0346-8999 087 0346-8999 11	Regional Headquarters Central - 4 Multan: House # 191, Mahmoodabad Colony, All Market Wall Gali, Rashidabad, Khanewal Road Multan Ph: +92 (61) 6218531	Regional Headquarters South - 1 Karachi: 1st Floor, Plot No. St. 64, Sector 24, Korangi Industrial Area, Karachi Ph: +92 (21) 35077 116 Cell: +92-348-8885 188, +92-348-8870 191, +92-348-8870 852	Regional Headquarters South - 2 Hyderabad: Office # 639, 6th Floor, Lucky Shagal Trade Center Near Wall Ward Mafi, Auto Ban Road, Hyderabad Cell: +92-348-8885 188, +92-348-8870 191, +92-348-8870 852	Regional Headquarters South - 3 Quetta: Office No. 8, 2nd Floor, Altain Centre, Zargoon Road, Near Imtiaz Chowk, Quetta Cell: +92-347-5966 866
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UAN: 051-111-743-337

Cell: +92 346-59000 99

sales@piffers.net

+92-340-0220 913

+92-348 8885 188



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PIFFERS SECURITY SERVICES (PVT.) LTD. 249
 Head Office Islamabad
 Office # 17, 2nd Floor, Capital Plaza,
 G-11 Markaz, Islamabad - Pakistan.
 Phone : +92 (51) 236 2915
 Web : www.piffers.net
 NTN : 3 6 7 5 8 5 4 - 0
 STRN : 2600367585416

PRICE SCHEDULE

For Individual Positions

#	Position Title	Quantity	Unit Price (PKR)	Total Price (PKR) Per Month	Delivery Location	Delivery Period Year	Country of Origin
1	Security Guard	2	45,685	91,371	Islamabad	2026-2027	Pakistan

For Lots

#	Lot Title	Total Lot Price (PKR)	Country of Origin
1	[Lot1Title]	1,096,451	Pakistan



Regional Headquarters
 North - 1 Pakistan
 Office # A-8, 8th Floor,
 Royal Tower, Gulberg - 1,
 Sector 35, Lahore
 Ph: +92 (99) 525 1717
 Cell: +92-348-4300 588,
 +92-348-4300 555

Regional Headquarters
 North - 2 Islamabad
 Office No. 1,
 Subbangan Chaudhary
 Avenue, Tariq School
 Stop, Larkana Road,
 Islamabad
 Ph: +92 (51) 612 1053

Regional Headquarters
 North - 3 Islamabad
 Office No. 1, 3rd Floor,
 Federal Avenue,
 GTS Chowk, Islamabad
 Ph: +92 (54) 4736 226,
 Cell: +92-341-1999 340

Regional Headquarters
 Central - 1 Lahore
 Office # 5-6, 2nd Floor,
 Empress Tower, Empress
 Road, Lahore
 Ph: +92 (42) 36757 323
 Cell: +92-348-4900 111
 +92-348-4300 222

Regional Headquarters
 Central - 2 Gujranwala
 Plot No. 205, 10th, 2nd
 Floor, Market Street
 Near Chashma
 Gujranwala
 Phone: +92 (51) 3256 125,
 Cell: +92-345-18011 19

Regional Headquarters
 Central - 3 Faisalabad
 Plot No. 55-56, 1st Floor
 Milan Chowk, Gulistan
 Colony, Faisalabad
 Ph: +92 (41) 5487435
 Cell: 0348-4399 507
 0348-5900 111

Regional Headquarters
 Central - 4 Multan
 House # 151,
 Mahmoodabad Colony,
 Ad Market West Cor,
 Rashidabad,
 Khairwari Road Multan
 Ph: +92 (61) 821 0531

Regional Headquarters
 South - 1 Karachi
 1st Floor Plot No. 54, 64,
 Sector 24, Korangi
 Industrial Area, Karachi
 Ph: +92 (21) 55077 115
 Cell: +92-348-8853 185,
 +92-348-70 151

Regional Headquarters
 South - 2 Hyderabad
 Office # 029, 6th Floor, Lucky Khages
 Trade Center Near Wall Wind Mill,
 Auto Ban Road, Hyderabad
 Cell: +92-343-8025 158,
 +92-345-0870 151

Regional Headquarters
 South - 3 Quetta
 Office No. 8, 2nd Floor,
 Adnan Centre, Zargoon
 Road, Near Trade Chowk,
 Quetta
 Cell: +92-301-6300 560

UAN: 051-111-743-337

+92-340-0220 913

Cell: +92 346-59000 99

+92-348-8805 187

+92-341-1999 286

sales@piffers.net

+92 347 5900 111



The FUTURE is in your hands, PLANT for The Planet

Eligibility Criteria

Bidder's Type	Required Registration
PIFFERS Security Services Pvt Ltd	NADRA CITIZENSHIP (CNIC/NICOP)
	FBR (NTN)
	FBR (GSTN)
	SECP

Eligibility Criteria	Document
1. Affidavit on stamp paper that all guards are either ex-serviceman or young energetic and trained civilian fully equipped and conversant with security performance and other requirement.	Yes
2. Certificate that guards provided by the company should not be less than 25 years and not more than 60 years.	Yes
3. Valid NOC from Ministry of Interior	Yes



(170)

950

618

Evaluation Criteria

Quality and Cost Based Selection (QCBS)

Technical Marks

Passing Marks

60

36

Technical Evaluation Criteria

a. Valid license to operate in Federal Capital b. NOC issued by Ministry of Interior (Quantitative)(Doc Required)	10
c. Registration with SECP d. Registration with Social Security (Quantitative)(Doc Required)	10
e. Copy of NTN certificate f. Affidavit that the firm has not been black listed by any Government / Semi Government organization. (Quantitative)(Doc Required)	10
g. Affidavit on stamp paper that all guards are either ex-serviceman or young energetic and trained civilian fully equipped and conversant with security performance and other requirement. h. Certificate that guards provided by the company should not be less than 25 years and not more than 60 years. (Quantitative)(Doc Required)	10
i. Pay order / bank draft of 2% of total quoted price shall accompany the financial proposal as Bid Security/ Earnest money. j. The bid prices shall not be in violation of minimum wages set by the Federal Government, otherwise IESSI has the right to reject any such bid or bids. (Quantitative)(Doc Required)	10
k. Performance certificates by the major clients where your security company has been providing security services in the last two years. l. The company should have few licenses of automatic weapons and will provide at least 2 weapons. (Quantitative)(Doc Required)	10



(10)

Required Services

Positions Without Lots :

Position	Delivery Schedule	Quantity	Bid Security
hiring of 2 security guards	Address: Plot # 166, Street # 09, Sector I-10/3, Islamabad., Islamabad Capital Territory Schedule: 27 Days Quantity: 2	2	40000



(120)

259

(112)

Support Services

Close Protection

Services Specifications

Positions Without Lots :

Position: hiring of 2 security guards

Specifications / Requirements:

a. Valid license to operate in Federal Capital b. NOC issued by Ministry of Interior c. Registration with SECP d. Registration with Social Security e. Copy of NTN certificate f. Affidavit that the firm has not been black listed by any Government / Semi Government organization. g. Pay order / bank draft of 2% of total quoted price shall accompany the financial proposal as Bid Security/ Earnest money. h. The bid prices shall not be in violation of minimum wages set by the Federal Government, otherwise IESSI has the right to reject any such bid or bids. i. Performance certificates by the major clients where your security company has been providing security services in the last two years. j. The company should have few licenses of automatic weapons and will provide at least 2 weapons.



(10)



Scope of Work

The Security Agency will be fully responsible to provide satisfactory services at IESSI.

1. Energetic, smart, literate and healthy (preferably ex-serviceman) with complete uniform fully conversant with the security performance should be deployed at IESSI. Guards provided by the company should not be less than 25 years and not more than 50 years of age. Bulky/overweight persons will not be accepted.
2. That M/sSecurity Company Ltd will provide and ensure that each guard on duty has received and understood written instructions for basic duties, is dressed in proper UNIFORM of the Company and is fully equipped to discharge his duties. Each guard is to be issued with new uniforms.
3. The Armed Guards will be called "Standing Security Guards" and will remain alert, patrolling and vigilant throughout their duty hours, and any mishap will be the responsibility of the Security Agency under all circumstances subject to the completion of all legal proceedings as required by law.
4. The company shall provide character certificates of each guard with verified antecedents. The company will be responsible to introduce a guard to the Admin wing of IESSI.



Eligibility Criteria

Bidder's Type	Required Registration
Company(Private Limited)	NADRA CITIZENSHIP (CNIC/NICOP) FBR (NTN) FBR(GSTN) SECP

Eligibility Criteria	Document
1. Affidavit on stamp paper that all guards are either ex-serviceman or young energetic and trained civilian fully equipped and conversant with security performance and other requirement.	Yes
2. Certificate that guards provided by the company should not be less than 25 years and not more than 60 years.	Yes
3.Valid NOC from Ministry of Interior	Yes



996

(120)

Evaluation Criteria

Quality and Cost Based Selection (QCBS)

	60
Technical Marks	36
Passing Marks	
Technical Evaluation Criteria	
a. Valid license to operate in Federal Capital b.NOC issued by Ministry of Interior (Quantitative) (Doc Required)	10
c.RegistrationwithSECPd.RegistrationwithSocialSecurity(Quantitative)(DocRequired)	10
e. Copy of NTN certificate f. Affidavit that the firm has not been black listed by any Government / Semi Government organization. (Quantitative)(Doc Required)	10
g. Affidavit on stamp paper that all guards are either ex-serviceman or young energetic and trained civilian fully equipped and conversant with security performance and other requirement. h. Certificate that guards provided by the company should not be less than 25 years and not more than 60 years.(Quantitative) (Doc Required)	10
i. Pay order/bank draft of 2% of total quoted price shall accompany the financial proposal as Bid Security/ Earnest money j. The bid prices shall not be in violation of minimum wages set by the Federal Government, otherwise IESSI has the right to reject any such bid or bids.(Quantitative)(Doc Required)	10
k. Performance certificates by the major clients where your security company has been providing security services in the last two years. l. The company should have few licenses of automatic weapons and will provide at least 2 weapons. (Quantitative)(Doc Required)	10



(120)

654

258

Required Services

Positions Without Lots:

Position	Delivery Schedule	Quantity	Bid Security
hiringof2security guards	Address: Plot#166, Street#09, Sector I-10/3, Islamabad., Islamabad Capital Territory Schedule: 27Days Quantity: 2	2	40000



259

Integrity Pact

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY
THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH
RS.10.00 MILLION OR MORE

Contract

Number: Contract (P49265)

Value:

Contract Title: Hiring of 2 Security Guards

Dated: 1st September, 2026

[PIFFERS Security Services (Pvt) Ltd] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing [Name of Supplier] represents and warrants that it has fully declared the brokerage, commission, fee etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultations fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

[PIFFERS Security Services (Pvt) Ltd] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representative or warranty.

[PIFFERS Security Services (Pvt) Ltd] accepts full responsibility and strict liability for making and false declaration, not making full disclosure, misrepresenting fact or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option

of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, PIFFERS Security Services (Pvt) Ltd agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.



Acknowledged

You have successfully submitted your consent. You have accepted the acknowledgment regarding the items listed below. Your consent was recorded on Jul 14, 2024 01:17 PM.

Individual Items

ITEM NAME

ITEM #1: SECURITY SERVICES

QUANTITY

1

UNIT PRICE (USD)

\$1,000

SUB TOTAL (USD)

\$1,000

STATUS

Accepted

Printed by: [Redacted] | Document Reference: [Redacted]



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Class Protection

Escort Services

Security

Best Security

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SECTION VIII. SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

Number of GC Clause

Amendments of, and Supplements to, Clauses in the General Conditions of Contract Definitions

The Procuring Agency is: ICT Employees Social Security Institution (ICT Employees Social Security Institution), Procurement Officer Plot # 166, Street # 09, Sector I-10/3, Islamabad., Islamabad Capital Territory

The Supplier is:

The title of the subject procurement is: Hiring of 2 Security Guards

Number of GC Clause 2

Applicable/Governing Law:

The Contract shall be interpreted in accordance with the laws of Islamic Republic of Pakistan

Number of GC Clause 3

Language:

The language of the Contract, all correspondence and communications to be given, and all other documentation to be prepared and supplied under the Contract shall be in English.

Number of GC Clause 4

Notices:

The addresses for the notices are:

Procuring Agency:

ICT Employees Social Security Institution (ICT Employees Social Security Institution), Procurement Officer Plot # 166, Street # 09, Sector I-10/3, Islamabad., Islamabad Capital Territory
+92-325-770-4960
procurement@iessi.gov.pk

Contractor/ Bidder:

Name: PIFFERS Security Services (Pvt) Ltd
Address: Office 17, 2nd Floor, Capital Plaza, G-11 Markaz, Islamabad.
Tel #: 051-

. The Contractor/Bidder's Representative(s)

[Name: Muhammad Salman Younas

Tel # : 0346-5900044

E-mail Address: salmanyounus.piffers@gmail.com



Number of GC Clause 6.1

The Authorized Representatives are: _____

For the Procuring Agency:

ICT Employees Social Security Institution (ICT Employees Social Security Institution), Procurement
Officer Plot # 166, Street # 09, Sector I-10/3, Islamabad., Islamabad Capital Territory
+92-325-770-4960
procurement@iessi.gov.pk

For the Bidder:

Name: Muhammad Salman Younas

Designation: General Manager Sales

Address: Unit4, 1-D, Rehmat Plaza, Jinnah Avenue, Blue Area, Islamabad

Number of GC Clause 7 Effectiveness of the contract

The Contractor/Bidder shall be effective 1st September, 2026 from the date of signature of the Contract
by both parties

Number of GC Clause 8

Commencement of Contract:

The Contractor/ Bidder shall provide Non-Consultancy Services from the effective date of contract.

Number of GC Clause 10.2

Expiration of Contract:

The time period shall be 30th June, 2027

Number of GC Clause 14

Termination

In the event of termination of the contract due to any reason as already defined in the General
Conditions of Contract, the Bidder shall be responsible for providing to the Authority the Services till
the time of alternate arrangements.

Number of GC Clause 16

Conflict of Interest:

The Procuring Agency reserves the right to determine on a case-by-case basis whether the Bidder
should be disqualified from providing services due to a conflict of a nature described in Clause GCC
C2.

Number of GC Clause 20

Liquidated Damages



(20)

(265)

iv. The cost of the mediation and arbitration shall be shared by the parties in equal proportion however the both parties shall bear their own costs and lawyer's fees regarding their own participation in the mediation and arbitration. However, the Arbitrator may make an award of costs upon the conclusion of the arbitration making any party to the dispute liable to pay the costs of another party to the dispute.

v. Arbitration proceedings as mentioned in the above clause regarding resolution of disputes may be commenced prior to, during or after completion of the contract.

Notwithstanding any reference to the arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree that the Authority shall pay the Bidder any monies due to the Bidder.

Arbitrator's fee:

The fee shall be specified in Pak Rupees, as determined by the Arbitrator, which shall be shared equally by both parties.

Appointing Authority for Arbitrator:

By the Mutual Consent or in accordance with the provisions of Arbitration Act, 1940, in case the parties fail to reach a consensus on the name of sole arbitrator, any party may submit an application to the Chief Justice Islamabad High Court for appointment of sole arbitrator. The Chief Justice IHC may appoint a former judge of any High Court or Supreme Court as the sole arbitrator to resolve the dispute between the parties.

Rules of procedure for arbitration proceedings:

Any dispute between the Authority and a Bidder who is a national of the Islamic Republic of Pakistan arising in connection with the present Contract shall be referred to adjudication or arbitration in accordance with the laws of the Islamic Republic of Pakistan including Arbitration Act 1940, however above provision shall prevail in referring the case to the Arbitrator.

Place of Arbitration and Award:

The arbitration shall be conducted in English language and place of arbitration shall be at Islamabad. The award of the arbitrator shall be final and shall be binding on the parties.



120

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266

A. General

1. Definitions

1.1 Unless the context otherwise requires, the following terms whenever used in this Contract shall have the same meaning and shall be interpreted as indicated

1.1.1. "Applicable Law" means the laws and any other instruments having the force of law in the Government's Country, or in such other country as may be specified in the Special Conditions of the Contract (SC), as they may be issued and in force from time to time;

1.1.2. "The Contract" means an agreement enforceable by law;

1.1.3. "The Contract Price" means the price payable to the Contract or under the Contract for the full and proper performance of its contractual obligations;

1.1.4. "The Services" means the work to be performed by the Contract or pursuant to this Contract and as prescribed in the Specifications and Schedule of Activities included in the Contractor's Bid;

1.1.5. "Ancillary Services" means those services ancillary to the provision of Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Contractor covered under the Contract;

1.1.6. "GCC" means the General Conditions of Contract contained in this section;

1.1.7. "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;

1.1.8. "Day" means calendar day unless indicated otherwise;

1.1.9. "Effective Date" means the date on which this Contract comes into force and effect;

1.1.10. "The Contractor" means the individual or corporate body whose Bids to provide the Services has been accepted by the Procuring Agency;

1.1.11. "The Project Site," where applicable, means the place or places named in Bid Data Sheet and technical Specifications;

1.1.12. "Government" means the Government of Pakistan;

1.1.13. "Local Currency" means the currency of Pakistan;

1.1.14. "In Writing" means communicated in written form with proof of receipt;

1.1.15. "Completion Date" means the date of completion of the Services by the Contractor as certified by the Procuring Agency;

1.1.16. "Foreign Currency" means any currency other than the currency of the country of the Procuring Agency;



1.1.17. "Party" means the Procuring Agency or the Contractor, as the case may be, and "Parties" means both of them;

1.1.18. "Service" means any object of procurement other than goods or works;

1.1.19. "Subcontractor" means any entity to which the Bidder subcontracts any part of the Services.

2. Applicable Law

2.1 The contract shall be governed and interpreted in accordance with the laws of Pakistan, unless otherwise specified in SCC.

3. Language

3.1 The Contract as well as all correspondence and documents relating to the Contract exchanged between the Contractor and the Procuring Agency, shall be written in the **English language** unless otherwise stated in the **SCC**

Supporting documents and printed literature that are part of the Contract may be in another language provided the same accompanied by an accurate translation of the relevant passages in English, in which case, for purposes of interpretation of the Contract, this translation shall govern.

4. Notices

4.1 Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the **SCC**.

5. Location

5.1 The Services shall be performed at such locations as the Procuring Agency may approve and as specified in **SCC**.

6. Authorized Representatives / Authority of Member in charge



(20)

(268)

6.1 Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Agency or the Contractor may be taken or executed by the officials specified in the SCC.

B. Commencement, Completion, Modification, and Termination of Contract

7. Effectiveness of Contract

7.1 This Contract shall come into effect on the date the Contract is signed by both parties and such other later date as may be stated in the SCC.

8. Commencement of Services

8.1 The Contractor shall confirm availability of Key Experts and begin carrying out the Services not later than the number of days after the Effective Date specified in the SCC.

9. Program schedule

9.1 Before commencement of the Services, the Contractor shall submit to the Procuring Agency for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

10. Starting Date/Expiration Date

10.1 The Contractor shall start carrying out the Services Five(05) days after the date the Contract becomes effective, or at such other date as may be specified in the SCC.

10.2 Unless terminated earlier pursuant to Clause **GCC14** here of, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.

11. Entire Agreement

11.1 This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any



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(269)

statement, representation, promise or agreement not set forth herein.

12. Modification

12.1 Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any modification(s) or variation(s) made by the other Party.

12.2 In cases of any modification(s) or variation(s), the prior written consent of the Procuring Agency is required.

13. Force Majeure

13.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Contractor and which makes a Contractor's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

13.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

13.3 Extension of Time

Any period within which a Contractor shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

13.4 Payments

During the period of the inability to perform the Services as a result of an event of Force Majeure, the Contractor shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.



14. Termination

14.1 By the Procuring Agency

The Procuring Agency may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (e) of this Clause. In such an occurrence the Procuring Agency shall give at least thirty (30) calendar days' written notice of termination to the Contractor in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e);

14.1.1 If the Contractor fails to remedy a failure in the performance of its obligations here under, as specified in a notice of suspension;

14.1.2 If the Contractor becomes (or, if the Contractor consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;

14.1.3 If the Contractor fails to comply with any final decision reached as a result of arbitration proceedings;

14.1.4. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

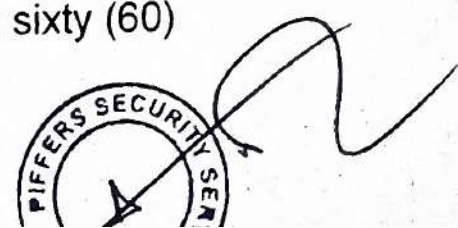
14.1.5. If the Procuring Agency, in its sole discretion and for any reason whatsoever, decides to terminate this Contract

14.2 By the Contractor

The Contractor may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Procuring Agency, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.

14.2.1 If the Procuring Agency fails to pay any money due to the Contractor pursuant to this Contract and not subject to dispute within forty-five (45) calendar days after receiving written notice from the Contractor that such payment is overdue;

14.2.2. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60)



calendar days;

14.2.3. If the Procuring Agency fails to comply with any final decision reached as a result of arbitration;

14.2.4. If the Procuring Agency is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Bidder may have subsequently approved in writing) following the receipt by the Procuring Agency of the Contractor's notice specifying such breach.

C. Obligations of the Contractor

15. General

15.1 Standard of Performance

15.1.1 The Contractor shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Contractor shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Procuring Agency, and shall at all times support and safeguard the Procuring Agency's legitimate interests in any dealings with the third parties;

15.1.2 The Contractor shall employ and provide such qualified and experienced Experts and Sub-Contractors as are required to carry out the Services.

15.2 Law Applicable to Services

The Contractor shall perform the Services in accordance with the Contract and in accordance with the Law of Pakistan and shall take all practicable steps to ensure that any of its Experts and Sub-Bidders, comply with the Applicable Law.

16. Conflict of Interests

16.1 Contractor Not to Benefit from Commissions and Discounts



The remuneration of the Contractor shall constitute the Contractor's sole remuneration in connection with this Contractor the Services, and the Contractor shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Contractor shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

16.2 Contractor and Affiliates Not to be Otherwise Interested in Project

The Contractor agree that, during the term of this Contract and after its termination, the Contractor and its affiliates, as well as any Sub contractor and any of its affiliates, shall be disqualified from providing Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

16.3 Prohibition of Conflicting Activities

Neither the Bidder nor its Sub contractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

16.3.1 during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract;

16.3.2. during the term of this Contract, neither the Contractor nor their Sub contractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;

16.3.3. after the termination of this Contract, such other activities as may be specified in the SCC.

17. Insurance to be Taken Out by the Contractor

17.1. The Contractor(a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub-contractors', as the case may be) own cost but on terms and conditions approved by the Procuring Agency, insurance against the risks, and for the coverage, as shall be specified in the SCC; and (b) at the Procuring Agency's request, shall provide evidence to the Procuring Agency showing that such insurance has been taken out and maintained and that the current premiums have been paid.

18. Contractor's Actions Requiring Procuring Agency's Prior Approval



18.1 The Contractor shall obtain the Procuring Agency's prior approval in writing before taking any of the following actions:

18.1.1. appointing such members of the Personnel not provided by the Contractor;

18.1.2 changing the Program of activities; and

18.1.3 any other action that may be specified in the **SCC**.

19. Reporting Obligations

19.1 The Contractor shall submit to the Procuring Agency the reports and documents in the numbers, and within the periods as prescribed by the Procuring Agency.

20. Liquidated Damages

20.1 Payments of Liquidated Damages

The Contractor shall pay liquidated damages to the Procuring Agency at the rate per day stated in the **SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the **SCC**. The Procuring Agency may deduct liquidated damages from payments due to the Contractor. Payment of liquidated damages shall not affect the Contractor's liabilities.

20.2 Correction for Over-payment

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Agency shall correct any overpayment of liquidated damages by the Contractor by adjusting the next payment certificate. The Contractor shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in **SCC**.

20.3 Lack of performance penalty

If the Contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, a penalty for Lack of performance will be paid by the Contractor. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as specified in the Contractor

21. Performance Guarantee



(219)

21.1 Within the time stipulated in the acceptance letter from the Procuring Agency, the successful Bidder shall furnish the Performance Guarantee in shape and amount **specified in SCC**.

21.2 The proceeds of the Performance Guarantee shall be payable to the Procuring agency as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

21.3 The Performance Guarantee shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring agency and shall be in the acceptable form as specified in **SCC**.

21.4 The Performance Guarantee will be discharged by the Procuring agency and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless otherwise **specified in SCC**.

22. Sustainable Procurement

22.1 The Contractor shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC**.

D. Contractor's Personnel

23. Description of Personnel

23.1 The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Contractor's Key Personnel. The Key Personnel listed by title as well as by name are hereby approved by the Procuring Agency.

24. Removal and / or Replacement of Personnel

24.1 Except as the Procuring Agency may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Contractor, it becomes necessary to replace any of the Key Personnel, the Contractor shall provide as a replacement a person of



(275)

equivalent or better qualifications.

24.2 If the Procuring Agency finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Contractor shall, at the Procuring Agency's written request specifying the grounds there of, provide as a replacement a person with qualifications and experience acceptable to the Procuring Agency.

24.3 The Contractor shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

E. Obligations of the Procuring Agency

25. Change in the Applicable Law

25.1 If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Contractor, then the remuneration and reimbursable expenses otherwise payable to the Contractor under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred in the SCC.

26. Services and Facilities

26.1 The Procuring Agency shall make available to the Contractor and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference, at the times and in the manner specified in the Terms of Reference.

26.2 In case that such services, facilities and property shall not be made available to the Contractor, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Contractor for the performance of the Services, (ii) the manner in which the Contractor shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Contractor as a result thereof.



F. Payments to the Contractor

27. Contract Price

27.1 The price payable shall be in Pakistani Rupees unless otherwise specified in the **SCC**.

28. Terms and Conditions of Payment

28.1 Payments will be made to the Contractor according to the payment schedule stated in the **SCC** and as per actual invoice submitted by the Contractor.

28.2 Unless otherwise stated in the **SCC**, the advance payment shall be made against the provision by the Contractor of a bank guarantee for the same amount, and shall be valid for the period stated in the **SCC**. Any other payment shall be made after the conditions listed in the **SCC** for such payment have been met, and the Contractor have submitted an invoice to the Procuring Agency specifying the amount due.

29. Quality Control Identifying Defects

29.1 The principle and modalities of Inspection of the Services by the Procuring Agency shall be as indicated in the **SCC**. The Procuring Agency shall check the Contractor's performance and notify him of any Defects that are found. Such checking shall not affect the Contractor's responsibilities. The Procuring Agency may instruct the Contractor to search for a Defect and to uncover and test any service that the Procuring Agency considers may have a Defect. Defect Liability Period is as defined in the **SCC**.

30. Correction of Defects, and Lack of Performance Penalty

30.1 The Procuring Agency shall give notice to the contractor of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

30.2 Every time notice a Defect is given; the contractor shall correct the notified Defect within the length of time specified by the Procuring Agency's notice.



30.3 If the contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, the Procuring Agency will assess the cost of having the Defect corrected, the contractor will pay this amount, and a Penalty for Lack of Performance.

31. Settlement of Disputes Amicable Settlement

31.1 The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

32. Dispute Settlement

32.1 Arbitration

If any dispute of any kind whatsoever shall arise between the procuring agency and the contract or in connection with or arising out of the Contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the contract, the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve such a dispute or difference even after negotiations or mediation, then the dispute shall be referred within fourteen (14) days in writing by either party to the Arbitrator, with a copy to the other party.

Any dispute in respect of which a notice of intention to commence arbitration has been given, in accordance with

GCC sub-clause 32.1, shall be finally settled by arbitration. Arbitration may be commenced prior to or after completion of the Contract. Arbitration proceedings shall be conducted in accordance with Arbitration Act 1940. Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless otherwise agreed. The Procuring Agency shall continue to pay the Contractor any undisputed amounts due under the Contract during the resolution of any dispute.

Form 9: Bid Securing Declaration

Date: 1st September, 2026

Bid No.: P49265

To: ICT Employees Social Security Institution (ICT Employees Social Security Institution), Procurement Officer Plot # 166, Street # 09, Sector I-10/3, Islamabad., Islamabad Capital Territory

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we will be blacklisted and henceforth cross debarred for participating in respective category of public procurement proceedings for a period of (not more than) six months, if fail to abide with a bid securing declaration, however without indulging in corrupt and fraudulent practices, if we are in breach of our obligation(s) under the Bid conditions, because we:

1. have withdrawn or modified our Bid during the period of Bid Validity specified in the Form of Bid;
2. Disagreement to arithmetical correction made to the Bid price; or
3. having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid Validity, (i) failure to sign the contract if required by Procuring Agency to do so or (ii) fail or refuse to furnish the Performance Security or to comply with any other condition precedent to signing the contract specified in the Bidding Documents.

We understand this Bid Securing Declaration shall expire if we are not the successful

Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

